

REPUTATION HOUSE

BANK OF CHINA

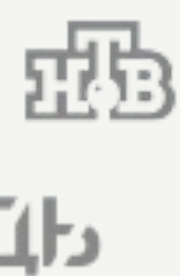


WHO ARE WE?

Reputation House is an Internet agency with headquarters in Moscow and a development and engineering implementation office in the science town of Dubna. At the end of 2016, the Company's staff size was over 80 employees.

The main areas of the Company's activities are comprehensive Internet marketing, reputation management, political PR, SEO, SMM, development, and promotion.

Testimonials:



Our partners:



COMPREHENSIVE APPROACH



A company with many years of experience in reputation management



Successful experience in working with major brands



Providing a full report to the Customer



Since 2008, we have specialized in Internet projects



Development and implementation of a marketing strategy



SEO audit and website promotion



An individual comprehensive approach to work on a brand



Using the best monitoring technologies



A team of professionals

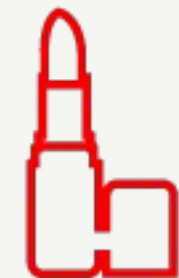
STRUCTURE OF WORKING WITH A CUSTOMER



WE ARE WORKING WITH THE FOLLOWING BUSINESS SEGMENTS



Healthcare



Beauty parlors



Banks



State authorities



Auto industry



Education



FMCG



Personal reputation



Shopping centers



Real estate



HORECA



Online stores



Tour operators and travel agencies



Industrial enterprises

BANK OF CHINA

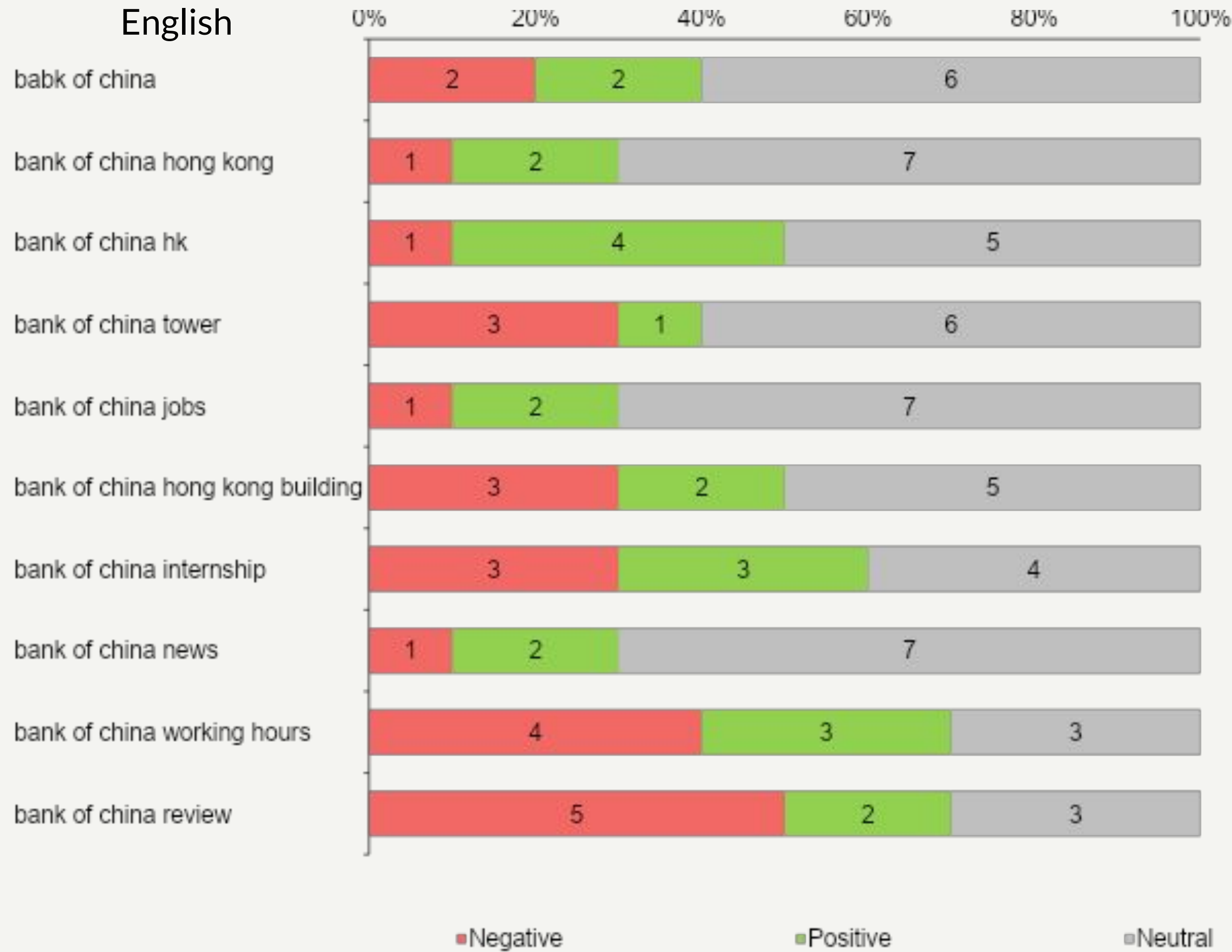
Analysis of the current situation



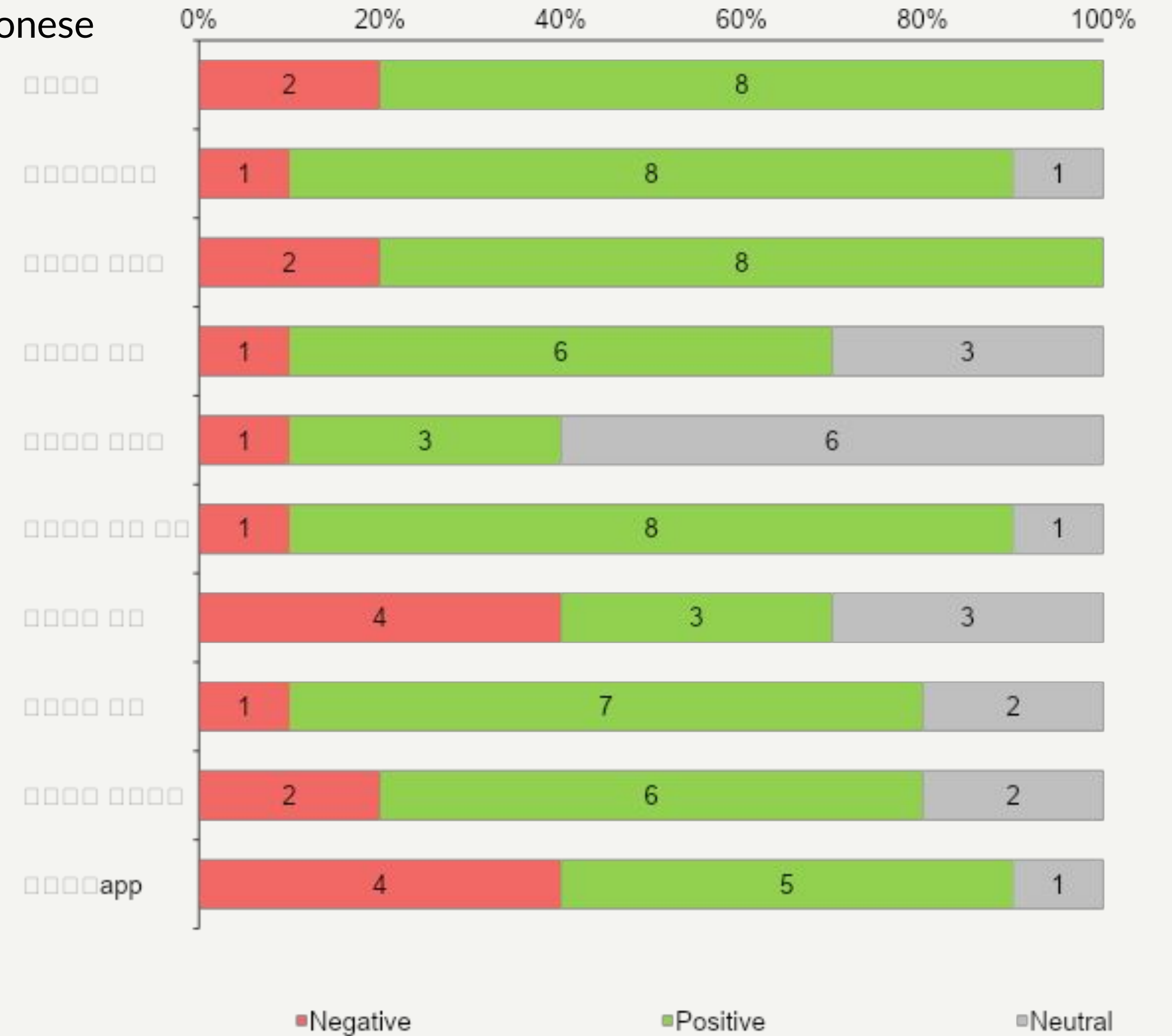
КОМПЛЕКСНОЕ УПРАВЛЕНИЕ РЕПУТАЦИЕЙ. CROCUS GROUP. VEGAS

TONALITY

The current ratio of tonality in Google search engine by queries in English



The current ratio of tonality in Google search engine by queries in Cantonese





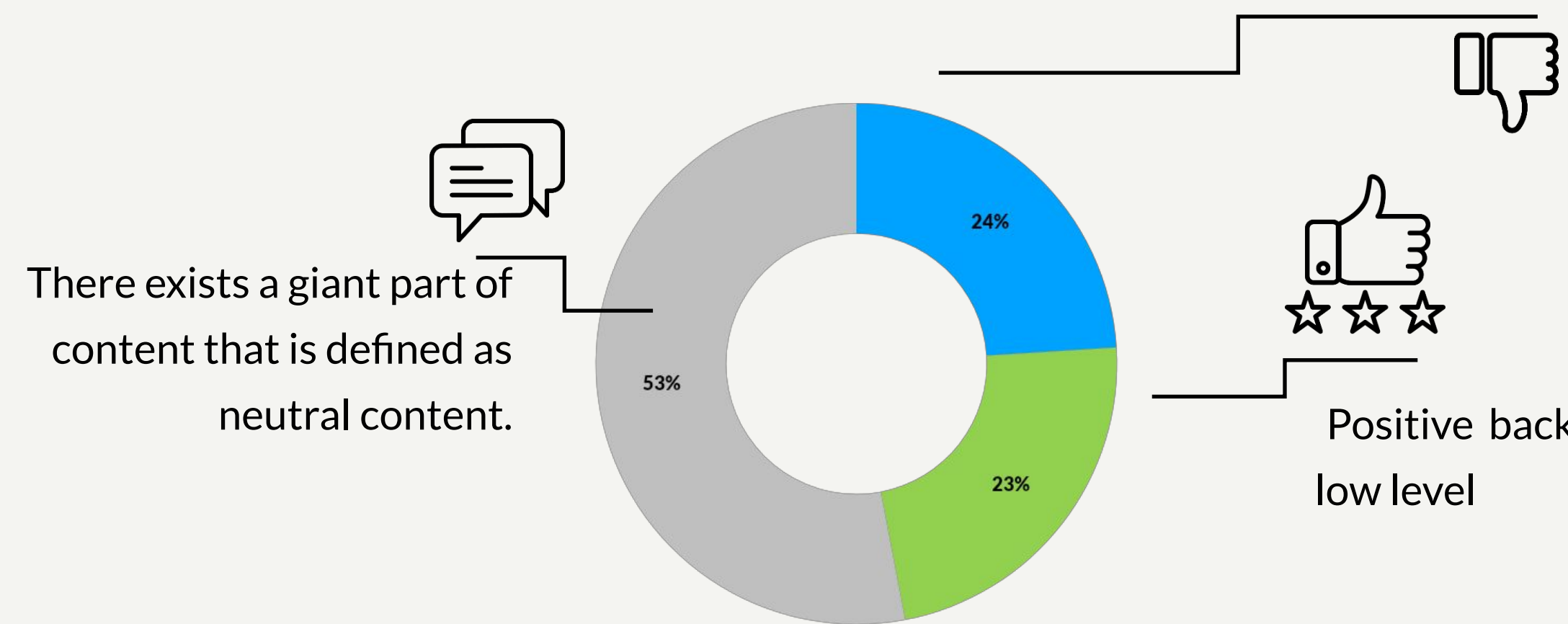
TONALITY OF MENTIONS

There is a huge potentiality in the part of neutral comments. And there is also a necessity in working on company positioning

A very visible part of negative mentioning exists in Google's search results

Top-10 **Google Cantonese** search results:

Top-10 **Google English** search results:

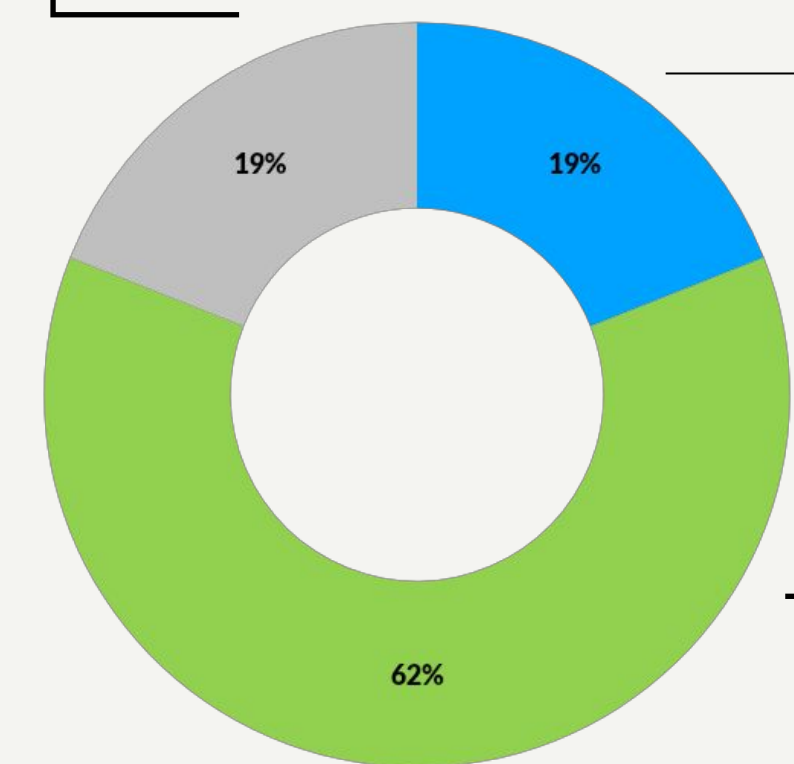


There exists a giant part of content that is defined as neutral content.

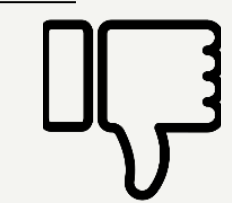


Positive background is at low level

There also presents a part of neutral content.



Exists an essential part of negative references. That obviously damages the reputation of the brand



A giant part of positive mentions

CURRENT SITUATION

According to the analytics carried out we can make below-mentioned conclusions.

CUSTOMER'S DEGREE OF SATISFACTION

As we can see it. A major part of negative mentions is related to user's feedbacks. That is a bad trend that can damage the reputation of the brand in some period of time

PRESENCE IN THE INTERNET

We noticed rather high presence in the Internet, and it definitely has a lot of advantages, but there are also some disadvantages. For example, high presence and much negative content at the same time can speed up the spreading of negative information.



WHAT WILL WE DO?

Promotion strategy



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SERM - SEARCH ENGINE RESULT MANAGEMENT



SERM INCLUDES:

1. ADS SERVED IN SEARCH ENGINE RESULTS
2. ARTICLES IN WIKIPEDIA AND OTHER ONLINE ENCYCLOPEDIAS
3. CREATION OF WEB SITES WITH WELL CHOSEN BRANDED DOMAINS
4. BLOGS ON DIFFERENT PLATFORMS
5. ACCOUNTS IN DIFFERENT SOCIAL NETWORKS

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GUERILLA MARKETING



GUERILLA MARKETING INCLUDES:

1. POSTING ON FORUMS
2. POSTING ON SOCIAL MEDIAS
3. POSTING ON HIGH-TRAFFIC AREAS

WHAT WILL WE DO?

The proposed work package and payment procedure



COMPLEX OF WORKS:



LIST OF WORKS



SERM



Ongoing works:



KPI:

-
- | | |
|---|------------------|
| 1. Selection and coordination of sites for promotion in the top-10 search results. | up to 10 queries |
| 2. Creation of single-page sites with reviews, creation and filing/ page control in Wikipedia | 1 pcs |
| 3. Writing and posting articles about the activities of the Customer. | 3 pcs |
| 4. Recommendations about the correction of the site for the Customer. | as necessary |
| 5. Working with behavioral factors and buying links to promoted resources. | as necessary |
| 6. Working with information resources (encyclopedias, catalogs, review-sites, etc.) | as necessary |
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LIST OF WORKS



GUERRILLA MARKETING



Ongoing works:



KPI:

1. Selection and coordination of sites (forums and social networks).

2. Preparing discussion feeds, matching and placement.

100 COMMENTS

3. Using only trust and “live” accounts.

LIST OF WORKS



PROJECT TEAM WORK



Ongoing works:



KPI:

Strategy development, project management, timely response, communication with the Customer, analytical report.

FROM 6 EMPLOYEES

**THANKS FOR YOUR
ATTENTION!**

REPUTATION
HOUSE