Zscaler ZPA App Installation

Windows Clients

Essen | March 17th 2020

engineering.tomorrow.together.
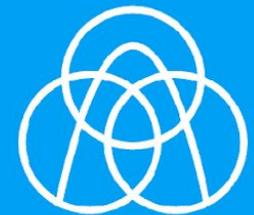
thyssenkrupp

Shortform

1   Download form BA-IS Teams Sharepoint

2   Local Installation on Client with
      administrative rights

3   Login with tkagit.com User Account / Email-address, Authentication against tkdir

4   Check configuration (User policy)

5   Check PAC-File

1. Download from Teams Sharepoint

2. Local installation of the ZPA-APP with administrative rights
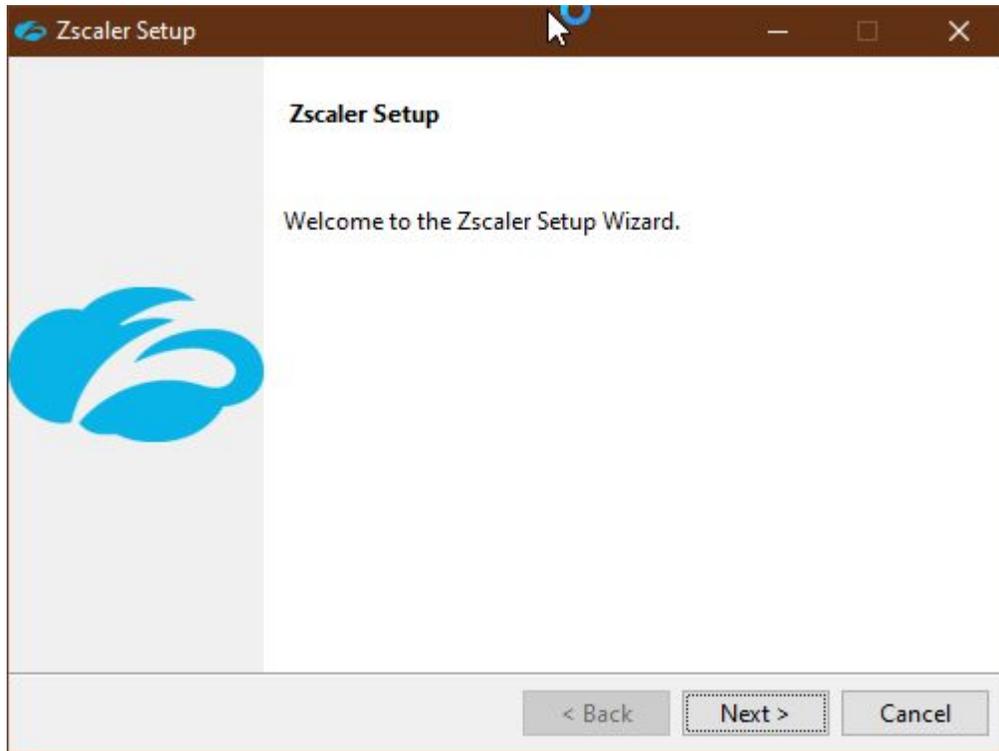
3. Login with tkagit.com User Account / thyssenkrupp email-address
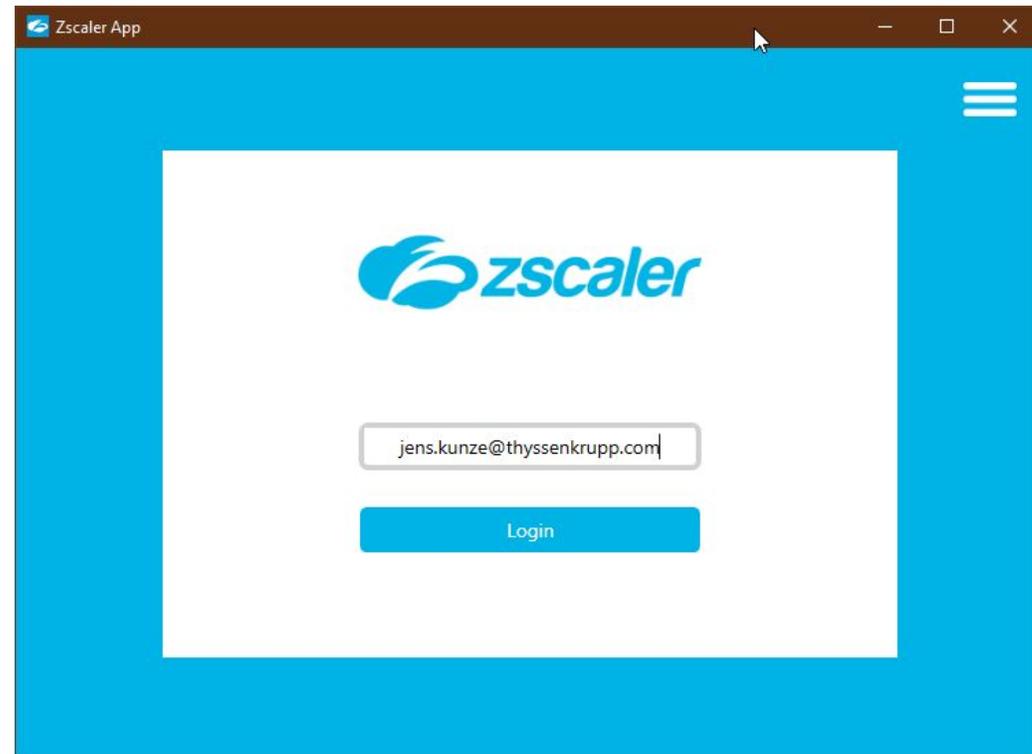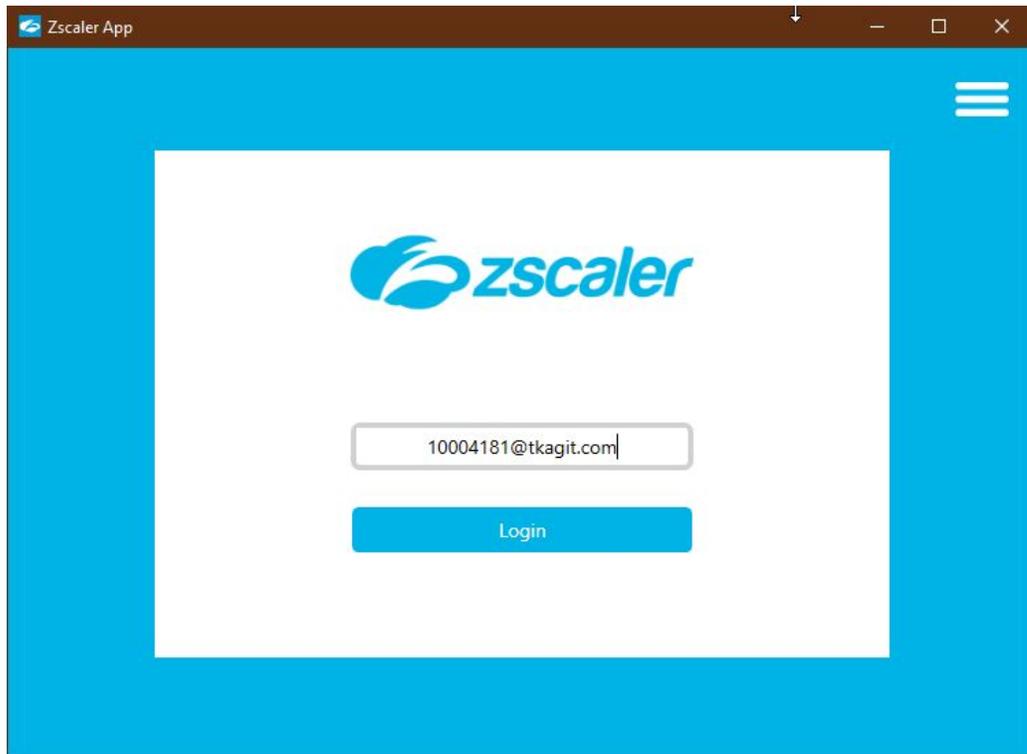
3a. Select Zscaler Cloud: "Zscloud"
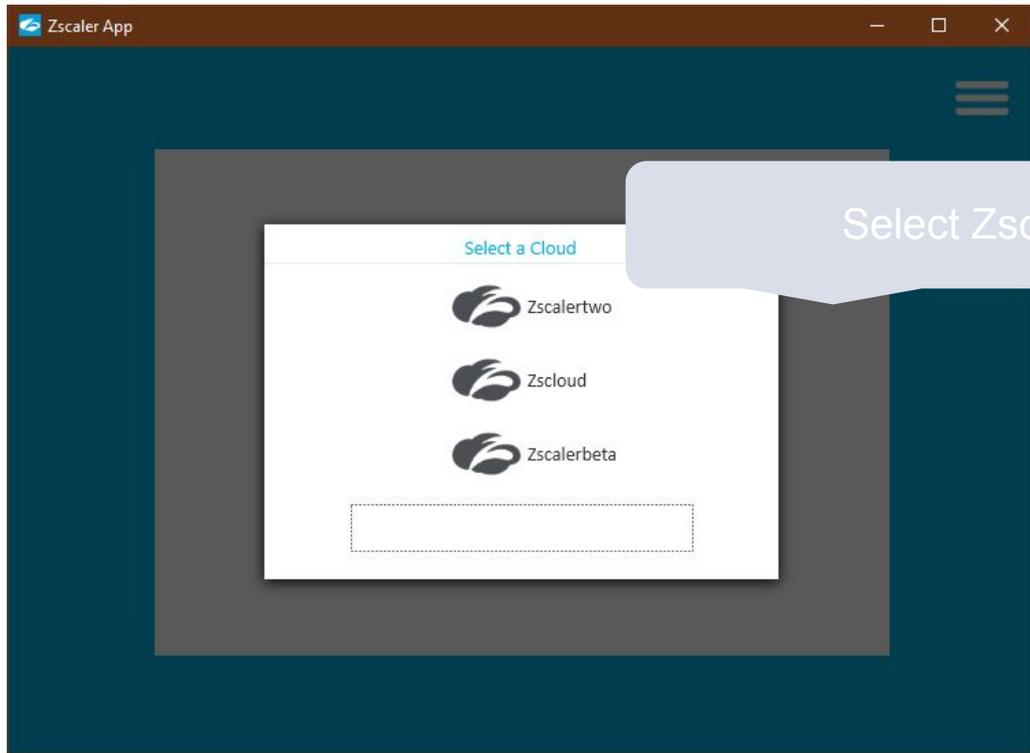
3b. Authentication with 8-ID and tkagit.com Password

4. Open Zscaler APP configuration in the Windows Task-Bar
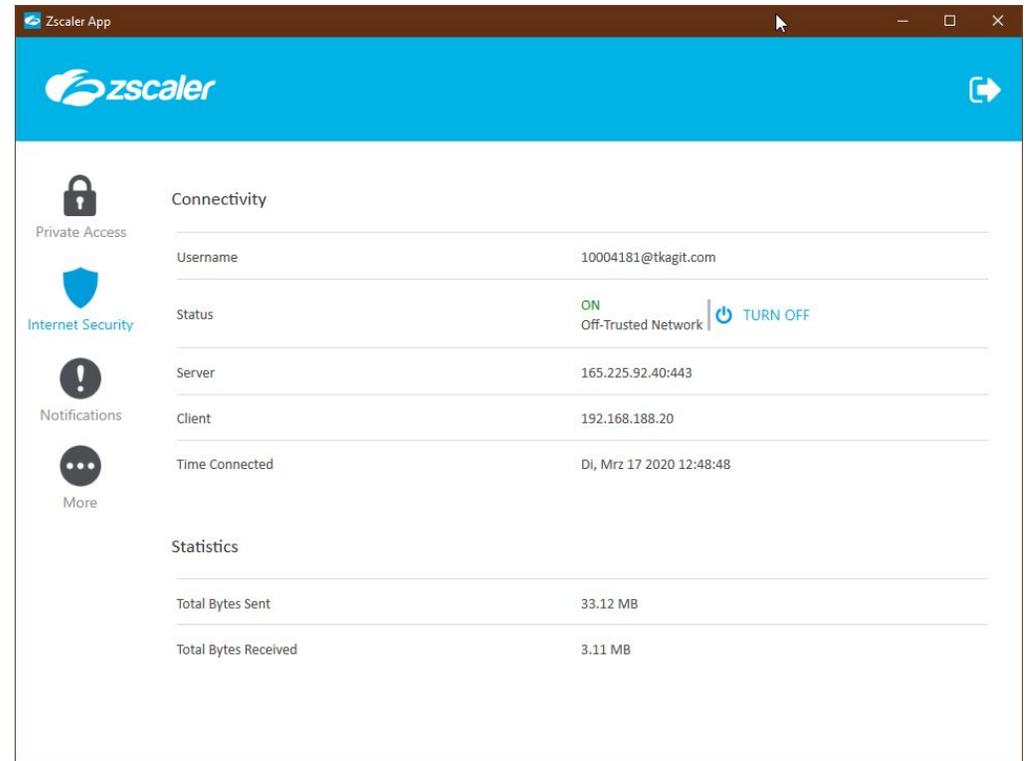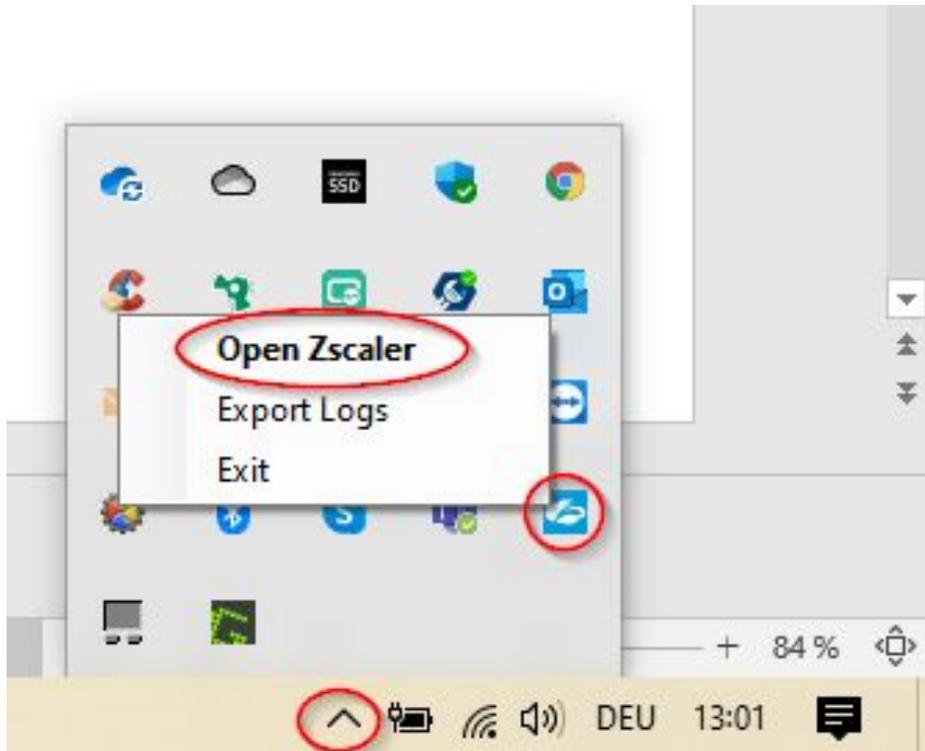
4a. Check Zscaler APP configuration
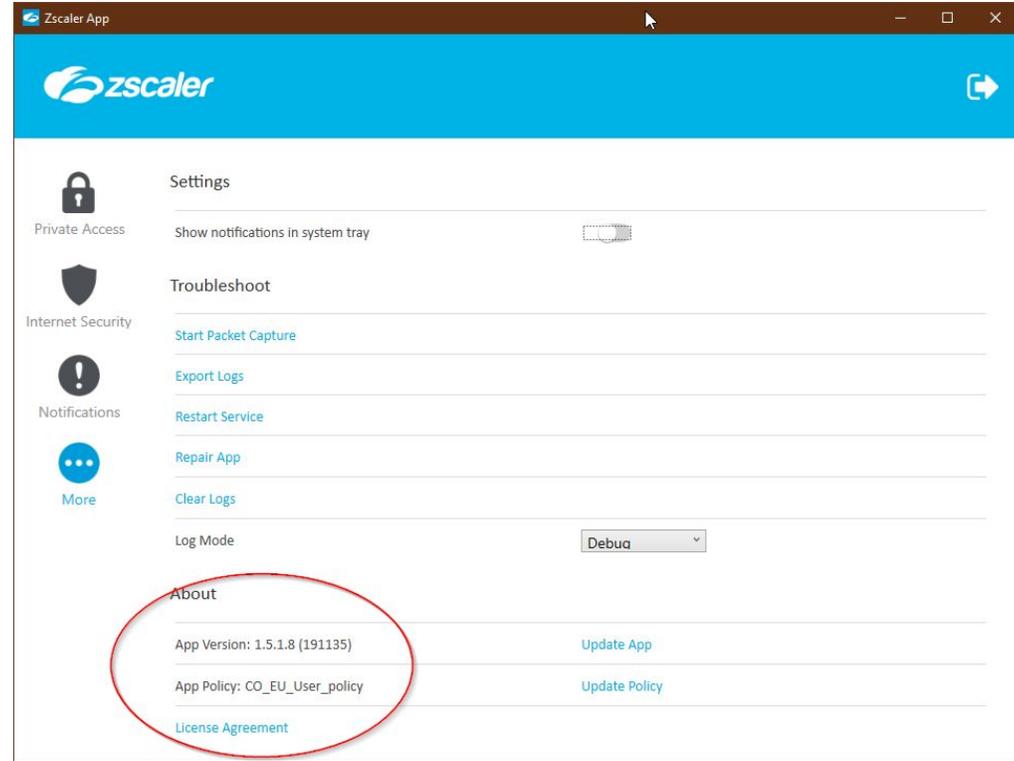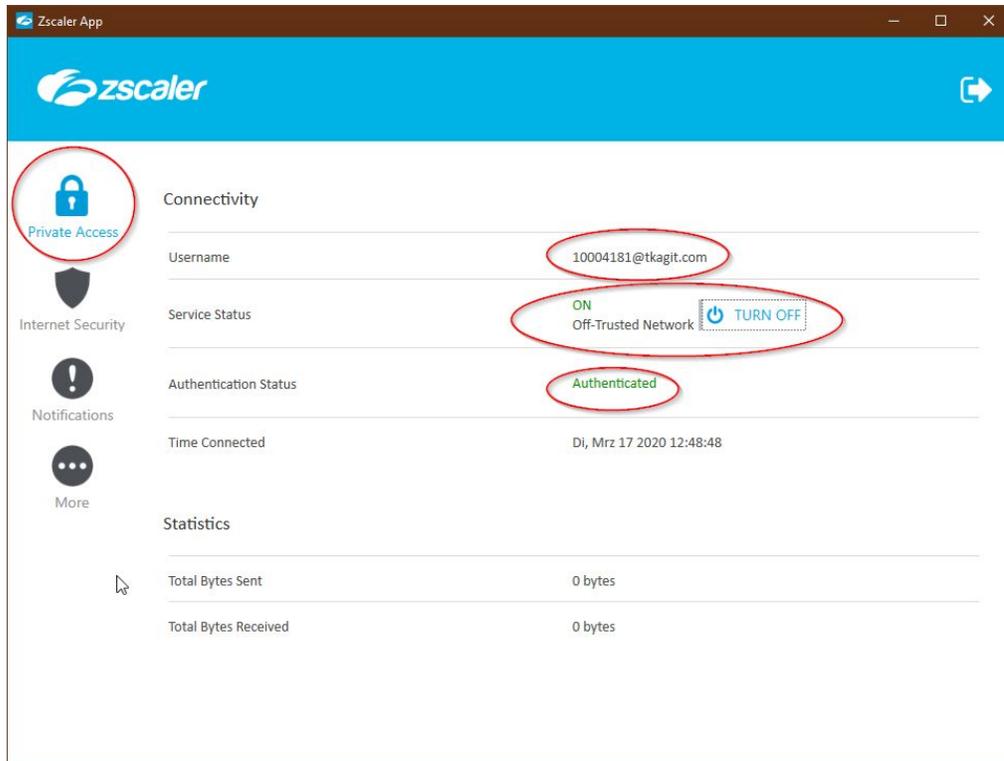
App Policy related to User Account. Could also be „IS_EU_User_policy"

5. Check if PAC-File of Internet Explorer / Edge / Chrome is existing i.e. :

http://pac.zscloud.net/FIJR92v28V94/IS_Internal.pac
http://pac.zscloud.net/8qkyR38HtVN6/CO_Off_Trusted.pac