# ICT IN THE WORKPLACE

January 23, 2017

### P.16 EX. A

How do you use ICT in your studies? Do your parents use ICT for their work? What are the advantages? Can you give examples of disadvantages?

## P.16 EX. B

- 1. How is ICT being used in the pictures?
- 2. Which picture shows people using ICT to communicate with other people?
- 3. Which picture shows ICT systems doing work that people once did?
- 4. How was this work done before ICT was introduced?

# **ANSWERS**

- 1. Computer-assisted manufacturing/video-conferencing/bar code scanning/an EPOS
- 2. Picture # 2
- 3. Picture # 1, 3
- 4. Pic.1 manual workers in a manufacturing production process/Pic.2 people traveled physically to the meetings location/Pic.3 the warehouse operative would check stock levels manually/Pic.4 the cashier does not have to write the information manually or calculate figures

### VOCABULARY

- **Word-processing** the production of typewritten documents (as business letters) with automated and usually computerized typing and text-editing equipment
- **Desktop publishing** Using specialized software and printer(s) to assemble, design, and produce commercial quality printed material.
- **Retail** offering sale to the public
- **Bar code** the small image of lines (bars) and spaces that is affixed to retail store items, identification cards, and postal mail to identify a particular product number, person, or location.
- **EPOS** (electronic point of sale) Self-contained, computerized equipment that performs all tasks of a store checkout counter. It allows payments by bank or credit cards, verifies transactions