

NVR Password Retrieve

NVR had registered already on Ezcloud

Supported types: NVR, IPC

Step 1: Login EZcloud (UNIVIEW: <http://en.mycloud.uniview.com>; Neutral brand: <http://www.ez4view.com>).

Step 2: Find the device you forgot password on the My cloud device, Click "Retrieve password".

| Select | No. | Device Name | Device Type | Device IP | Latest Online Time | Status | Share Device | Change Name | Retrieve Password | Access Device |
|--------------------------|-----|-------------|-------------|-----------|--------------------|---------|-----------------------|------------------------|--------------------------|------------------------|
| <input type="checkbox"/> | 1 | ! @12abCD | | | | Offline | Share | Change | Retrieve | Access |

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Step 3: Fill valid date, Click "Retrieve".

Retrieve Password

Device Name: ! @12abCD

Serial Number: 5556665556665556655566

1 Valid Date: 20150721

Email: king1024@126.com 2 54

3 Verification Code: 123456

4 Retrieve Back

PS: valid date should be the same as NVR's system time.

Retrieve Password

Device Name: ! @12abCD

Serial Number: 5556665556665556655566

Valid Date: 20150721

Email: king1024@126.com Acquire

Verification Code:

Retrieve Back

Temporary password: mZ1A34

Step 4: Modify password after login NVR with temporary password in valid date





If the device does not register on Ezcloud, how can we get password?



- 1、 User provide serial number , login Ezcloud and generate a temporary password (UNIVIEW: <http://en.mycloud.uniview.com/admin> ; NO Brand : <http://www.ez4view.com/admin>) 。
- 2、 User can modify password after login NVR with temporary password in valid date

Default **Retrieve Device Password** Delete Device

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Retrieve Device Password

Note: Please enter the serial number of the device, e.g. 210235C0JC0123456789, and the valid date to generate a temporary device password. This password can be used to log in to the device on the valid date. Once logged in, please change the password immediately!

2 Serial Number: 210235C0JC0123456789

3 Valid Date: 20150721

4 **Retrieve** Back

Temporary Password: d68FF2



FAQ

Q1: How to generate temporary password of NVR?

A1: The system can generate temporary password by serial number , valid date, the temporary password only can use in valid date.

PS: valid date should be the same as NVR' s system time.

Q2: Which types can we retrieve administrator password?

A2: We can retrieve NVR' s administrator password , IPC is also support.



uniview

Thanks for your time