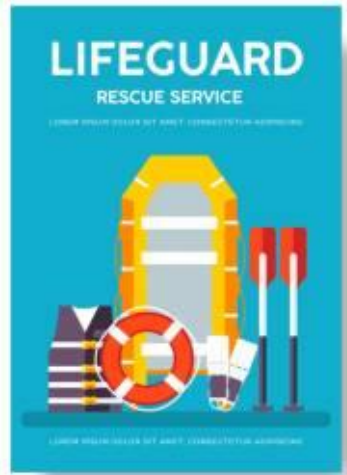
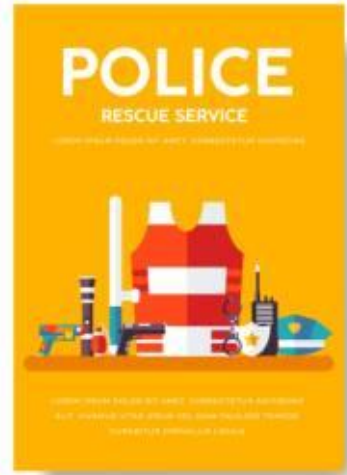
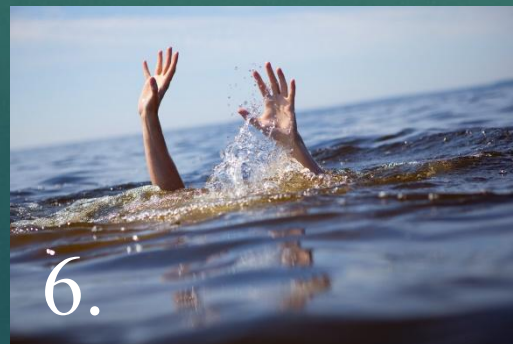


# EMERGENCY SERVICES



# Types of Emergency Services



- Fire Department
- Police
- Ambulance
- Coast Guard
- Mountain Rescue
- Cave Rescue

# Phone Numbers



?



?



?

# Phone Numbers



999



?



?

# Phone Numbers



999



911



?

# Phone Numbers



999



911



112

**Dave:** Well, I work at the Maritime Rescue Coordination Centre. It is one of 19 centres around the country with over 400 dedicated local coastguard rescue teams. My team is based in Dover and we're responsible for helping people in trouble mostly at sea, but also on the cliffs or shoreline of the UK. In total, this covers an area of 1 million square nautical miles of sea and 10 thousand nautical miles of coastline.

We provide a 24-hour service for dealing with incoming distress calls and co-ordinating the rescue effort. That's our main role but it's not all we do. It is also our responsibility to respond to reports of maritime pollution as well as to use our skills and experience for accident prevention. This is vital because it can reduce the number of emergencies. We provide safety education for everyone who sails (either for a living or for fun) as well as give safety talks to students in colleges and schools.

We get called out to all sorts of emergencies such as helping people who get caught in bad weather when sailing, helping people who have got into trouble while swimming or doing water sports, particularly wind surfers. We also get lots of call-outs for people who get lost. Many times they are underdressed and they become too cold to help themselves.

To help us successfully rescue people in a number of different situations at sea and on land we have four search and rescue helicopters and four emergency towing ships which are also able to fight fires as well as a fleet of patrol boats. Then we have over 3,500 volunteers in the Coastguard Rescue Service all around the country's coastlines who have been specially trained for search and rescue operations and who have special knowledge of their local areas. That's not including the special cliff rescue teams around the UK. It's these people who are our most valuable asset and together we do everything we can to help people who are in trouble. In 2005 alone we dealt with 16,794 incidents.

# Reading 1

## True/False/Not Stated

- 1 There are 19 rescue centres in the UK.  
A True                      B False                      C Not stated
- 2 Most rescues take place at sea.  
A True                      B False                      C Not stated
- 3 Dave's rescue centre responds to 24 calls each day.  
A True                      B False                      C Not stated
- 4 Most emergencies involve swimmers.  
A True                      B False                      C Not stated
- 5 HM Coastguard has four helicopters.  
A True                      B False                      C Not stated
- 6 The Coastguard Rescue Service's volunteers know a lot about the area where they live.  
A True                      B False                      C Not stated

# Listening



Brian SMITHERS, a firefighter

- 1 How many people are injured every year because their fire alarm does not work?  
A 3  
B 7000  
C 90
- 2 Most fires are caused by ...  
A faulty fire alarms.  
B candles.  
C cigarettes.
- 3 Which is the best place to put a fire alarm?  
A bathroom  
B hallway  
C kitchen
- 4 To prevent a fire in the kitchen, you must ...  
A cook at a low heat.  
B not leave the kitchen while cooking.  
C make sure devices do not get wet.
- 5 What does the firefighter advise us to do in preparation for a fire?  
A Practice staying calm.  
B Keep an extra set of keys in the house.  
C Have an organised plan of escape.



# Read and fill in.

- ▶ **Fill in: coastguard, mountain rescue, false call, line, unconscious.**
- ▶ A: What did you do when Tom fell while rock climbing?
- ▶ B: We immediately called the \_\_\_\_\_. We didn't want to move him and cause more damage.
- ▶ A: Oh, sorry, I dialed the wrong number.
- ▶ B: Please, be careful next time. You can get into a lot of trouble for making a(n) \_\_\_\_\_.
- ▶ A: How did you get back to the shore safely after your boat sank?
- ▶ B: The \_\_\_\_\_ came and got us.
- ▶ A: What happened to Ted ?
- ▶ B: He was knocked \_\_\_\_\_ after he hit his head and was taken to the hospital.
- ▶ A: Hello. I need an ambulance to come to my house, please.
- ▶ B: Please, hold the \_\_\_\_\_. I'll put you through to Emergency Services.

# Thank you for the lesson!

