

2006 STRATEGIC & OPERATING REVIEW



Casto Russia

February 2006

AGENDA

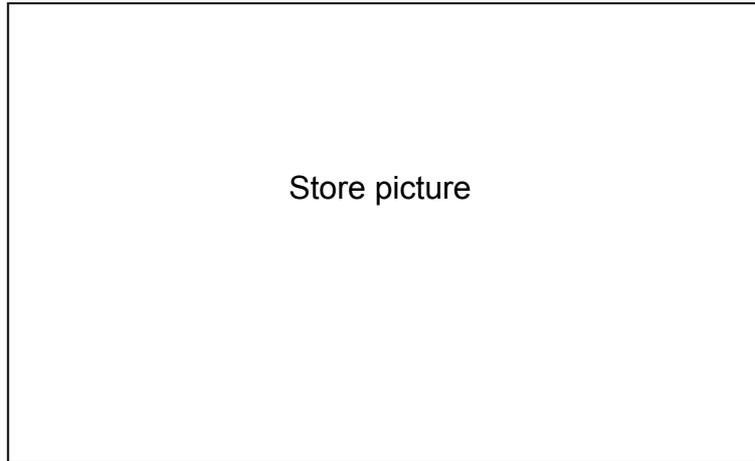
I. TRADING UPDATE

II. LEARNINGS

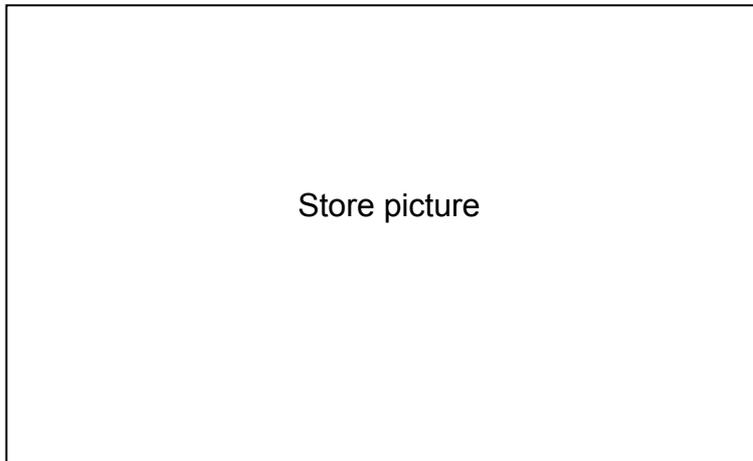
III. DEEP DIVE: CUSTOMER PROPOSITION

IV. CONCLUSION / Q&A

SAMARA FIRST WEEKS OF TRADING UPDATE



Store picture



Store picture

First weeks sales:

Sales budget:

Sales % by category:

EPOS Margin:

Best sellers:

Customer count:

Average transaction value:

Others:

MARKETING & CUSTOMER FEEDBACK

Store Launch- Marketing

Initial customer feedback



In Store communication



OOH

Quote customers: "XXXXX"

Quick feedback research findings?



Door to Door Leaflets



GUIDELINE: play video or other elements of the marketing campaign as appropriate that demonstrate the positioning of Castorama Russia



TV COMMERCIAL



ST PETERSBURG- NEXT OPENING

What are we carrying on doing?

- XXXXXXXXXXX
- XXXXXXXXXXX
- XXXXXXXX

What will be different?

- XXXXXXXXXXX
- XXXXXXXXXXX
- XXXXXXXX

GUIDELINE: Part II aims at demonstrating Casto Russia learning during 2005. We propose that you start by stating your ambitions and strategic agenda, then tell your learning, achievements and challenges against each of them.



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CASTORAMA RUSSIA MISSION STATEMENT

Explain

Explain

Be #1 home improvement retailer in Russia by offering a wide range of quality products at low prices in a good store environment where customers will be serve by professional staff and offered additional services to improve their homes

Explain

Explain

EXAMPLE

Explain

Explain

Explain
7

GUIDELINE: Casto Russia strategic agenda is made of strategic objectives. Each objective needs to be supported by strategic projects. Casto will then need to update KF on project's progress against target.

STRATEGIC AGENDA

1	<i>STORE ROLL OUT</i>	<ul style="list-style-type: none"> ▪ Development strategy ▪ Site criteria ▪ Store pipeline 	<ul style="list-style-type: none"> ▪ Land banking ▪ Market and competition monitoring
2	<i>STORE PROPOSITION</i>	<ul style="list-style-type: none"> ▪ Customer research ▪ Store format ▪ Pricing strategy 	<ul style="list-style-type: none"> ▪ Ranging ▪ Staff/ services ▪ Communication
3	<i>DEVELOP OUR PEOPLE</i>	<ul style="list-style-type: none"> ▪ Recruitment ▪ Training ▪ Retention Structures 	<ul style="list-style-type: none"> ▪ Competency Based Development
4	<i>SCALABLE INFRASTRUCTURE FOR GROWTH</i>	<ul style="list-style-type: none"> ▪ Systems Development 	<ul style="list-style-type: none"> ▪ Logistics ▪ DC
5	<i>MANAGE VENDOR BASE FOR CONSISTENT SUPPLY</i>	<ul style="list-style-type: none"> ▪ Vendor Evaluation 	<ul style="list-style-type: none"> ▪ Global Sourcing
6	<i>OTHER</i>	<ul style="list-style-type: none"> ▪ TBD 	

EXAMPLE

PROGRESS AGAINST STRATEGIC AGENDA IN 2005

OBJECTIVES	PROGRESS/ UPDATE
<i>1. STORE ROLL OUT</i>	<ul style="list-style-type: none">• Demonstrate progress vs. target
<i>2. STORE PROPOSITION</i>	<ul style="list-style-type: none">• Demonstrate progress vs. target
<i>3. DEVELOP OUR PEOPLE</i>	<ul style="list-style-type: none">• Demonstrate progress vs. target
<i>4. SCALABLE INFRASTRUCTURE FOR GROWTH</i>	<ul style="list-style-type: none">• Demonstrate progress vs. target
<i>5. MANAGE VENDOR BASE FOR CONSISTENT SUPPLY</i>	<ul style="list-style-type: none">• Demonstrate progress vs. target
<i>6. OTHER</i>	<ul style="list-style-type: none">• Demonstrate progress vs. target

GUIDELINE: Explain your learning for the year regarding roll out and development strategy. This can be around store location, catchment criteria, new cities, new regional split...

OBJECTIVE 1: STORE ROLL OUT KEY LEARNING

GUIDELINE: Store blue print, key elements of the commercial offer i.e. price, product range and staff expertise etc...



OBJECTIVE 2: STORE PROPOSITION KEY LEARNING

OBJECTIVE 3: DEVELOP OUR PEOPLE KEY LEARNING

GUIDELINE: Learning related to what structure will need to be in place to create a competitive advantage- Logistic, distribution network, system...



OBJECTIVE 4: INFRASTRUCTURE KEY LEARNING

GUIDELINE: Learning related to vendor, their capacities, 20/80, local vendor vs. international, direct sourcing, wholesalers, distributors, import, KAL and China sourcing...



OBJECTIVE 5: VENDOR BASE KEY LEARNING

OBJECTIVE 6: OTHER STRATEGIC OBJECTIVE'S KEY LEARNING

SUMMARY OF KEY ACHIEVEMENTS: 2005

- XX sites identified and XX Capex approved
- First stores is ready and...
- GFK Market Research Moscow & St. Petersburg ...
- £XXm stock received
- Vendor's management and delivery went smoothly...
- Supply chain is schedule to start operating fully in March, Maersk KPI's developed and agreed
- Costs have been managed well....
- Additional XXX new employees were recruited during 2005 andwe are currently recruiting and training XX store staff
- Others

SUMMARY OF KEY CHALLENGES: 2005

- Sourcing and KAL?
- People development, recruitment? Skills? Facilities?
- Competition development? OBI?
- Site availability
- Capex process?
- Economic context
- Others
- Others

GUIDELINE: Your deep dive is **CUSTOMER PROPOSITION**. In other words your proposition to Russian customers and your competitive advantage against main competitors i.e. OBI, Leroy and local markets. You have almost done all the work already in your commercial PPT to Gerry Murphy, that I have used to demonstrate what should be presented in part III

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2. COMPETITION

3. STORE FORMAT

4. COMMERCIAL INITIATIVES

5. SUPPLY CHAIN

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LIST OF RESEARCHES THAT HAVE BEEN DONE

Name of research	City	Research agency	Timing
Real Estate Market	Russia	Interfax	2003
Premier TGI	Moscow	Comcon	2004
Retail	Russia	Interfax	2004
Dacha's and Flat reconstruction and renovation: Decision making process	Moscow	GFK	August 2004
DIY Market study in Moscow	Moscow	GFK	December 2003
List of shops in Moscow+St. Pet	Moscow+St. Pet	Comcon	March 2005
Construction materials market: Consumer behavior study in Russian regions	St. Pet, Kazan, Krasnodar, Samara	GFK	November 2004
R TGI	Moscow+St. Pet	Comcon	Oct-Dec 2004
Monitoring of DIY market. St. Pet. B2c+b2b	St. Pet	Comcon	October 2004
Construction materials market: Consumer behavior study in Moscow	Moscow	GFK	September 2004
Monitoring of DIY market. St. Pet. B2c+b2b	St. Pet	Comcon	April 2005
The Testing of Store Creative Concept	Moscow+St. Pet+Samara	Masmi	September 2005
Segment Monitoring of Consumer Habits in DIY Segment – Moscow, St. Petersburg	Moscow+St. Pet	GFK	September-October 2005
Russian consumer 2001-2005	Russia	GFK	October 2005

WHO'S THE CUSTOMER?

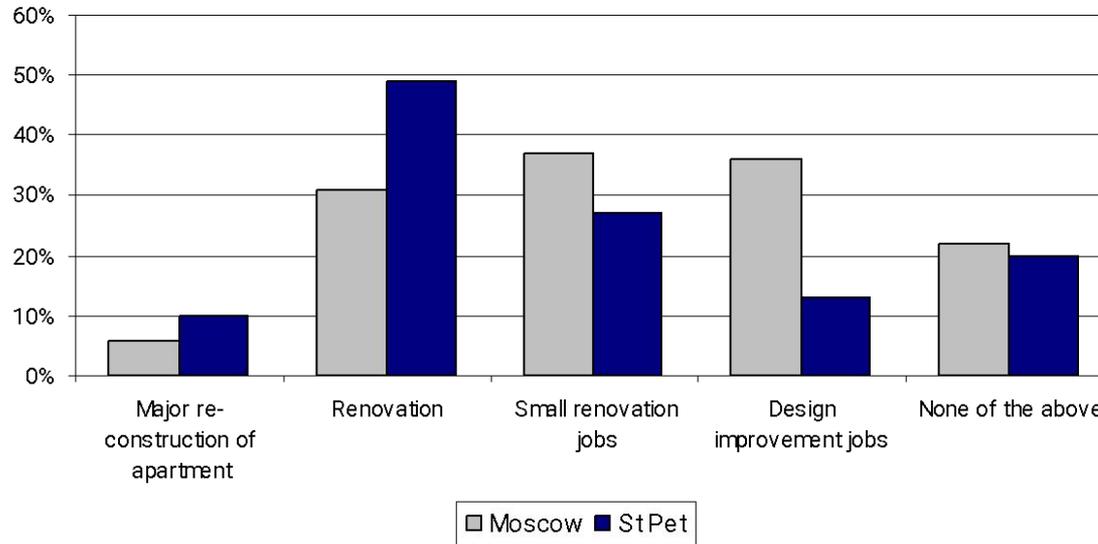
- 55% women (as main instigators)
- 45% men (as main doers)
- 25-60 years old
- Married with 1 or 2 children (70%)
- Own apartment or dacha
- Low to mid income -200 USD per capita and above-(plus extra 100 to 300 USD)
- Spend 20 to 40% in FMCG
- DIYer but happy to buy services if convenient/
good value for money especially in Moscow
- 72% did small renovation job them-selves
- Driven by life style improvement
- Likely to own a car

PICTURE OF CUSTOMER (couple)

PICTURE OF DACHA

RUSSIAN CUSTOMER ARE HEAVY PURCHASERS OF HOME IMPROVEMENT PRODUCT

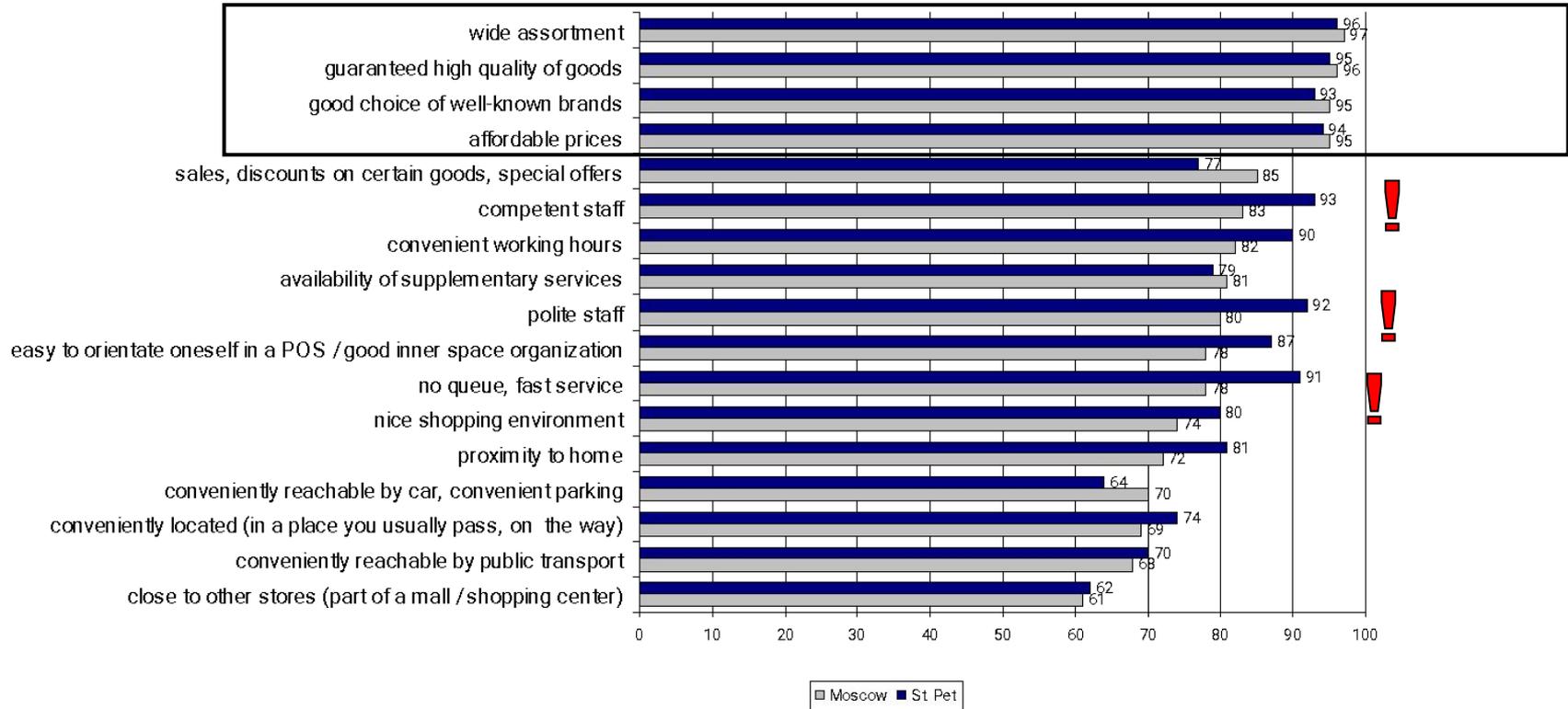
About 80% of respondents made renovation within the last 12 months.



- Main types of projects are **Wall, Ceiling, Floor works**
- Main season for project execution is **summer**
- Most of respondents visited several POPs (2-5), however they have the desire to buy all materials **in one place.**
- Basic materials are chosen by men or professional. Décor (finishing) materials are clearly chosen by end consumer.

WHAT IS IMPORTANT?

POP



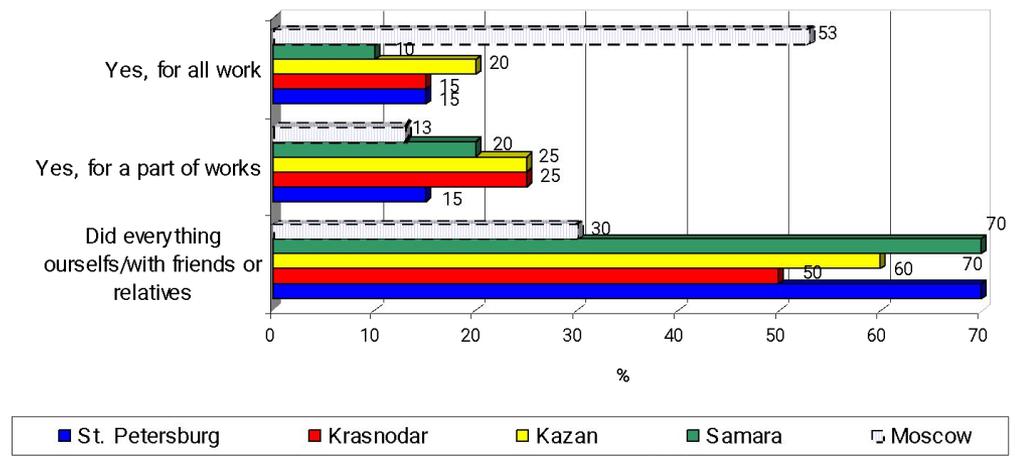
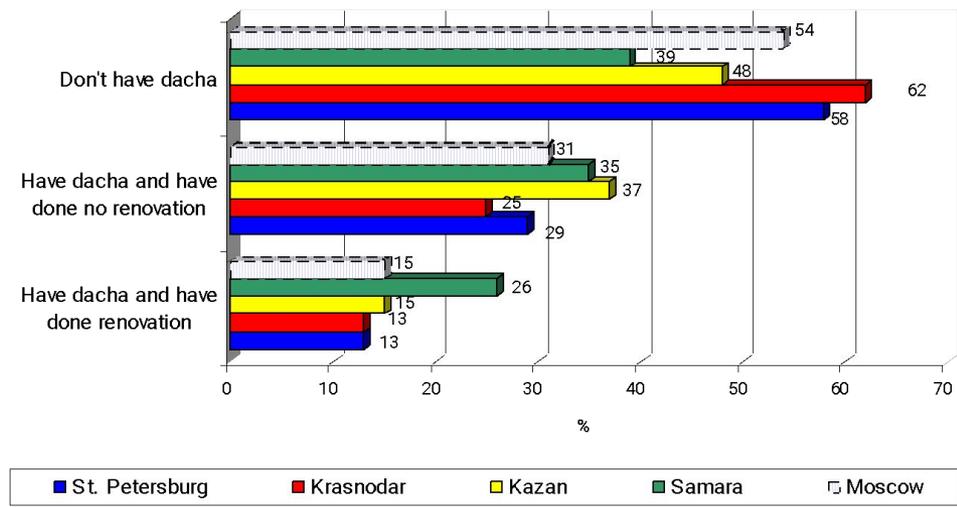
The most important choice criteria: **assortment, quality, brands, prices**. Then follow special offers, staff, services. In St. Pet **STAFF** and **SERVICE** are more important than in Moscow. St.Pete more organised retail.

REGIONAL DIFFERENCES SHOWS STRONGER DIY POTENTIAL IN THE REGIONS AND GROWING DIFM IN MOSCOW

About 40-60% of people have dacha. Samara is the leader in dacha penetration (61%) and in penetration of dacha renovation (26%).

Dacha is DIY

In Moscow the Brigades have the strongest involvement (more than 55%).
 Samara & St. Petersburg have higher % of DIYers than other cities (about 70%).



GUIDELINE: This slide is an example and aim at showing differences within the regions in Russia. Main factors that may influence customer behaviour and therefore sales, products, margin..... Change the headings as appropriate/available in Russia.

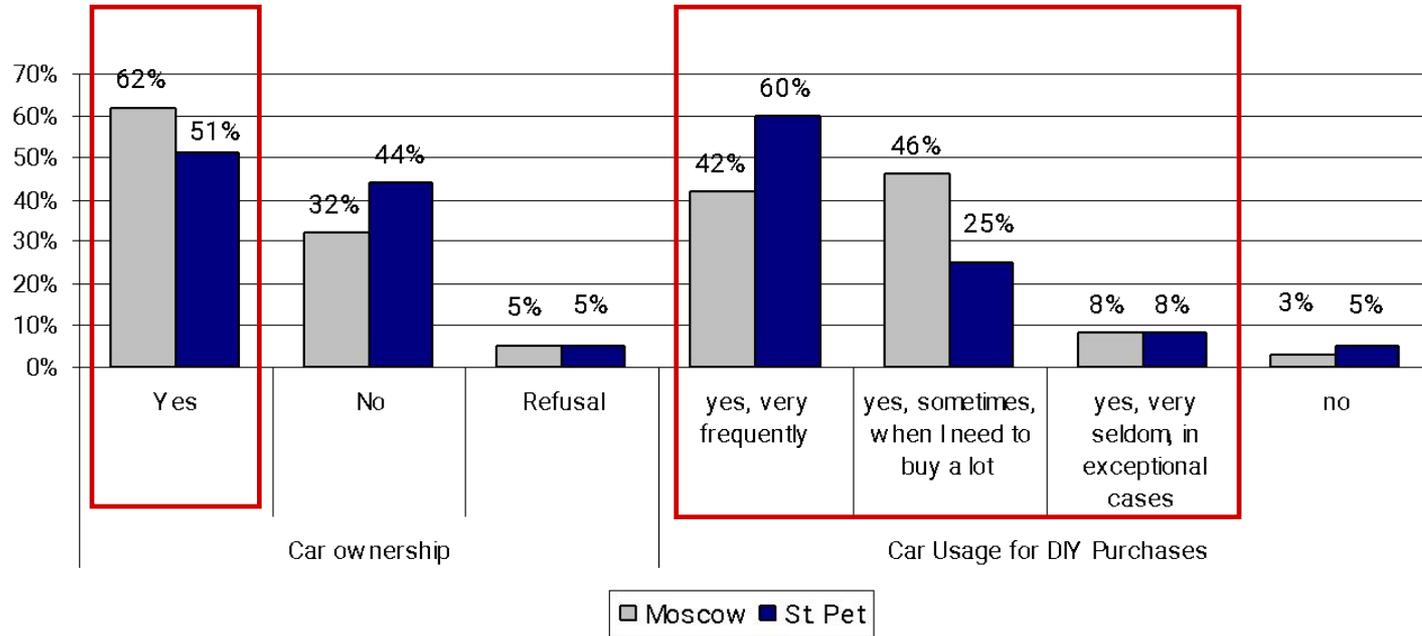
....AND WE NOW UNDERSTAND THE DRIVERS OF REGIONAL DIFFERENCES

	MOSCOW	ST PETERS BURG	OTHERS	OTHERS	OTHERS	OTHERS
GDP growth (%)	10%	8%	15.0%	12.2%	5%	5%
Retail Sales (USD bn)	428.3	745.0	411.6	266.5	266.5	266.5
Retail Sales/ capita (USD)	219.2	245.5		95.5	95.5	95.5
Monthly Income per Capita (USD) <i>(Incl. other income)</i>	600	500	100	200	150	160
Property price (USD per sqm)	15,638	16,683	16,919	9,221	9,221	9,221

EXAMPLE

PARKING CAPACITY IS A KEY SUCCESS FACTOR

Car ownership and Car usage for DIY purchases



- Most of respondents (more than 60%) in Moscow have a car, and 50% - in St. Pet.
- Almost each respondent, who has a car, uses it for DIY purchases. So car parking is a critical success factor
- Casto stores will therefore need to offer a **minimum of XXXXX car park spaces**

GUIDELINE: This is a very important slide that demonstrates how you will keep track of customers and show your focus on customers needs and changes

MARKET RESEARCH PROGRAMME IS IN PLACE TO KEEP LEARNING ABOUT CUSTOMERS

weekly

Price check
monitoring

monthly

Customer
Satisfaction
Survey

2 times a year

Image
Tracking
Study

Reality

Customer
Experience

Customer
Perception



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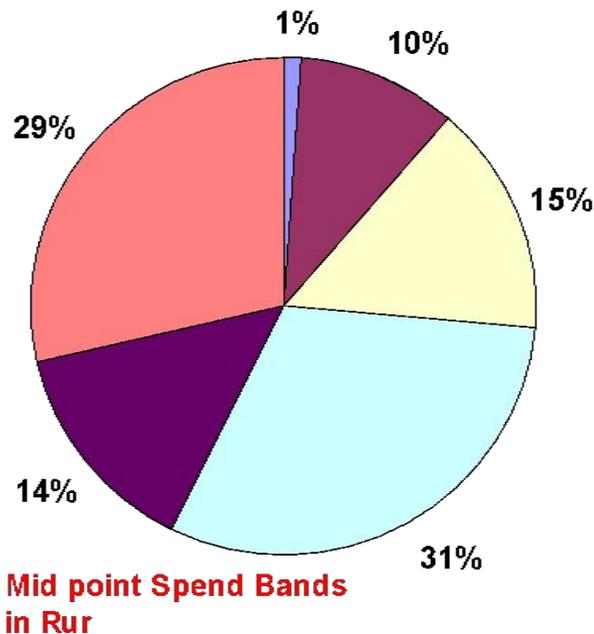
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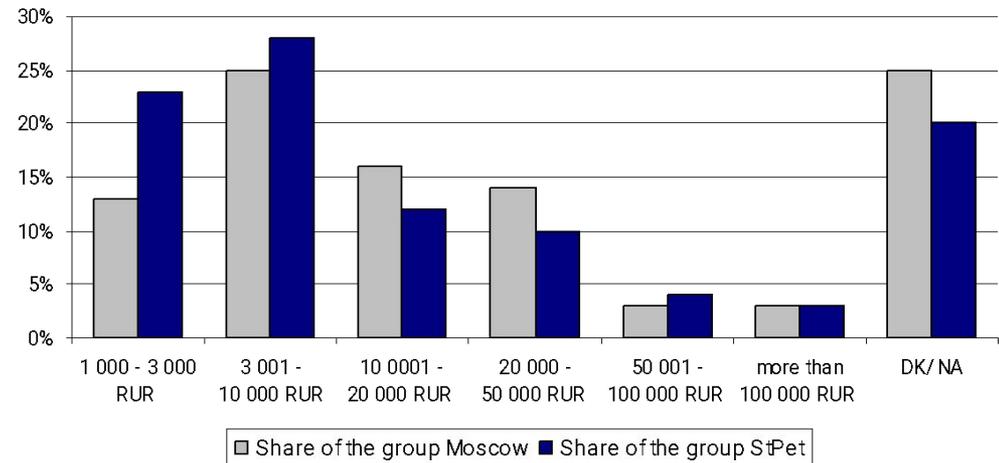
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MOSCOW VS. ST PETERSBURG DIY MARKET

% of Market by spend levels St. Petersburg and Moscow



Spending for DIY goods



- Average spending is about 19 800 RUR (\$690) in Moscow and 16 700 RUR(\$580) in St. Pet.
- Consumers, which spend >20 000 RUR, make more than 73% of total spending. Thus market is driven by projects not individual purchases (Moscow and St. Pet).

DIY STORE VS. TRADITIONAL MARKETS

Moscow DIY market. Evaluation of Stores vs. Markets



Markets win on price, stores on service and quality. Range is equal. Thus, it's important to beat markets on price and we could be a real winner.

MAIN COMPETITORS DEVELOPMENT

	2005 STORES	2006 STORES *	2005 SALES
	XX	XX	XX
	XX	XX	XX
Kashirski Dvor	XX	X	X
Starik Khottabych	X	X	X
Tvoi Dom	X	X	X
Maksi Dom	X	X	X

* Expected or forecasted number of store: sources???

HOME IMPROVEMENT COMPETITOR PERFORMANCE

Local

Players	Awareness	Sales/store
---------	-----------	-------------

Kashirski Dvor	41%	
Starik Khottabych	33%	
Tvoi Dom	10%	
Maksi Dom		£22m/store
Mel'nitsa		
Mytischinskaya		
Open markets		>70% share

International

Players	Awareness	Sales/store
---------	-----------	-------------

OBI	15%	£22m/store
Leroy Merlin	10%	£20m/store
IKEA	10%	
Martkauf	>10%	
Casto	N/A	

Key take away

- Clear leadership of the 2 local players, however OBI was ranked #1 level of customer satisfaction
- Preferred store format: OBI, Mytischinskaya and LM
- Open market perceived as cheaper, offering as wide range and as good quality product as DIY store
- OBI plans +10 stores in 06-07

MOSCOW COMPETITON REVIEW

Competitor	Strengths	Weaknesses
Kashirsky Dvor	<ul style="list-style-type: none"> ▪ the best known, popular POP, lots of clients ▪ high loyalty index ▪ good at prices and range ▪ good price/range of supplementary services ▪ win in the most part of categories 	<ul style="list-style-type: none"> ▪ not very good shopping environment and service quality ▪ no understandable price tags ▪ doesn't guarantee high quality of goods
Starik Khottabych	<ul style="list-style-type: none"> ▪ well known, popular POP, famous store ▪ guarantee high quality of goods ▪ best shopping environment ▪ strong in many categories except garden, tools, electrical installation, household goods, lighting 	<ul style="list-style-type: none"> ▪ not good at prices ▪ not good at price/range of supplementary services ▪ has no convenient large parking
OBI	<ul style="list-style-type: none"> ▪ good local awareness ▪ strong at garden, tools, electrical installation, household goods, lighting, linoleum and carpeting, sanitary 	<ul style="list-style-type: none"> ▪ low awareness ▪ not good at prices
Leroy Merlin	<ul style="list-style-type: none"> ▪ good local awareness ▪ high loyalty index ▪ highest satisfaction level ▪ good at prices 	<ul style="list-style-type: none"> ▪ low awareness ▪ not very good at service quality

MOSCOW COMPETITON MAP

Insert map of Moscow competition and stores under construction

ST PETERSBURG COMPETITON REVIEW

Competitor	Strengths	Weaknesses
Maksidom	<ul style="list-style-type: none"> ▪ absolute leader of the market with 95% awareness and 54% of purchases. ▪ the best known, popular POP ▪ highest loyalty index ▪ highest satisfaction level ▪ gives good ideas for renovation ▪ nice shopping environment ▪ convenient large parking ▪ win in all categories 	<ul style="list-style-type: none"> ▪ not good at prices ▪ inconvenient working hours ▪ problems with queues
Teks/ Stroimaster	<ul style="list-style-type: none"> ▪ good loyalty index ▪ strong in the most part of categories except garden and kitchen 	<ul style="list-style-type: none"> ▪ confusion with two names
Rybinskaya	<ul style="list-style-type: none"> ▪ good loyalty index ▪ affordable prices ▪ large assortment ▪ good price/range of supplementary services ▪ strong in many categories except garden, kitchen, decorative household goods, linoleum and carpeting, lighting 	<ul style="list-style-type: none"> ▪ not good shopping environment and service quality ▪ doesn't guarantee high quality of goods ▪ no well-known brands

ST PETERSBURG COMPETITON MAP

Insert map of St Petersburg competition and stores under construction

SAMARA COMPETITON REVIEW

Ptichiy market



Bystrosklad



TC Stroydom



	Ptichiy market	Bystrosklad	TC Stroydom
W/h Mon-Sat	9-1 8	8-2 0	9-2 0
W/h Sunday	9-1 7	8-2 0	9-1 8
Area	c. 50,000 m2	c. 1,500 m2	Inside 9,000 m2 (5 outside) 50,000m2
Staff	Enough, but not customer oriented	Lack of staff	Enough, but not customer oriented
Assortment description	All DIY assortment including gardening	Flooring Sanitary Building Deco	Flooring Building Sanitary, Technical
Additional	Typical open market	Very dirty	Special warehouse for sanitary
Summary	The biggest DIY market in Samara, hundreds small stores huge choice, dirty, no services	Warehouse store, cheap, dirty, no service	Large choice original concept, several owners

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MERCHANDISING PRINCIPLE

Work to date- Strategic

- **Leading/Famous for gardening in the regions**
- **Strong décor offer-softer look/feel than Poland**
- **Leading in showrooms-Low cost but still Inspiration / Aspiration**
- **Best in building-One stop shop for trade/projects**

Implementation details

- Macro store aiming to make our store easy to shop, whilst WOW'ing with presentation and Mass
- Consider & Learn from Group best practice change to reflect local market
- Learnt from known mistakes of Obi and Leroy (volume support)
- Micro store plan detail
- Merchandised 50% of ranges in lab
- On target to deliver installation information
- Ordered all equipment, local and import

STORE LOOK

Just Stock



Educate



Choice



Show me



STORE LOOK



Pallet replenishment



How to display, touch and feel & SRP

**“Stock to show”, “stock to go”
(above and in front)**

STORE LOOK



High Level display, easy to change, stock below



"Stock to go"

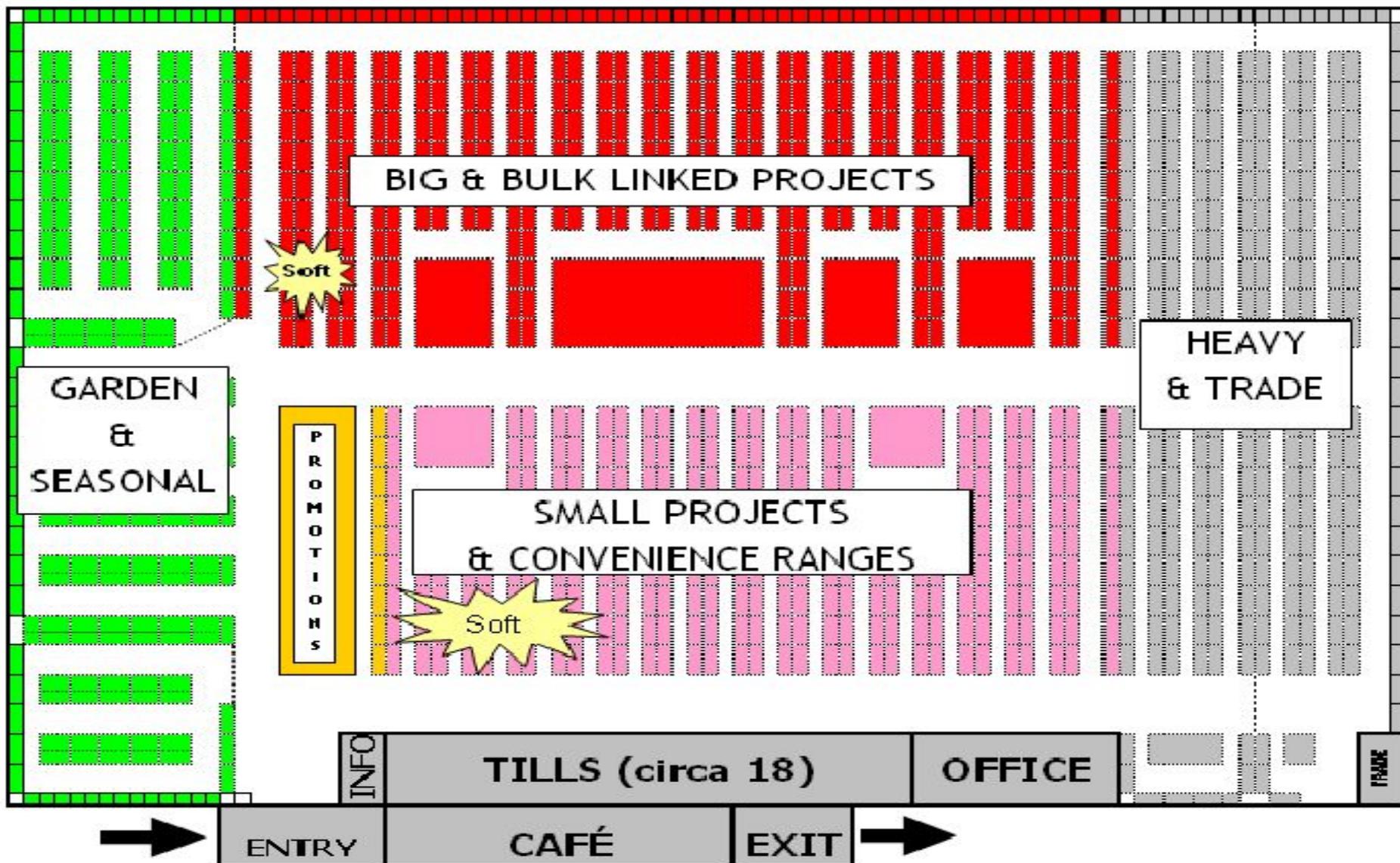


Ceramics Bigger displays, pallet merchandising, pallet storage & layflat for promotions and volume

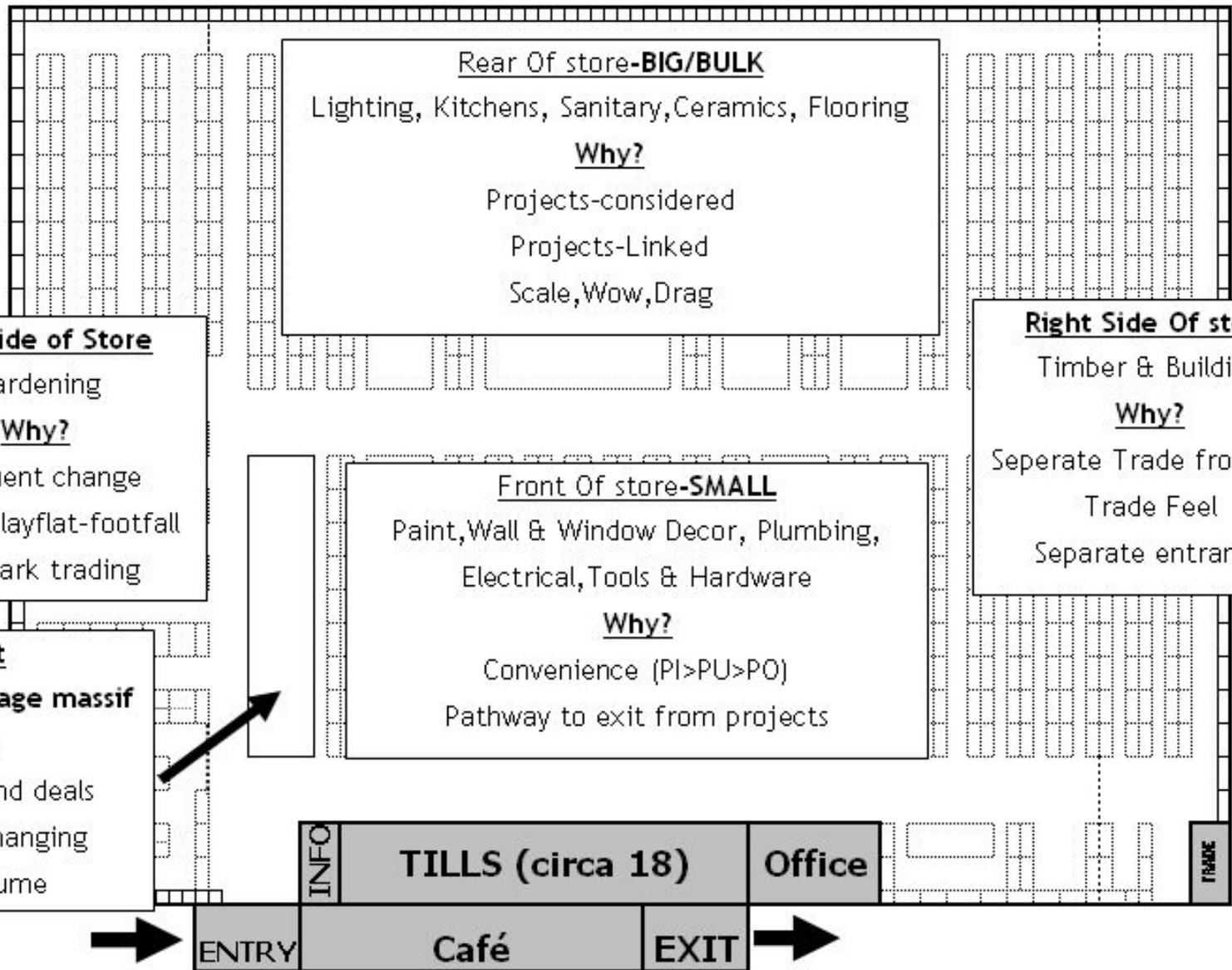


Flooring- Bigger displays, pallet merchandising, pallet storage & layflat for promotions and volume

Castorama Russia



Overview store plan principles



ADDED VALUE SERVICES

MUST HAVE

- Demonstrations
- Finance offer
- Home delivery
- Timber, glass, pipe cutting
- Café Bar
- Taxi service
- Info re installation
- Curtains/blinds

UNIQUE AT CASTORAMA

- Customer Learning area
- Trade refreshments
- How to leaflets
- Department experts
- Free water
- Gift vouchers

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KEY POSITIONING ELEMENTS

Best in Building

At least 30% of all renovations are done with involvement of professionals. Professionals – opinion makers / advisers to BIY's

Leading in Showrooms, Ceramics, Flooring & Gardening

59% of all renovations in Kitchen &/or Bathroom
90% of renovations involve Wall & Floor works
45% of Russian families have dachas

Permanent “low prices” message
Match or beat the lowest price on the market

Creates trust and customer confidence
Entry segment is vital for success. Price is the key factor in POP choice

WIGIG “arrivages” (-10% vs. competitors)

Arouses interest & excitement in the customer

Good, Better, Best Products

Product for every type of customer. Brands important.

Professional ranges

Professional and B2B clients form 20% of base
Hardware and Decorative Sundries

SALES-MARGIN-CONTRACT

Objective:

Forms a guide for sales forecasts & contract signing

Result:

Contracts agreed with front margin to budget at LM retail prices

Next steps:

When negotiations complete, need to recut the budget to actual achieved figures.

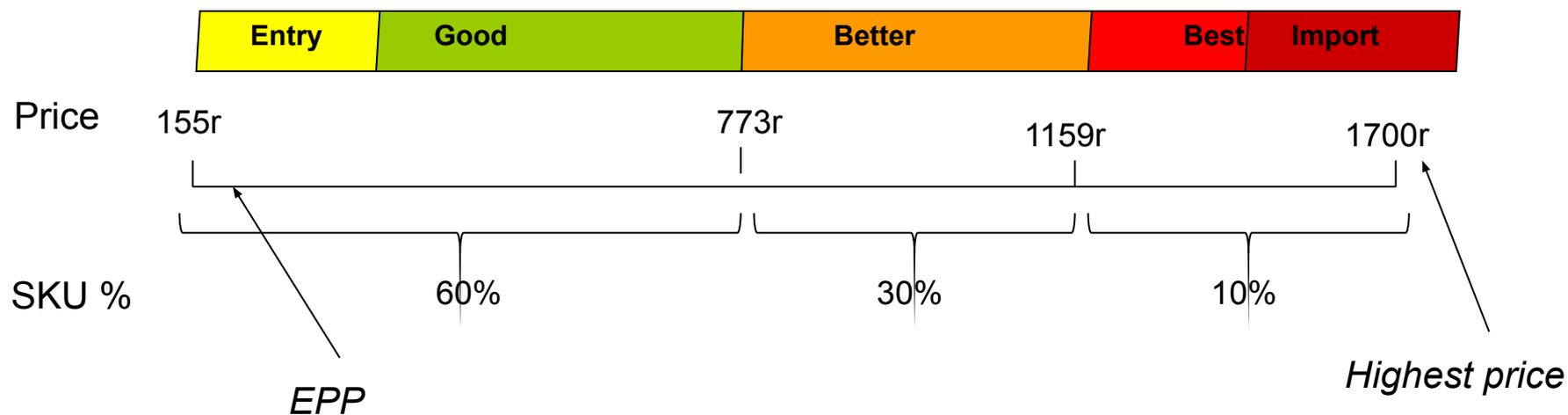
Category	Sales Budget (\$m)	GM Budget (\$m)	GM% Budget	Sales Mix	BM Fact (\$)	BM% Fact (%)	SC Fact (\$)	SC Fact (%)	Supp. Qty
Building	5.6	1.1	19.0%	18.7%	90k	1.5%	159k	2.8%	69
Showrooms	4.8	1.1	23.7%	15.9%	138k	2.7%	247k	5.1%	66
Hardware	5.1	1.5	29.1%	17.0%	165k	3.0%	371k	7.2%	44
HARDSIDE	15.5	3.7	23.7%	51.6%	393k	2.3%	777k	5%	178
Flooring	3.3	0.9	26.0%	11.0%	123k	3.5%	185k	5.6%	34
Décor	5.0	1.5	29.7%	16.5%	175k	3.3%	341k	6.8%	65
Garden	6.3	1.9	29.4%	20.9%	245k	3.6%	308k	4.8%	98
SOFTSIDE	14.5	4.2	28.9%	48.4%	543k	3.5%	834k	5.7%	197
TOTAL	30.0	7.9	26.2%	100%	936k	2.9%	1,611k	5.3%	375

DRIVE SALES AND CUSTOMER PRICE PERCEPTION

Mid Ends - 50 Promotional Arrivages every 8 weeks
- Arrivages are priced minimum -10% to the market.

Front Ends - Mainly EPP Product every 8 weeks
- 283 EPPs and 114 KVIs to be measured and price matched

All the ranges built around this price structure. Focus on entry price segment.



CASTORAMA PROMOTION CALENDAR 2006

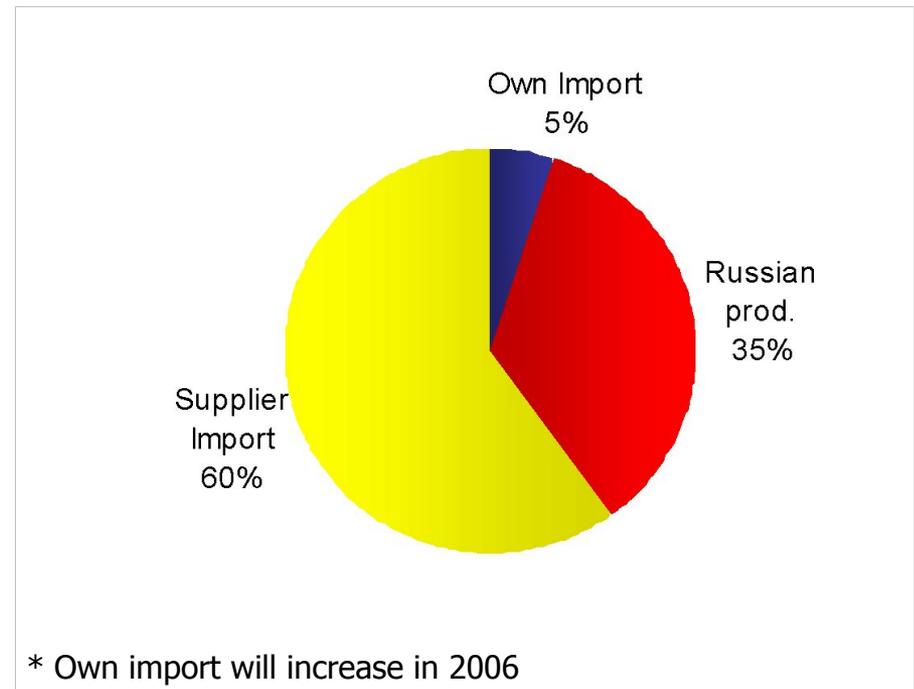
	15 Apr	14 Jun	15 Jun	14 Aug
Promo Period	Summer Event I		Summer Event II	
Promo Themes	Get ready for Dacha / Garden Secure Your home Basic DIY Building work		Renovate Inside the Dacha Keep cool inside Enjoy outside (leisure)	
Key Events	Easter 01 May, 09 May (May Holidays)		Kids' Holidays	
Key Categories	Building Hardware		Deco Flooring	

	15 Aug	14 Oct	15 Oct	31 Dec
Promo Period	Autumn Event		Winter Event I	
Promo Themes	Back to flat life Heating Repair - get ready for Winter Deco, Tiling and Flooring		Heating. X-mas Seasonal Event - Snow & ice Home Life - Finishing Touches	
Key Events	Back to school		Halloween 1st Jan - New Year	
Key Categories	Showrooms Tiles		Seasonal	

Maintenance advertising campaign will be built on 4 key promo events.

VENDOR BASE

- 375 Suppliers – 365 signed contracts
- 10% Suppliers – Nationwide Service
- 40% of suppliers through DC (149)
- 36 Castorama Import products
- Of 20 future Group Deal Suppliers
- 40% common to Castorama Russia.
- Problems receiving support from Group. Little leverage from Kingfisher.
- Increasing move to Russian Manufacturing – Tiles, Laminate, Building Materials



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IMPORT

Current Status

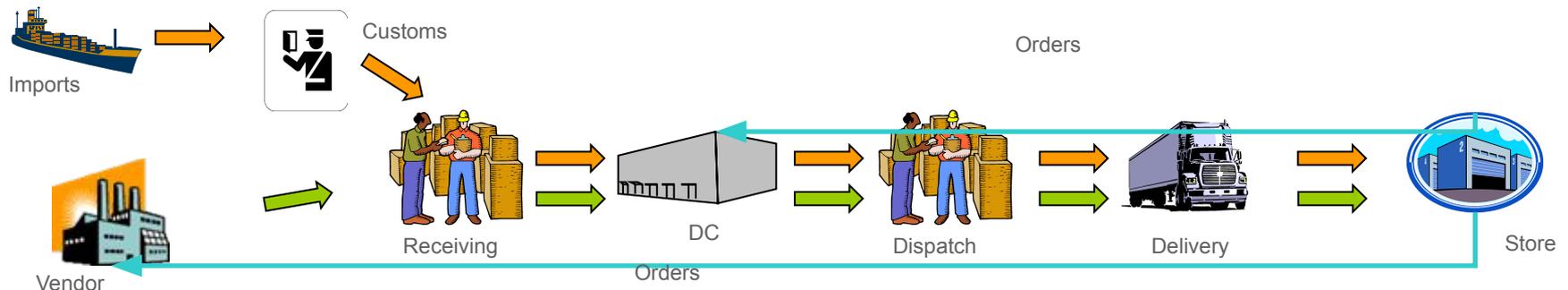
- Volume: 5% of total throughput (till end 2006)
- Purpose: Arrivage for store opening
- Suppliers: KAL
 - 10 Chinese vendors sourced via sourcing manager at B&Q China
- Orders: 7 orders, to the total value of \$ 236k are placed with KAL
 - 10 orders, to the total value of \$ 55k are placed with Chinese vendors
 - 5 + 3 orders delivered
- Certification: Certification process in place. Certificates done
 - 50% of cost covered by vendors
- Insurance: insurer selected (with help of Willis)
- Customs. Clearance: Moscow
- Landed Cost: 25-30% lower than at local market

DISTRIBUTION

Current Status

- Total flow 35% of total throughput (5% imports +30% cross-docked)
- Stockholding: imports 90 days (30/60); cross-docked product – 10 days
- 149 vendors; over 11k SKUs
- Cross-docked costs to be covered by vendors
- Total net cost to CASTORAMA in 2006 - \$ 805433 (1% of Net Sales)

Operations Flowchart



Short Summary

- Contract signed
- Operations started 11-th November

Issues

- No IT solution
- Recruitment of on-site representative

EQUIPMENT

Background

According to Russian Law, foreign investors have the right to import into Russia certain equipment duty & tax free

Current Status

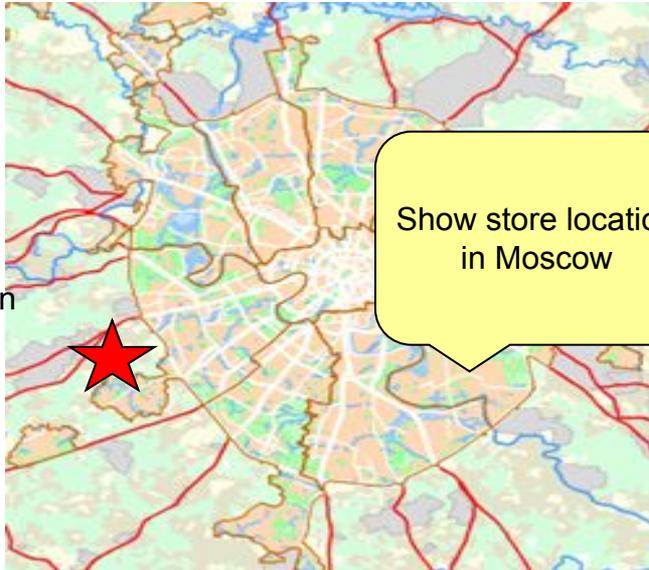
- Castorama has decided to import € 2.65 worth of handling and racking equipment
- Potential savings may amount to around € 450k for 2 stores
- Costs to Castorama - € 45k
- Changes to Charter – drafted and submitted to registration
- Preferences are preliminary approved by Russian Customs
- 20 cntrs with racks for Samara are in St.Petersburg's port
- Delivery schedule for the rest in place

Issues

Apply for permission
Importation

- end November
- December '05- January '06

DISTRIBUTION CENTRE OVERVIEW



Show store location
in Moscow



Located on
the main
road to
Moscow



Give some details
about who operate
the DC, estimation
of DC costs as % of
sales, capacity
etc...

AGENDA

I. *TRADING UPDATE*

II. LEARNINGS

III. DEEP DIVE: CUSTOMER PROPOSITION

IV. FINANCIAL UPDATE

V. CONCLUSION / Q&A

SUMMARY P&L

	2005		2005 BUDGET		VAR TO BUDGET		COMMENT
	ACTUAL £ m	% OF SALES	ACTUAL £ m	% OF SALES	ACTUAL £m	% OF SALES	
Head Office Costs - Regional							Comments
Head Office Costs - Central							Comments
IT Costs							Comments
Net Pre-Opening Costs							Comments
Total Other Costs							Comments
Property Costs							Comments
Total Overheads							Comments
Retail Profit/Loss							

CAPITAL EXPENDITURE

£ 'm

	<i>Property Land+ Building</i>	<i>Retail Fit out/ HO</i>	<i>Total CAPEX</i>	<i>Variance to proposal</i>
New Store CAPEX				
Store	-11.5	-11.5	-11.5	-11.5
1 Store	-10.	-10.	-10.	-10.
2 Store	-7.	-7.	-7.	-7.
3 Store	-9.	-9.	-9.	-9.
4 Store	-11.3	-11.3	-11.3	-11.3
5 Store	-14.	-14.	-14.	-14.
6	4	4	4	4
HO CAPEX				
Total	-428.7m	-428.7m	-428.7m	-428.7m

Notes:

AGENDA

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CONCLUSION

- **Casto Russia.....**

- **In 2006, we will....**

- **Xxx**

- **Xxxx**

- **Xxxx**

- **Xxxx**

- **xxxx**

Thank you !

Q&A

GUIDELINE: Add any other info in appendices that will support the points you reviewed in your presentation. This can be external sources, other retailers development or performance like Auchan. Financial info or further store pictures etc...

APPENDICES