

# Implementing an effective Enterprise Architecture

From C-suite to the front lines

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## **Disclaimers**

- ✓ Many competing perspectives and approaches to Enterprise Architecture exist – this is just one of them
- ✓ There is no single, agreed upon Enterprise Architecture standard
- ✓ Information presented here will not make you an instant Enterprise Architecture expert
- ✓ This presenter should not be held liable for any misconceptions, misrepresentations, or mistakes you make in your organization based on the information presented here

## The Architecture Continuum

If enterprises were cities...



Enterprise Architecture (City)



Portfolio Architecture (Street)

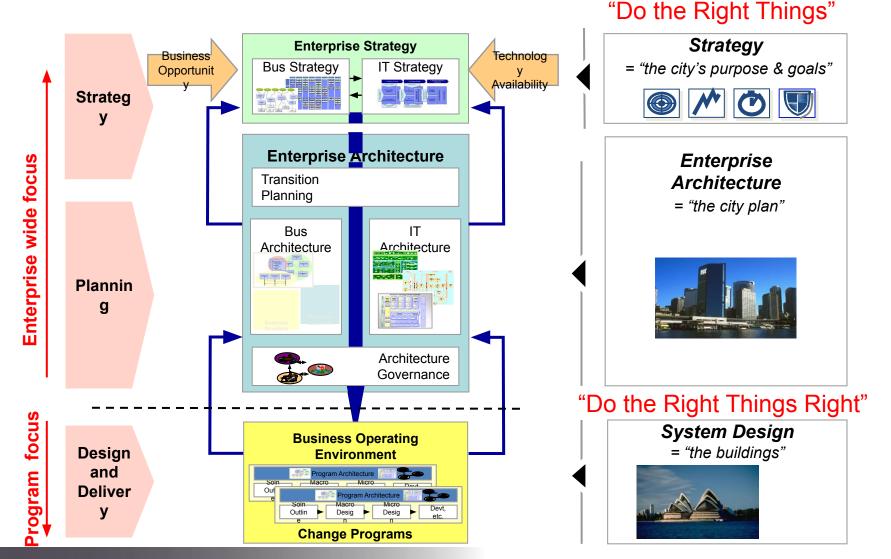
**Architecture Continuum** 



System
Architecture
(Building)

## **Enterprise Architecture & the Enterprise**

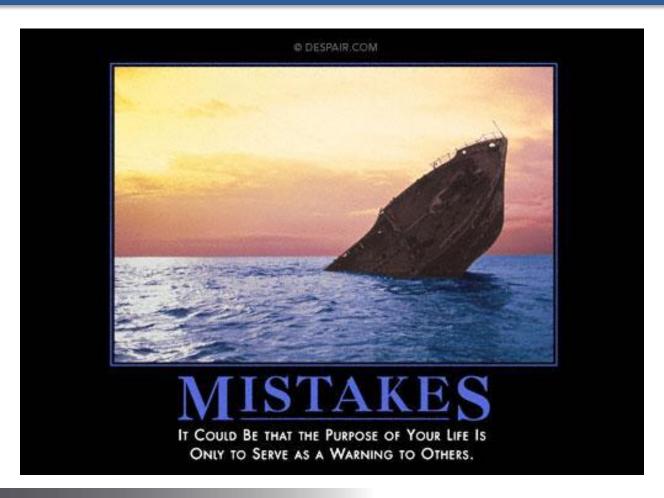
Classically, EA is the "planning" function between strategy formulation and delivery...



# What is Enterprise Architecture?

### Simple definition:

Enterprise Architecture is a strategy to minimize IT and business mistakes



## **Enterprise Architecture Program**

# EA is a journey, often non-linear

### Tactical, opportunistic

### Strategic, systematic

#### **Cost Reduction**

- What do we have?
- Need all of it?
- Consolidate to reduce costs?
- Desire for impact analysis

#### **Standardization**

- Develop standards and recommended best practices (e.g. technology stacks, server platforms)
- Seeking repeatability
- Encourage IT evolution
- Focusing on IT scope only

### Broaden Scope

- Meet business needs by linking IT to business
- Managing architectures outside IT
- Increasing focus on business architecture and business processes

### **Realizing Strategy**

- Develop business strategy
- Value propositions, capabilities, resources
- Refine into to-be
- Compare to as-is
- Create transition plan
- Execute

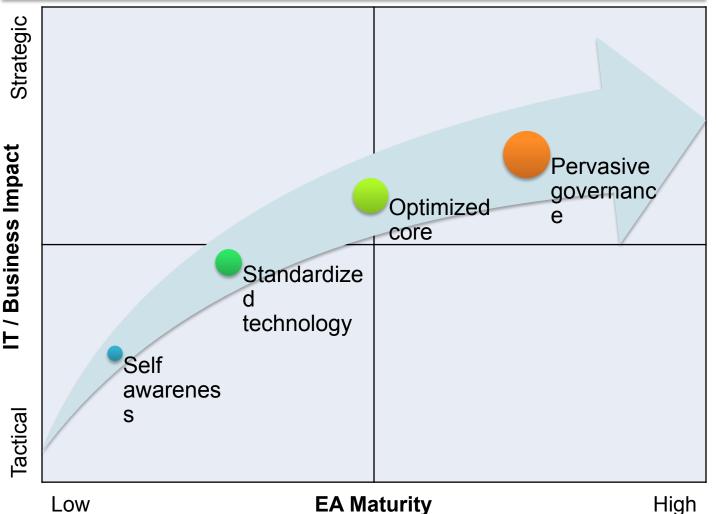
### Cost focus

### Value focus

Enterprise Architecture has to be treated as an ongoing program that continues to evolve together with the organization

## **Determining Your Path**

Laying out a vision of the Enterprise Architecture Program's maturity is one of the most important first steps in ensuring its success and longevity



#### Self awareness

- Recognizing the problem
- IT leadership starts the EA program

### Standardized technology

- Establishing technology standards
- Moving to a shared infrastructure model

### Optimized core

- Moving from local to enterprise view of technology assets
- Standardizing core business processes
- Establishing core technology assets

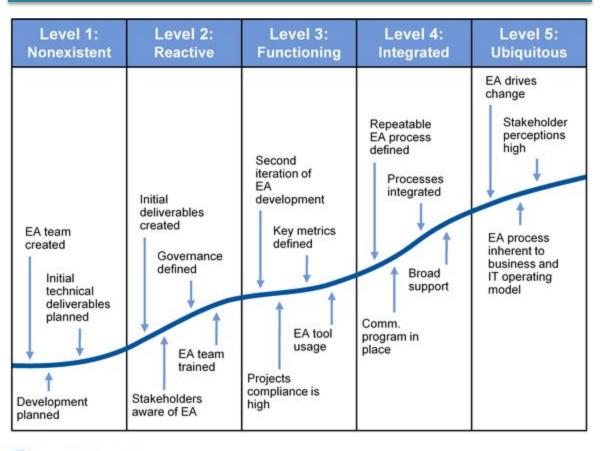
### Pervasive governance

- Establishing effective centralized EA governance
- Federation of EA

\* Based on MIT Sloan Center for Information Systems Research EA maturity model

## **Enterprise Architecture Maturity Model**

Many EA Maturity Models exist. Choose the one that works best for you and adopt it. It will provide a prescriptive guidance and define the levers you can pull to maximize EA maturity.



## **EA Maturity Dimensions**

#### Stakeholder Support and Involvement

- The involvement and support of the primary stakeholders
- Includes all FA stakeholders

#### Team Resources

- Skills and talent level of Enterprise Architects
- Tools and support available

#### Architecture Development Method

- Process to define architecture goals and outcomes
- See EA Lifecycle

#### • Organizational Integration

Integration with other processes and organizations

#### Deliverables

- Existence of actionable EA deliverables
- Alignment with EA lifecycle

#### EA Governance

- Formally established EA Governance
- Broad visibility across the organization

#### Metrics

- Set of clearly defined metrics
- Broadly understood and communicated

#### • Stakeholder Perceptions

- Perceived value of the EA program by the stakeholders
- Indication of success or failure



# Starting the EA Journey

Gartner recommends establishing and evolving the EA program via six major



Strategize and plan

Assess current

Assess competenci

Gain approval

Implement
•Analyze
the

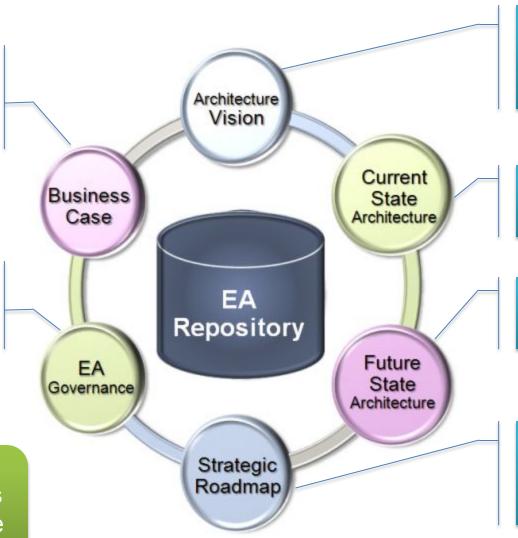
Operate and evolve

## **Enterprise Architecture Lifecycle**

Develop business case(s) for the initiative(s) identified on the roadmap

Establish and execute governance processes

EA lifecycle is a series of continuous iterations over these phases



Enterprise
Architecture vision
and program

Document current state architecture

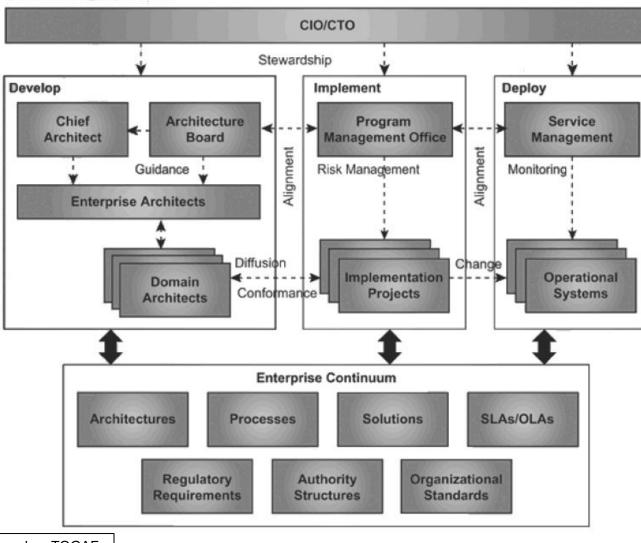
Develop future state architecture

Create a roadmap of transitioning from current state to future state

\* Based on Oracle Enterprise Architecture Framework

## **EA** Governance

#### **Governance Environment**



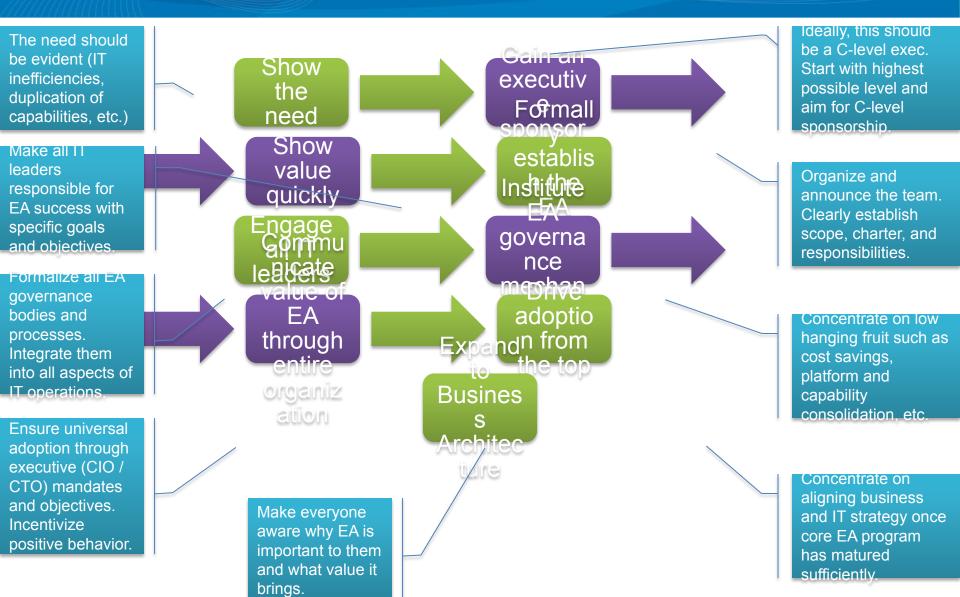


Business Leadership

- Enterprise Architecture establishes a number of governance mechanisms
  - Architecture Board serves as a governance body ensuring IT initiatives align with EA
  - CTO and/or Chief Architect provide stewardship and guidance
  - Enterprise Architects develop policies, practices, and processes that the Architecture Board supports
- Enterprise Architecture and IT leadership ensures alignment with business goals, strategies, and objectives

\* Based on TOGAF

# **Recipe for EA Program Success**



## **Keys to Success**

### Start small

- Don't try to boil the ocean
- Focus on quick wins
- Show results early and often

### Plan big

- Start with the end in mind
- Design the EA program for maximum scale and flexibility upfront

nd follow

### Obtain executive sponsorship

- •Without a C-level executive sponsor, EA program will not succeed
- Ensure buy-in from all IT leaders

op

### Communicate and celebrate

those responsible

 Communicate results and accomplishments often and to as wide of an audience as possible Enterprise Archite Celebrate successes and recognize It is very hard to sell

EA on its value alone. While there are many ways to demonstrate value, it is often not realistic enough for executives to grasp. Instead, identify real needs to establish the EA program and focus on showing results quickly. Once everyone sees the value, it will be easy to justify continuing investment. Frequently publish metrics to demonstrate



## Designing an Effective EA Program

## From centralization to federation







### Centralize at first to accelerate maturity

- Establish a central EA team
- Define and enhance all the EA processes
- Pragmatically and systematically drive EA adoption

### Exercise EA governance cautiously

- Establish an Architecture Review Board
- Slowly increase its scope and influence

#### Plan for federation

Ensure all the processes and structures can be easily federated when needed

#### Federate when enterprise is ready

- Pull the trigger when the enterprise is mature enough for federation
- This typically happens when EA is universally accepted and is not guestioned

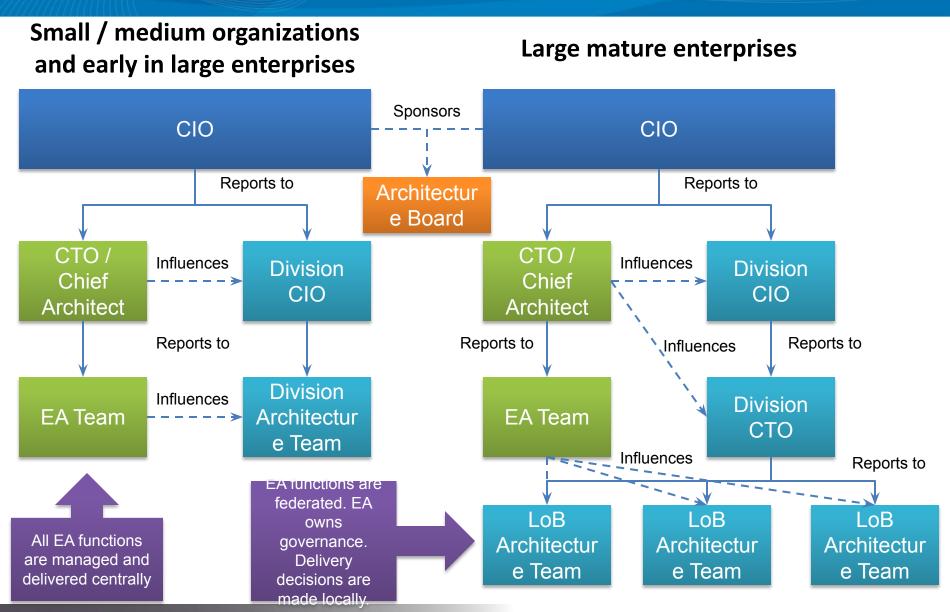
### Align Enterprise Architects with business units

- Absorb Portfolio Architecture functions
- Ensure clear alignment between EA and Portfolio Architecture

## Maintain governance and planning functions centrally

Keep Architecture Review Board as a central governance body

# Designing an Effective EA Program



## **Achieving Success**

The success of an Enterprise Architecture program is hard to measure in objective terms. It is not just how much savings was achieved, what percentage of enterprise was modeled, how many roadmaps were created, etc. The primary indicator of success is the degree of change in the company's **culture**. Below are the signs of what a successful Enterprise Architecture program looks and feels like.

EA is universally accepted

Everyone (from executives to developers) believe in EA vision, mission, and purpose

EA Governance is invisible yet omnipresent

EA processes are tightly woven into the IT fabric

A system to incentivize positive behavior and penalize negative behavior is in place

Everyone understand their role and value they bring to EA





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