

TOPIC:

communication methods that
humans use

Aigerim Arstan
Diana Khaniatova

Aim

- The main goal of our research is to identify what are the different types of communication between people. And also, a more detailed consideration of each of them. Moreover, it is necessary to establish the characteristics of each of them.

Glossary

- Regardless=no matter
- Innate= inborn
- Contempt = a feeling that someone or something is not worthy of any respect or approval

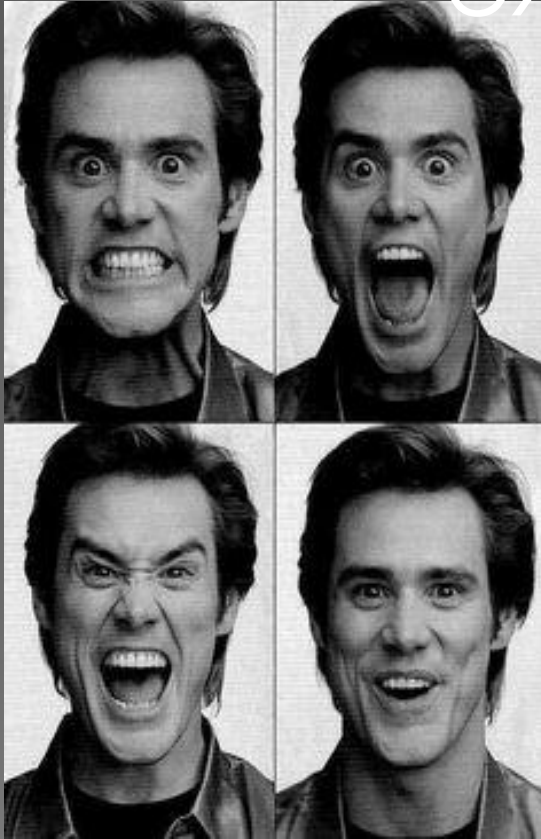
Most people think about speech when they think about communication but there are many other ways we can also use to communicate with each other.

- Facial expressions
- Gestures
- Pointing / Using hands
- Writing
- Drawing
- Using equipment e.g. Text message or computer
- Touch
- Eye contact

Facial expressions

Thus there is strong evidence for the universal facial expressions of seven emotions:

1. anger
2. contempt
3. disgust,
4. fear
5. joy
6. sadness
7. surprise



- Because facial expressions of emotion are part of our evolutionary history and are a biologically innate ability, we all have the ability to read them. It is an ability that gets better on the job in our everyday lives. This is especially true for macroexpressions. But most people are not very good at recognizing micro or subtle expressions

Eye contact



It is often said that the eyes are the mirror of the soul. Many people believe that the eyes show and say all that is needed. For example, when the pupils are dilated, the eyes that cause human sympathy, or just pleasant emotions.

The Role of Eye Contact in Different Cultures



**Western
Cultures**



**Asian
Cultures**



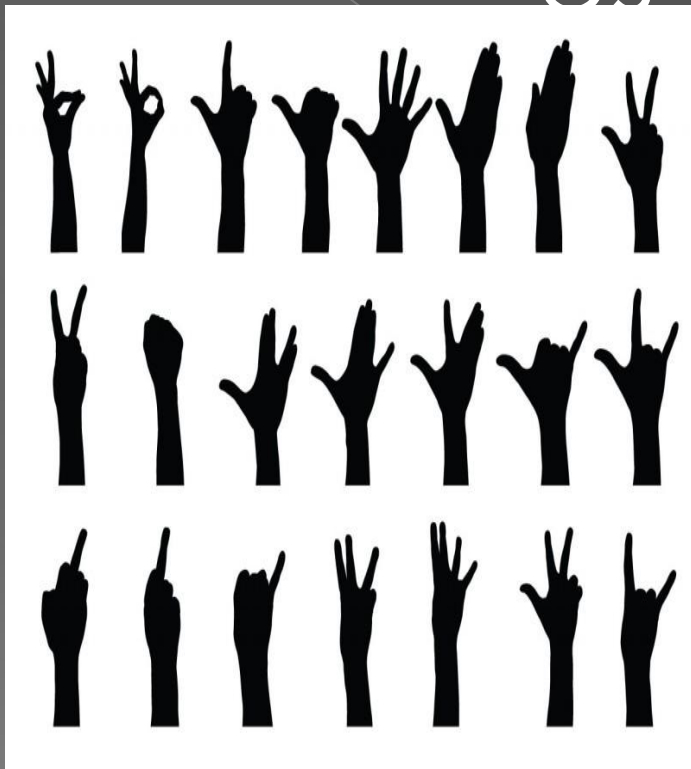
**African and Latin American
Cultures**

Touch



In most cases, people use this means of communication if you do not have opportunity to see. Touch replace the opportunity. With our hands we can determine what object is in our hands, its shape, material, and tangible defects. Blind people use their hands for reading. There are special books for sighted people.

Gestur es



Pointing / Using hands



Writing



Writing is a medium of human communication that represents language and emotion through the inscription or recording of signs and symbols. In most languages, writing is a complement to speech or spoken language. Writing is not a language but a form of technology that developed as tools developed with human society.

Drawing



Drawing is one of the first types of communication. Although, drawing more used to send messages and important information to the next generation. The first paintings were the rock paintings of ancient people. The age of the oldest cave paintings in Spain more than 30 000 years

Using equipment e.g. Text message or computer



In recent years, the use of the latest technologies such as phone, laptop, tablet and so on has become the most popular way to communicate with each other. The first mobile phone with function of sending messages appeared in 2001, since then the humanity and day can not live without the use of mobile devices. Every day there are new apps

References

- Ekman, P. (2003). *Emotions revealed* (2nd ed.). New York: Times Books.
- Hwang, H. S., & Matsumoto, D. (2010). *Training improves the ability to recognize subtle facial expressions of emotion*. Paper presented at the Annual Convention of the Association for Psychological Science, Boston, MA.
- Matsumoto, D., Keltner, D., Shiota, M. N., Frank, M. G., & O'Sullivan, M. (2008). What's in a face? Facial expressions as signals of discrete emotions. In M. Lewis, J. M. Haviland & L. Feldman Barrett (Eds.), *Handbook of emotions* (pp. 211-234). New York: Guilford Press.
- Matsumoto, D., & Willingham, B. (2009). Spontaneous facial expressions of emotion of congenitally and non-congenitally blind individuals. *Journal of Personality and Social Psychology*, 96(1), 1-10.
- Warren, G., Schertler, E., & Bull, P. (2009). Detecting deception from emotional and unemotional cues. *Journal of Nonverbal Behavior*, 33, 59-69.