

## PLAN

The goal of the campaign.

The market research results.

The store layout improvement.

Special Promotions.

Endorsement and accompanying publicity



CAMPAIGN APPEALING TO YOUNG HISPANIC CUSTOMERS (AGE 18-25).

#### LATINO OR AMERICAN?

Many feel the need to fit into mainstream culture, but also want to maintain their cultural identity. In fact <u>67%</u> of Hispanic Millennials surveyed want to stand out as Latino, yet only <u>47%</u>say they feel close or somewhat close to their culture, accordingly to research for \*The Hispanic Millennial Project (HMP).





### **BILINGUAL STORE**

- All information in our store is in 2 languages English and Spanish
- 15% of our staff are US-Hispanic.



# STORE LAYOUT



## THE HOME2U STORE WILL BE DIVIDED INTO DEPARTMENTS:

Introduction department

House furniture(furnishings)

Fittings

DIY tools and equipment

Flooring department

Garden furniture

BEFORE THE CUSTOMER REACHES THE NEEDED DEPARTMENT THEY WILL PASS THROUGH VARIOUS "UNNECESSARY" THINGS

We call it the «introduction department». There are a lot of different small things. For example, lamps, framework, candles, brushes, rugs, chandeliers, DIY tools and so on.

Everything will be bright as much as possible to draw the client's attention. Therefore the customer can take something on the way



RIGHT AFTER THE INTRODUCTION
DEPARTMENT COSTUMER WILL GO INTO
SPECIALIZED DEPARTMENTS WHERE THEY
CAN FIND EVERYTHING THEY'RE LOOKING
FOR. THE BUYER WILL BE ABLE TO TOUCH
EVERYTHING WITHOUT IMPORTUNATE
EYES.









The catalogs in two languages with what's in stock will be available in each department. Also there will hang on a wall the digital catalog therefore the buyer will be able to choose everything that it is necessary for him in several clicks.

#### SPECIAL PROMOTIONS

Free delivery and fitting for the first time, discounts on this service for the next purchases. The customers are more likely to purchase if they're sure they don't need to worry about organizing the delivery and fitting.



## ifélicidades!

Bicultural Hispanic Millennials may read books in Spanish and only watch movies in English. They may celebrate Christmas in the American tradition and New Year's Eve in the Cuban tradition.

Greeting cards and special discounts dedicated to national holidays is a great way to remind about our store.





## Hispanics and education

With this comes a demographic that values education. The HMP reports that 42% of Hispanic Millennials (as opposed to 23% non-Hispanic Millennials) believe that getting an advanced degree is a strong indication of success. Pew Research reports higher college enrollments than non-Hispanic Millennials.

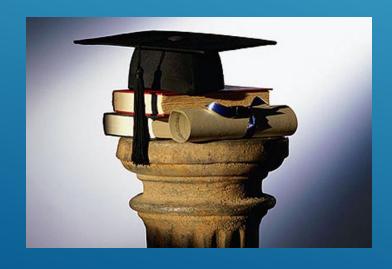




## 'Study at home'

Home2u invites all Hispanic millennials to participate in our annual contest running together with local college. Every family having their members from 16 to 25 buying in our store on 500\$ and more have this great opportunity. Contestant is to write an essay 'What does home2you mean for you' or 'Why your family chose home2you'.

30 luckies will receive grants to study marketing in local college.





#### **ACCOMPANYING PUBLICITY**

Creating Instagram and Snapchat accounts allows to:

Target 18-25 year olds

Generate a steady steam of posts, be able to respond and interact

Offer contests and giveaways

Generate awareness for your products

# INSTAGRAM ACCOUNT

## SNAPCHAT ACCOUNT

## 3D ONLINE HOMESTYLER APP

## ENDORSEMENT



# Why







4. Shakira supports charity for a good cause.

5. Shakira has outstanding singing and acting skills as charisma.

6. Shakira is the wife of a famous football player G Pique.





### THE COMMERCIAL