



# Fleet Success Workshop

V.Ships UK / V.Ships France/  
Selandia / Team Tankers  
International

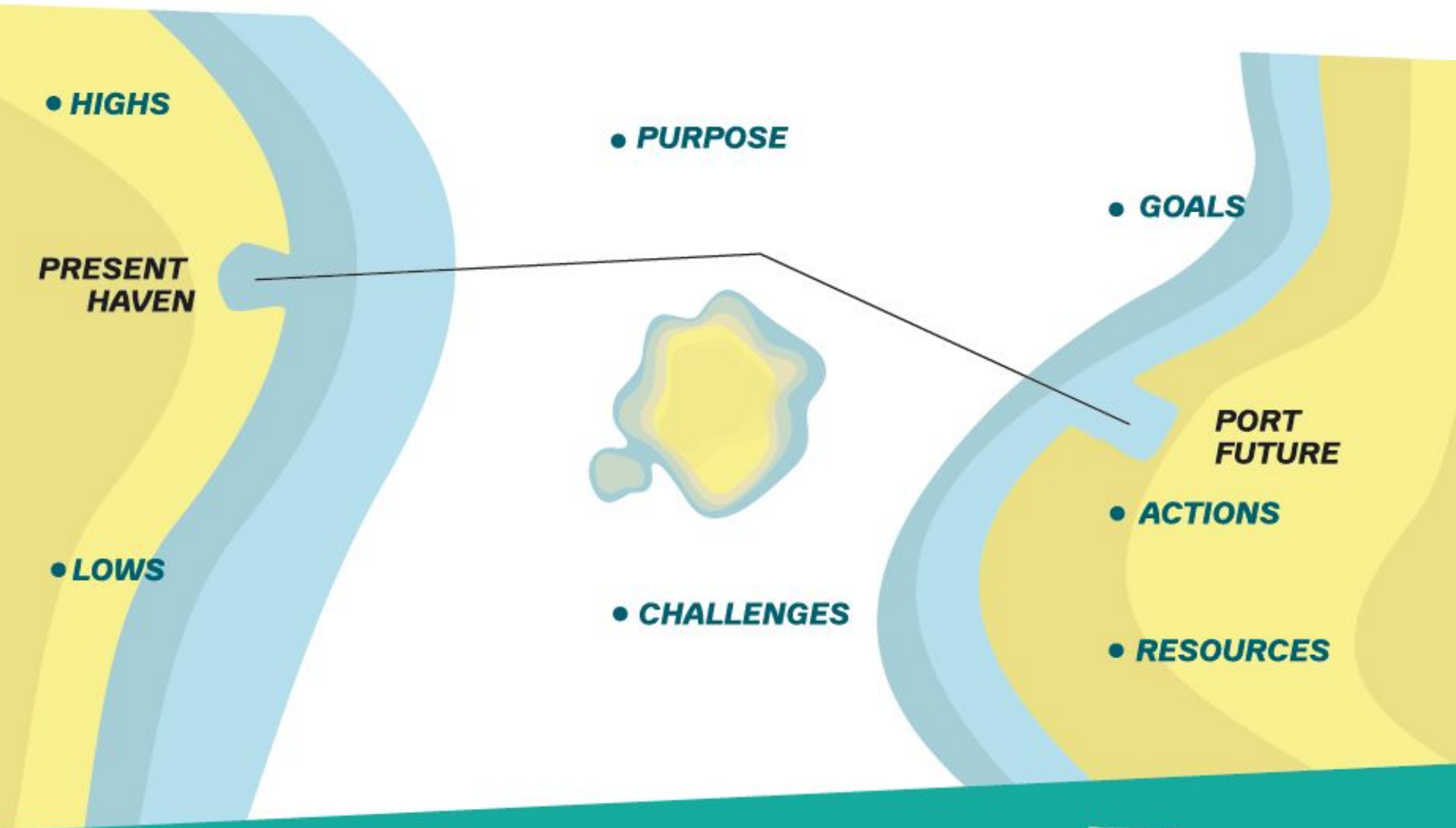
Jurmala, Latvia

25-27 Jun 2019

Concept / Agenda

V4 dated 17 Jun 19

# VOYAGE TO SUCCESS



	Session	Topic ( VTS link in bold)	
Day 1 Tue 25 Jun	1 - 0900	Welcome / Intro / Opening Session	Svend/Alasdair
	2 - 0930	TTI Safety Initiative	Svend/Soren
	3 -1200	<b>Purpose / Goals</b>	
	ttbc	CEO Address	Hans Feringa
	4 - 1400	<b>Current State / Challenges</b>	
	5 - 1600	Defining Work Ahead	
Day 2 Wed 26 Jun	6 - 0900	Explore topic 1 / 2	
	7 - 1100	Explore topic 3 /4	
	8 - 1330	Debrief Practical Exercises	
	1500 ttbc	Senior Leaders Video Conf	Matt Dunlop
	9 - 1530	Making it Real – Fleet Examples	3 x Fleet Managers
Day 3 Thu 27 Jun	10 - 0900	TTI Operations	Lars Richter
	11 - 1030	Anything else?	
	12 - 1130	<b>Actions / Resources</b>	
	13- 1330	Implementation / Outcomes	
	14- 1530	Workshop Closing Session	

Time	Session	Event / High Level Objective	Contents	Resources / Comment
0830		Coffee / Registration		
0900	1	Welcome / Intro / Opening	<ul style="list-style-type: none"> <li>Brief from Visual Agenda</li> <li>All introduce</li> <li>Safety Moment</li> </ul>	
0930	2	New Safety Initiative	<ul style="list-style-type: none"> <li>Presentation</li> </ul>	<ul style="list-style-type: none"> <li>TTI (break @1030)</li> </ul>
1200 – 1400 (lunch 1230)	3	Purpose / Goals	<ul style="list-style-type: none"> <li>Purpose provided centrally.</li> <li>Goals from floor. Emphasized by TEAM</li> </ul>	<ul style="list-style-type: none"> <li>Tool – ‘Voyage to Success’</li> <li>Tool – Ex / interactivity</li> <li>Tool – Red / Green</li> <li>Tool – V.Group 5 Op Priorities</li> </ul>
		CEO address	<ul style="list-style-type: none"> <li>Context /Reinforcement</li> </ul>	
1400	4	Current State / Challenges	<ul style="list-style-type: none"> <li>Samples from floor (seafarer / office and TTI perspectives)</li> </ul>	<ul style="list-style-type: none"> <li>VTs - Highs /Lows from delegates (seafarers and managers)</li> <li>EX – ‘Post up’ (GS 69) – then on print</li> <li>EX – Analyse Challenges – ‘5Whys’ (GS 141)</li> <li>EX – Affinity Mapping (GS56)</li> </ul>
1500	Break			
1530 - 1700	5	Defining Work Ahead	<ul style="list-style-type: none"> <li>Consolidate Session 4 / Plan Sessions 6-8</li> </ul>	<ul style="list-style-type: none"> <li>EX – Develop Pie Chart Agenda (GS 112)</li> </ul>
1900		Group Informal Dinner		

# Day 2 – Wed 26 Jun



Time	Session	Event / High Level Objective	Learning Objectives: To emphasize the value of:	Resources
0830		Coffee		
		Safety Moment	<ul style="list-style-type: none"> <li>Safety Moment</li> </ul>	<ul style="list-style-type: none"> <li>Group discussion</li> </ul>
0900-1030	6	Explore topics 1/2 Leadership / Teamwork /High Standards	<ul style="list-style-type: none"> <li>Team performance</li> <li>Individual contribution</li> <li>Suitable operating environment</li> <li>Empowering individuals</li> <li>Dangers of distraction</li> <li>Trust</li> <li>Safety Culture</li> <li>Setting high standards</li> <li>Leading by example</li> <li>Value of procedures</li> <li>Risk Assessments</li> </ul>	<ul style="list-style-type: none"> <li>EX – Word Search</li> <li>EX - Tennis Ball Transfer</li> <li>EX – Ladders-R-us</li> <li>Video / Discussion - Formula 1/Teamwork</li> <li>EX – How good is 99.9%</li> <li>EX – Read and do test</li> <li>Case Study - Complacency</li> </ul>
1030	Break			
1100-1230	7	Explore topic 3 / 4 Planning / Decision Making / Communications	<ul style="list-style-type: none"> <li>Lateral thought</li> <li>Synergy</li> <li>Relationship to leadership /teamwork</li> <li>Clarity / Requirement for common language</li> <li>Impact of stress / fatigue</li> </ul>	<ul style="list-style-type: none"> <li>EX – Top Gun</li> <li>EX – Stretch the Imagination</li> <li>EX – Human Fax</li> <li>EX - Score 3</li> <li>EX – Carpet Tile Shuffle</li> </ul>
1230	Lunch			
1330	8	Debrief Practical Exercises / Summary		
1500	Break			
1530-1700	9	Making it Real - All Fleets	<ul style="list-style-type: none"> <li>3 x short presentations from Fleet Teams</li> </ul>	<ul style="list-style-type: none"> <li>Combined session – emphasis on learning from others / best practice</li> </ul>
Evening		Dinner individually		

Time	Session	Event / High Level Objective	Contents	Resources
0830		Coffee		
0900	10	TTI Operations Department	<ul style="list-style-type: none"> <li>• Markets</li> <li>• Operating Issues</li> </ul>	<ul style="list-style-type: none"> <li>• Lars Richter tbc</li> </ul>
	11	Anything Else	<ul style="list-style-type: none"> <li>• tbd</li> </ul>	<ul style="list-style-type: none"> <li>• Alasdair</li> </ul>
1115	Break			
1130	12	Action Planning / Resource Identification /		<ul style="list-style-type: none"> <li>• VTS Actions / Resources</li> <li>• EX - Affinity Mapping (GS 56)</li> <li>• EX - What's important? Dot Voting (GS63)</li> </ul>
1230	Lunch			
1330	13	Implementation / Who / What / How / when		<ul style="list-style-type: none"> <li>• Describe Resilience</li> <li>• EX - Who and Do / Who when (GS 74/ 230)</li> <li>• EX - \$1000 test (GS 232)</li> <li>• EX – Impact / Effort (GS 241)</li> <li>• EX – Award Ceremony</li> </ul>
1500	Break			
1530	14	Define Tangible outcomes	Revisit lo-tech social network	<ul style="list-style-type: none"> <li>• EX – Feedback Plus / Delta (GS246)</li> </ul>
1900		Gala Dinner		