Zscaler ZPA App Installation

Windows Clients

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engineering.tomorrow.together.



Shortform

- 1 Download form BA-IS Teams Sharepoint
- 2 Local Installation on Client with administrative rights
- 3 Login with tkagit.com User Account / Email-address, Authentication against tkdir
- 4 Check configuration (User policy)
- 5 Check PAC-File



1. Download from Teams Sharepoint





2. Local installation of the ZPA-APP with administrative rights





3. Login with tkagit.com User Account / thyssenkrupp email-address





3a. Select Zscaler Cloud: "Zscloud"





3b. Authentication with 8-ID and tkagit.com Password





4. Open Zscaler APP configuration in the Windows Task-Bar



🙋 Zscaler App		.	- 🗆 :	<
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A	Connectivity			
Private Access	Username	10004181@tkagit.com		
Internet Security	Status	ON Off-Trusted Network 선 TURN OFF		
0	Server	165.225.92.40:443		
Notifications	Client	192.168.188.20		
•	Time Connected	Di, Mrz 17 2020 12:48:48		
More				
	Statistics			
	Total Bytes Sent	33.12 MB		
	Total Bytes Received	3.11 MB		



4a. Check Zscaler APP configuration



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6	Settings		
Private Access	Show notifications in system tray		
	Troubleshoot		
Internet Security	Start Packet Capture		
0	Export Logs		
Notifications	Restart Service		
•	Repair App		
More	Clear Logs		
	Log Mode	Debug *	
	About		
	App Version: 1.5.1.8 (191135)	Update App	
	App Policy: CO_EU_User_policy	Update Policy	
	License Agreement		

App Policy related to User Account. Could also be "IS_EU_User_policy"



5. Check if PAC-File of Internet Explorer / Edge / Chrome is existing

i.e. :

http://pac.zscloud.net/FIJR92v28V94/IS_Internal.pac http://pac.zscloud.net/8qkyR38HtVN6/CO_Off_Trusted.pac



