

Monday, the sixth of April
Classwork
Emergency service

FIRE SERVICE

PARAMEDIC

POLICE



Emergency Services



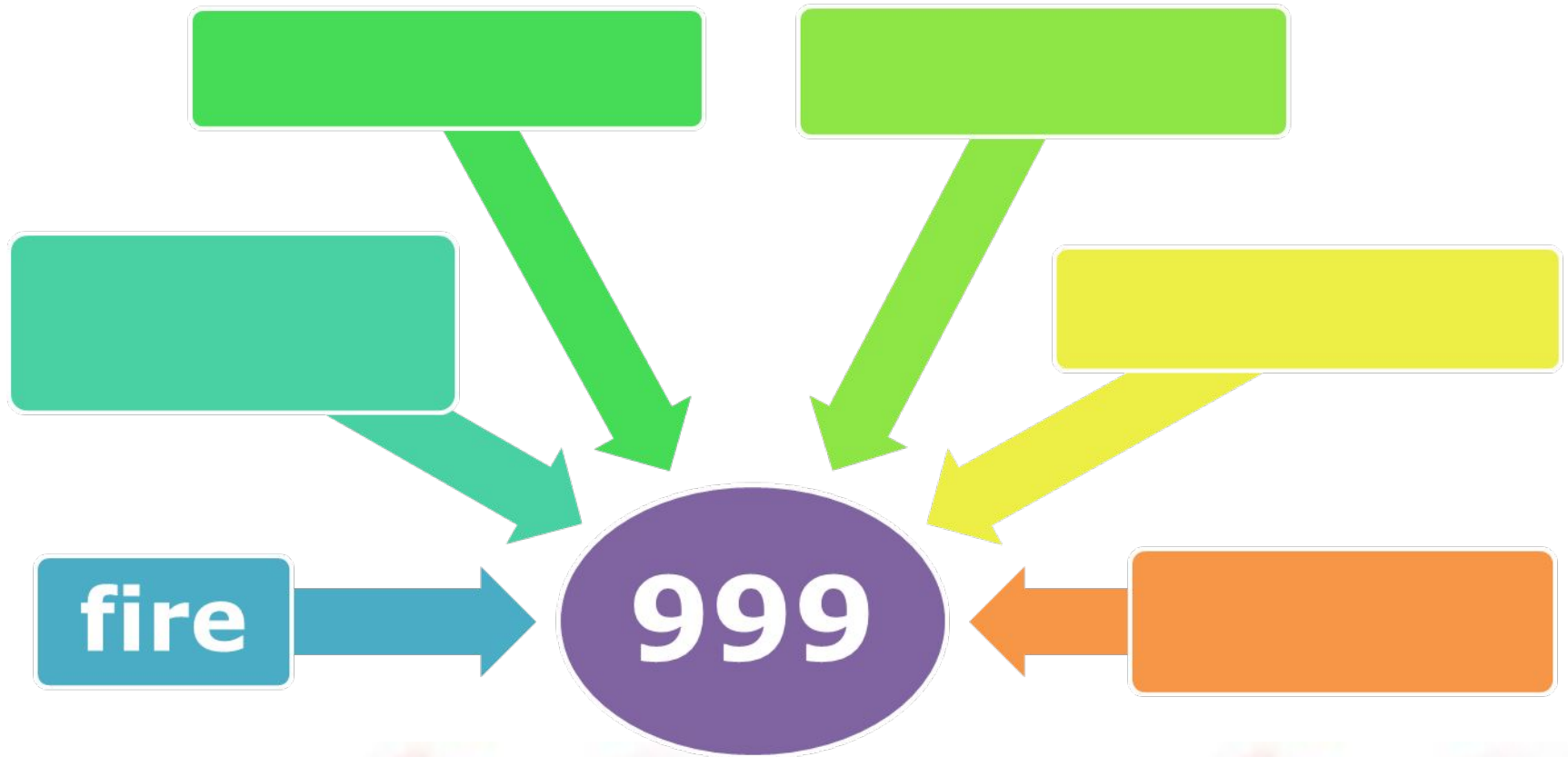
Письменно в тетради

1. What emergency services do you know?
2. What should you do in an emergency?
3. What information should you tell the emergency service?
4. What is the telephone number of the emergency services in our country?
5. Why is it forbidden to make a false call?



Reading Practice

Ex.1, p.108



Listening Practice

Ex.2, p.108



02 - Unit 7b. Ex. 2b, p. 108.mp3



Speaking Practice

Ex.3, p.108



Asking

Can I speak to ..., please?

Could you put me through to ..., please?

Responding

Just a moment, please.

Please, hold the line.

Stay on the line, please.

Requesting

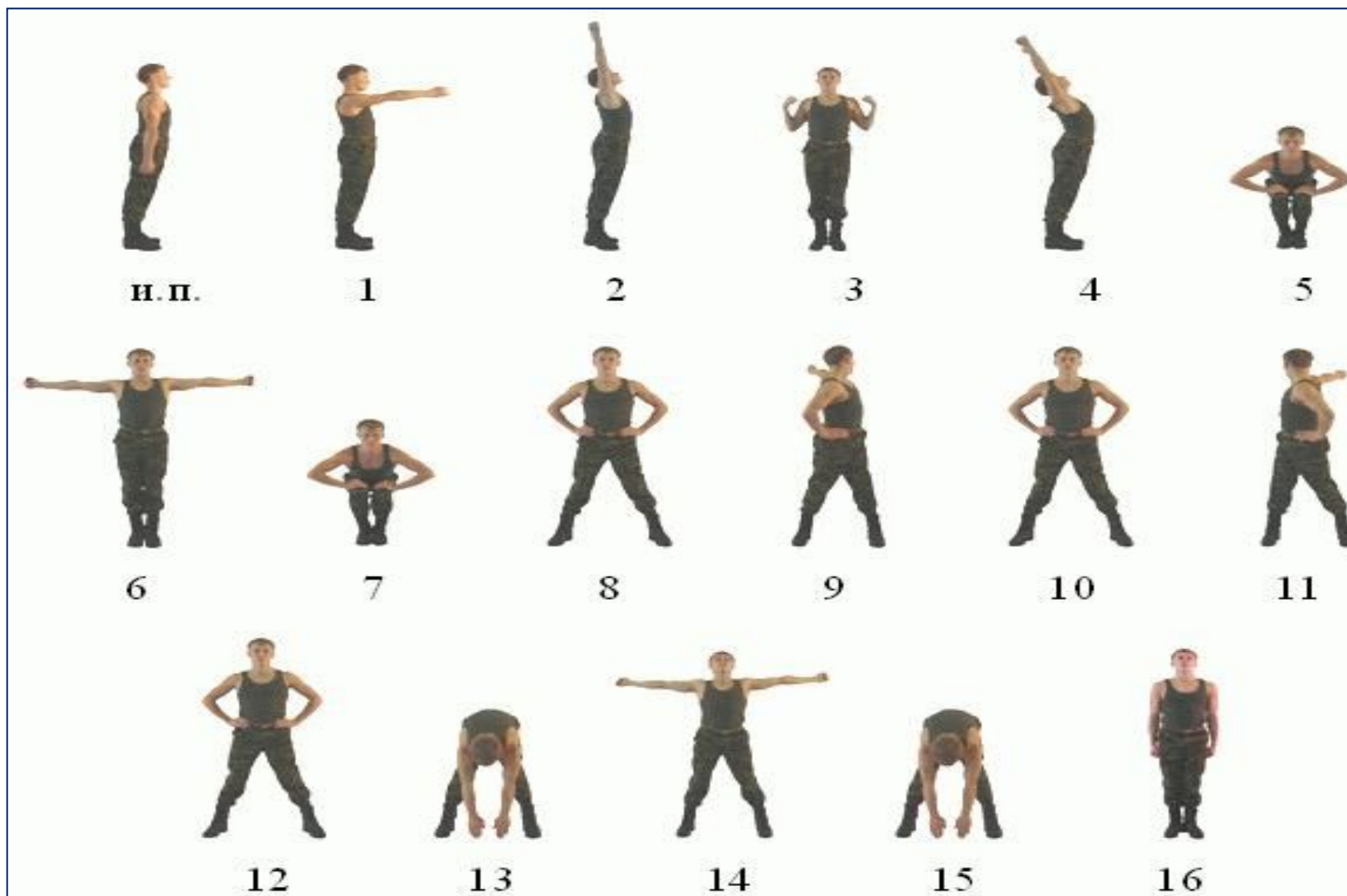
Would/Could you, (please), ...?

Can I have ...?

Please, send help as soon as possible.

Please, come as quickly as you can.

Have a rest!



Listening Practice

Ex.4, p.109

• Which service do you require? • Ambulance, please. • Please, hold the line. • The man is lying in the road unconscious. • Just by the traffic lights. • An ambulance will be there as soon as possible. • OK, I'll do that.



03 - Unit 7b. Ex. 4, p. 109.mp3



Operator: Emergency services. Which [redacted] do you require?

Man: [redacted], please.

Operator: Please, hold the line. I'll [redacted]

Man: Thank you.

Operator: [redacted]
Service. What is the nature of the emergency, please?

Man: A car [redacted] a man off his motorbike. The man is lying in the road [redacted]

Operator: Is anyone else hurt?

Man: No, just the rider of the [redacted]

Operator: Right. Where exactly are you?

Man: Just [redacted] at the corner of Station Street and Baker Avenue, Newtown.

Operator: OK, please, [redacted] you are and don't move the man. An ambulance will be there [redacted]

Man: OK, I'll do that. Thank you.

Operator: Please, [redacted]. Can I have your full name and the number you are calling from, please?

Man: [redacted] It's Mike Green on 07786265413.

Operator: [REDACTED]. Which [REDACTED] do you require?

Man: [REDACTED] please.

Operator: Please, [REDACTED] I'll [REDACTED]

Man: Thank you.

Operator: [REDACTED] What is [REDACTED] the emergency, please?

Man: A [REDACTED] a man off his motorbike. The man [REDACTED] unconscious.

Operator: Is [REDACTED]?

Man: No, just [REDACTED]

Operator: Right. Where [REDACTED]?

Man: Just [REDACTED] of Station Street and Baker Avenue, Newtown.

Operator: OK, [REDACTED] and don't move the man. [REDACTED] will be there [REDACTED]

Man: OK, [REDACTED]

Operator: Please, [REDACTED] Can I [REDACTED] full name and [REDACTED] from, please?

Man: Of course. [REDACTED]

Reading Practice

Ex.5,p.109

- 1 The man is calling the
- 2 The operator connects the man with the
- 3 The man has called to report that
- 4 is hurt.
- 5 The operator tells the man not



Reading Practice

Ex.6,p.109

1. Hold the line	
2. Put smb through	
3. Knock down	
4. Unconscious	
5. Move	



Speaking Practice



Use the phone to call for help.

- 1 Lift the receiver.
- 2 Dial **999**.

- 3 Ask for the emergency services.
- 4 Speak clearly.
- 5 Know where you are.

Make up the dialogue



Summing up...

- 1. What did you do at the lesson?*
- 2. Were the tasks difficult or easy for you?*
- 3. How did you feel at the lesson?*
- 4. Are you satisfied with your work at the lesson?*