

CRYSTAL FAMILY

RESORT & SPA

Boğazkent - BELEK / ANTALYA

2019 SUMMER FACTSHEET



CRYSTAL FAMILY RESORT & SPA

Opening Date	2007	Telephone	+ 90 242 731 10 50
Last Renovation	2013	Fax	+ 90 242 731 10 80
Season	Summer Season	E-mail	info.family@crystalhotels.com.tr
Category	5*	Website	www.crystalhotels.com.tr
Service Concept	Ultimate All Inclusive	Number of Buildings	5 Floored, 4 Blocks Hotel Building
Total Area	23.000 m ²	Beach Location and Length	150m private beach
Address	Belek-Boğazkent Mevkii Serik/Antalya	Location	40 km away from Antalya Airport and 50 km away from city centre.



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(0242) 731 10 50
 info.family@crystalhotels.com.tr
 www.crystalhotels.com.tr
 Belek-Boğazkent Mevkii,
 Serik, Antalya - TR



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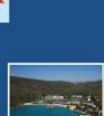
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- 1-Block**
Zimmer 1102-1519
- 2-Block**
Zimmer 2100-2518
- 3-Block**
Zimmer 3100-3518
- 4-Block**
Zimmer 4102-4519
- 5-Rezeption**
- 6-Shopping Center**
- 7-Lalezar Restaurant**
- 8-Lalezar Rest. Terasse**
- 9-Wasserrutschen**
- 10-Mini Club**
- 11-Baby Pool**
- 12-Wc**
- 13-Lagoon Bar**
- 14-Spa & Fitness & Hallenbad**
- 15-Relax Pool**
- 16-Animation Info Desk**
- 17-Strandtuch Station**
- 18-Amphi Theater**
- 19-Caretta Snack Bar**
- 20-A'la Carte Restaurant**
- 21-Wasser Sport**
- 22-Fladenbrot**
- 23-Mini Golf**
- 24-Fussball Platz**
- 25-Tennis&Basketball Platz**
- 26-Auto Park**

- 1-Block**
Rooms 1102-1519
- 2-Block**
Rooms 2100-2518
- 3-Block**
Rooms 3100-3518
- 4-Block**
Rooms 4102-4519
- 5-Reception**
- 6-Shopping Center**
- 7-Lalezar Restaurant**
- 8-Lalezar Rest. Terasse**
- 9-Aqua Park**
- 10-Mini Club**
- 11-Baby Pool**
- 12-Wc**
- 13-Lagoon Bar**
- 14-Spa & Fitness & Indoor Pool**
- 15-Relax Pool**
- 16-Animation Info Desk**
- 17-Towel Desk**
- 18-Amphitheater**
- 19-Caretta Snack Bar**
- 20-A'la Carte Restaurants**
- 21-Water Sports**
- 22-Turkish Gözleme**
- 23-Mini Golf**
- 24-Football Field**
- 25-Tennis & Basketball Courts**
- 26-Parking**



Coordinate: 36°50'05.1"N 31°08'54.9"E



CRYSTAL GREEN BAY
RESORT & SPA



CRYSTAL DE LUXE
RESORT & SPA



CRYSTAL AURA BEACH
RESORT & SPA



CRYSTAL FLORA BEACH
RESORT & SPA



CRYSTAL TAT BEACH
GOLF RESORT & SPA



CRYSTAL PALACE
LUXURY RESORT & SPA



CRYSTAL FAMILY
RESORT & SPA



CRYSTAL SUNSET
LUXURY RESORT & SPA



CRYSTAL WATERWORLD
RESORT & SPA



CRYSTAL SUNBIS QUEEN
LUXURY RESORT & SPA



CRYSTAL PARASO VERDE
RESORT & SPA



CRYSTAL AKIMBAL
RESORT & SPA

Kapadokya



CRYSTAL KAYMAKLI
GOLF & SPA



ROOMS

Room Location	Standard Room	Family Room	Junior Suite	Sultan Suite
Sea View	129	33	4	4
Land View	149	57		

Rooms in total : 372

Bed Capacity: 1166

ROOM EQUIPMENTS & PROPERTIES

<ul style="list-style-type: none">• Central air conditioning	<ul style="list-style-type: none">• Wireless internet connection
<ul style="list-style-type: none">• Safe (suitable for notebooks)	<ul style="list-style-type: none">• Phone in bathroom
<ul style="list-style-type: none">• Satellite TV and music channels	<ul style="list-style-type: none">• Shower
<ul style="list-style-type: none">• Mini bar	<ul style="list-style-type: none">• Hair dryer
<ul style="list-style-type: none">• Carpet floor	<ul style="list-style-type: none">• 230 volt electricity supply
<ul style="list-style-type: none">• Direct phone	<ul style="list-style-type: none">• Balcony
<ul style="list-style-type: none">• Electronic card locking system	
<ul style="list-style-type: none">• Sprinkler system and fire detector	

166 of our rooms have sea view and all our rooms have balcony. They are carefully decorated by considering every detail in order to make your holiday comfortable. We have private rooms for non-smokers and physically handicapped guests.

ROOMS



	LOCATION	SPACE	FEATURES
STANDARD ROOM	129 sea view 149 land view	27 m2	278 Standard rooms (78 rooms with connecting doors, 20 rooms with bunkbed, 3 handicapped rooms; non-smoking rooms are available) All rooms have balcony and 129 of them have sea view. Maximum person capacity is 3 (Standard bunkbed rooms' capacity is 4)

ROOMS



	LOCATION	SPACE	FEATURES
FAMILY ROOMS	33 land view 57 sea view	40m2	2 bedrooms (with door in between) and 1 bathroom and all the features of standard rooms. 90 family rooms. (5 of them have bunkbed) Maximum person capacity is 4. (The capacity of rooms with bunkbed is 5)

ROOMS



	LOCATION	SPACE	FEATURES
JUNIOR SUITE	Sea view	58m2	4 suites. 1 nicely decorated bedroom, 1 living room, 1 bathroom with a Jacuzzi, shower and bathtub and all standard room amenities. The rooms also have Led TV and a DVD player. Maximum person capacity is 2.

ROOMS



	LOCATION	SPACE	FEATURES
SULTAN SUITE	Sea view	85m2	4 suites. 2 nicely decorated separate bedrooms, 1 living room, 2 separate bathrooms (one with a Jacuzzi, shower and the other with a bathtub) and all standard room amenities. Maximum person capacity is 4.

POOLS & BEACH



POOL	Depth	m2
MAIN POOL	145 cm	900
AQUAPARK (KIDS)	60 cm	80
AQUAPARK (ADULT)	110 cm	130
KIDS POOL	30 cm	45
INDOOR POOL	145 cm	110
INDOOR POOL (KIDS)	30 cm	15
SPA POOL	140 cm	60

From April 1 till October 31 indoor pool is not heated.



Our fully equipped SPA Health and Beauty Centre offers you the opportunity to spend a unique holiday with its skin and body treatments, special jet showers, relaxation beds with jacuzzi and private jacuzzi. In our hotel, in addition to the SPA centre, there are also Turkish Hammam, sauna, steam room and hairdresser services.

RESTAURANTS



RESTAURANT	CONCEPT	HOURS OF OPERATION		CAPACITY	MUSIC	EXPLANATION
LALEZAR Main Restaurant	Open Buffet	Breakfast	07:00-10:00	386 Pax	Central	No reservation required (free of charge)
LALEZAR Main Restaurant TERRACE	Open Buffet	Late Breakfast	10:00 – 11:00	210 Pax	Central	No reservation required (free of charge)
LALEZAR Main Restaurant	Open Buffet	Lunch Kids Buffet	12:30 – 14:30 12:00 – 13:00	386 Pax	Central	No reservation required (free of charge)
LALEZAR Main Restaurant	Open Buffet	Dinner Kids Buffet	19:00 – 21:30 18:30 -19:30	386 Pax	Central	No reservation required (free of charge)
LALEZAR Main Restaurant	Open Buffet	Night Snack Mini Breakfast	23:30 – 00:30 00:30 – 07:00	386 Pax	Central	No reservation required (free of charge)

RESTAURANTS



RESTAURANT	CONCEPT	HOURS OF OPERATION	CAPACITY	MUSIC	EXPLANATION
GOZLEME HOUSE	GOZLEME	11:30 – 16:00	-	Music	Free of charge
CARETTA SNACK RESTAURANT	SNACK	12.00 – 16.00	250 Pax	Music	Free of charge

RESTAURANTS



RESTAURANT	CONCEPT	HOURS OF OPERATION	CAPACITY	MUSIC	EXPLANATION
LOBBY LOUNGE	CAKES AND COOKIES	17.00 - 23.00	316 Pax	Central	Free of charge
CARETTA BAR	ICE CREAM SERVICE	13.00 – 18.00	250 Pax	Music	Free of charge

RESTAURANTS



RESTAURANT	CONCEPT	HOURS OF OPERATION	CAPACITY	MUSIC	EXPLANATION
LAGOON BAR	HOT & COLD SNACKS	16.00 – 17.00	316 Pax	Central	Free of charge

A LA CARTE RESTAURANTS



RESTAURANT	CONCEPT	HOURS OF OPERATION	CAPACITY	MUSIC	EXPLANATION
MEXICO RESTAURANT	MEXICAN CUISINE	19.00 – 21.30	35 Pax	Music	Reservation required (free of charge)
VENEZIA RESTAURANT	ITALIAN CUISINE	19.00 – 21.30	35 Pax	Music	Reservation required (with extra charge)

A LA CARTE RESTAURANTS



RESTAURANT	CONCEPT	HOURS OF OPERATION	CAPACITY	MUSIC	EXPLANATION
ISTANBUL RESTAURANT	TURKISH CUISINE	19.00 – 21.30	35 Pax	Music	Reservation required (free of charge)
HALICARNASSUS RESTAURANT	MEDITERRANEAN CUISINE	19.00 – 21.30	35 Pax	Music	Reservation required (free of charge)

**ISTANBUL, MEXICO, HALICARNASSUS A' la Carte restaurants are free of charge once for min 7 nights and over stays

BARS



Outlets

Hours of operation

Beverage concept

VITAL BAR

10:00 – 19: 00

FRUIT JUICES

CARETTA BAR

12:00 - 16:00 / 19:00 - 21:30

LOCAL AND IMPORT DRINKS

BARS



Outlets

Hours of operation

Beverage concept

LOBBY LOUNGE

10.00 – 23.00

LOCAL AND IMPORT DRINKS

CAFE TURCA

10.00 – 23.00

SOFT DRINKS

BARS



Outlets	Hours of operation	Beverage concept
SAPHIR DISCO BAR	00.00 – 02.00	LOCAL AND IMPORT DRINKS
LAGOON BAR	24 HOURS	LOCAL AND IMPORT DRINKS (BETWEEN 01:00 – 10:00 ONLY LOCAL)
MINI BAR	(CHECKED ON DAILY BASIS)	SOFT DRINKS



Animation activities throughout the day, evening shows, live music concerts on certain days of the week and disco.

CRISPY KIDS CLUB



CRISPY Kids World



A special children's pool with aquapark and mini club with playground for children between 4 and 12 years. For children between 13 and 16 years, there is a Junior club (June 1-September 1).

ACTIVITIES & OTHER SERVICES



Services with extra charge

- Entertainment center
- Video games
- Reservation and transfer services (with payment) to the golf courses.
- Bowling
- Billiards
- Jet Ski / Banana / Parasailing
- Canoe / Sea-Bike
- Surfing (with certification)
- Professional football field
- Table football
- Water sports (motorized or unmotorized)
- Tennis court illumination
- Tennis racket / Tennis ball

Free of charge services

- Fitness center
- Tennis court (with reservation during the day / hard ground)
- Dart
- Mini golf
- Cinema
- Waterball / Aquarobics / Aerobics / Stretching
- Basketball field
- Beach volleyball

FOOD & BEVERAGE



Services with extra charge

Room service

VENEZIA A' la Carté Restaurant

Free of charge services

(ISTANBUL, MEXICO, HALICARNASSUS) A' la Carte restaurants (for once during accommodation)

Vital Bar, Patisserie, Lobby Lounge,
Caretta Bar, Lagoon Bar, Saphir Disco Bar, Cafe Turca,

Mini bar (soft drinks / checked and refilled daily)

OTHER SERVICES

Services with extra charge	Free of charge services
<ul style="list-style-type: none"> • Hairdresser 	<ul style="list-style-type: none"> • Turkish bath
<ul style="list-style-type: none"> • Shopping center 	<ul style="list-style-type: none"> • Sauna / Shock shower
<ul style="list-style-type: none"> • SPA center 	<ul style="list-style-type: none"> • Steam room
<ul style="list-style-type: none"> • Massage / Rubbing 	<ul style="list-style-type: none"> • Jacuzzi / Indoor pool
<ul style="list-style-type: none"> • Doctor 	<ul style="list-style-type: none"> • Parking
<ul style="list-style-type: none"> • Laundry 	<ul style="list-style-type: none"> • Safe (suitable for notebooks)
	<ul style="list-style-type: none"> • Chaise longue, shade, chaise longue mattress at the pool and the beach • Beach towel (with towel card and deposit) • Wireless internet connection – in the rooms, lobby and public areas (up to 56 Kbps internet is free, over 56 Kbps internet is due to charge.)

- STEAM BATH, TURKISH BATH, SAUNA, JACUZZI, INDOOR SWIMMING POOL, FITNESS CENTER (WITH SPORTS CLOTHING) is at service between 08:00 – 19:00.

SERVICES NOT INCLUDED IN ULTIMATE ALL-INCLUSIVE

SERVICE	SPORTS	SPA
• Telephone, fax	• Tennis balls,	• SPA & Wellness center
• Bowling, billiards,	• Tennis rackets,	• Massage / Rubbing
• Video games,	• Tennis court illumination	
• Entertainment center	• Water sports (motorized or unmotorized)	
• Internet cafe		

FOOD & BEVERAGE

- Alcoholic drinks will not be served to guests under 18 years.
- International champagnes, wine and liquor of high quality, cognac, whiskies and fresh fruit juices
- Alcoholic drinks shall not be served in bottles, bottled or canned drinks require extra charge.
- Import drinks shall not be served in the restaurants.
- No alcoholic drinks shall be served at breakfast.
- Import alcoholic beverages require extra charge between 01.00 and 10.00.

*The above listed activities and service hours can be changed by the hotel management with prior information.

MEETING HALLS



Hall	Dimensions m	Height m	Space m2	Theatre	Class	U-shaped	Banquette Gala	Cocktail
A	15.80*17.50	4	276	270	100	60	180	320
B	15.80*10.50	4	166	160	55	35	110	180

A meeting hall that can be split into two which has a capacity of 430 persons, and a wide foyer. Meeting hall is equipped with the latest technological items.

PRECAUTIONS IN OUR HOTEL AGAINST GLOBAL WARMING



Natural gas

Waste decomposition

Recyclable materials

Energy savers in the rooms

Energy-efficient illumination and sensor devices for electricity saving

Sensor devices for water saving

Solar energy

GENERAL INFORMATION



According to the law no. 5727 smoking is prohibited in closed areas.

Alcoholic drinks will not be served to guests under 18 years.

Alcoholic drinks shall not be served in bottles.

No alcoholic drinks shall be served at breakfast.

Pets are not allowed.

All images, logos and videos of CRYSTAL FAMILY RESORT & SPA can be found on the links below

<https://www.flickr.com/photos/crystalhotels/albums/72157639762399753>

Kilit Hospitality Group App

You can download the KHG application from your iOS and Android phones

