# The Reasoned Action Approach & \*\*The Theory of Planned Behavior\*\*

#### The Reasoned Action Approach

#### Initial authors

- Martin Fishbein, 1936-2009
  - Fmr. Dir. of Annenberg School of Health Communication
  - Work cited in AIDS behavioral theory, public health, advertising, & psychology
  - Advisory work for National Institute of Mental Health AIDS Advisory, Nat'l Advisory of Mental Health, CDC



- Initial authors
  - Martin Fishbein
  - Icek Aizen
    - · Fmr. Student of Fishbein
    - Professor Psychology, U.Mass
    - Distinguished speaker, consultant on designing behavior interventions





## Fishbein and Ajzen's Theory of Reasoned Action

- Originally developed in 1967; further developed during the 1970's.
- By the 1980's, very commonly used to study human behavior
- Fishbein (U of I) and Ajzen (U Mass) were both working on similar concepts to explain human behavior, and eventually collaborated to create and publish the model in 1980.



#### Assumptions of the Model

- Human behavior is under the voluntary control of the individual
- People think about the consequences and implications of their actions behavior the decide whether or not to do something.
- Therefore, intention must be highly correlated with behavior.
  - Whether or not a person intends to perform a health behavior should correlate with whether or not they actually DO the behavior

### Components of the Model

- Behavior is a function of 2 things:
- Attitudes toward a specific action
  - What will happen if I engage in this behavior?
  - Is this outcome desirable or undesirable
- Subjective norms regarding that action
  - Normative beliefs: others expectations
  - Motivation to comply: do I want to do what they tell me? How much? Why?

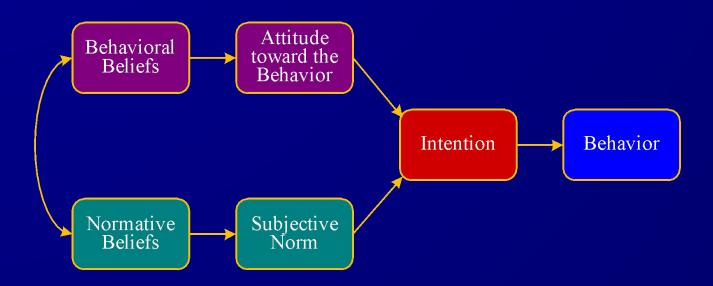
#### Theory of Reasoned Action (Ajzen & Fishbein (1980))

Behavioral beliefs means person's opinion about positivity or negativity of this kind of behavior.

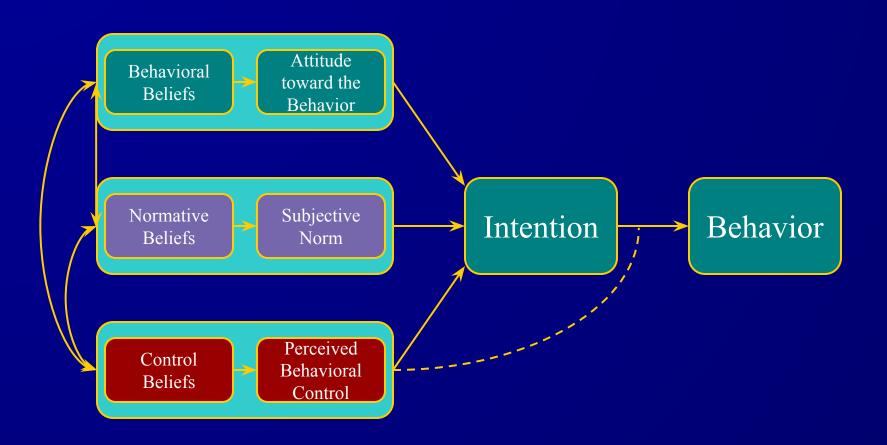
Behavioral beliefs forms attitude toward the behavior.

Normative beliefs means person's opinion about others peoples' opinion about this kind of behavior.

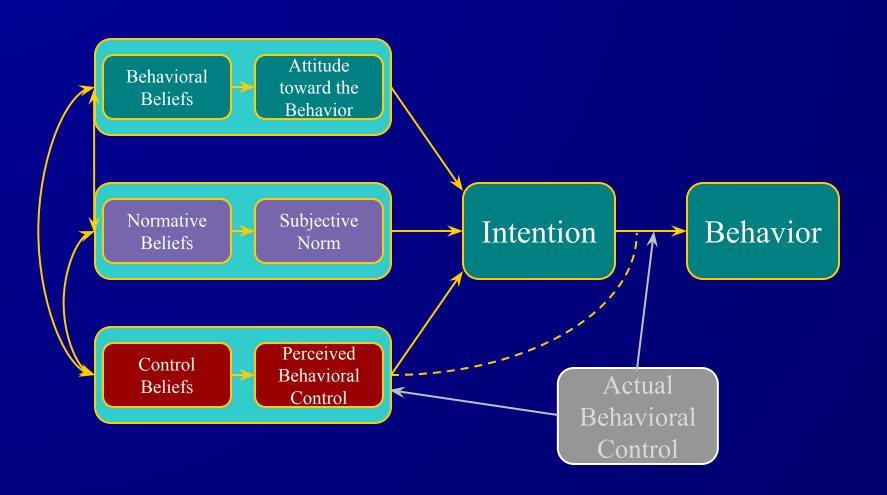
Normative beliefs form subjective norm.



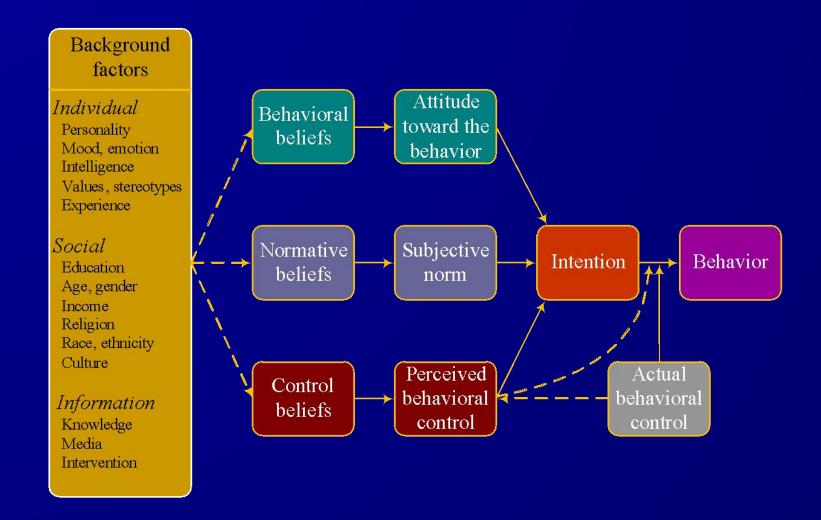
### The Theory of Planned Behavior Ajzen (1991)



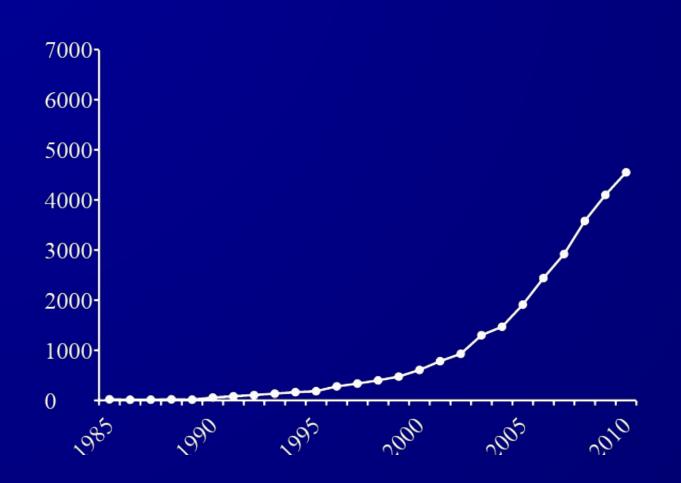
### The Theory of Planned Behavior Ajzen (1991)



#### Background Factors



#### References to TPB in Google Scholar



### Theory of Planned Behavior: Sample Applications

Health-Related

Infant sugar intake Smoking cessation

Condom use

Foodchoice

Living kidney donation

Physical activity

Testicular self-examination

Using illegal drugs

Donating blood

Medical decisions

Dental hygiene

Breast self-examination

Drinking alcohol

Eating low-fat diet

Weight loss

Eating fruit and vegetables

Medical compliance

Dieting

Physician referrals

Medical checkup

Using dental floss

Skin protection

Taking hormone replacements

Other

Playing basketball

Investment decisions

Playing video games

Seeking redress

Volunteering behavior

Political participation

Employment turnover

Driving violations

Using infant seats

Purchase decisions

Motorcycle safety

Environmental protection

Job-search behavior

Academic performance

Choice of travel mode

Shoplifting

Taking physics classes

Extramarital relations

Voting

Anti-nuclear activism

Attending church

Recycling

Applying for promotion

Employment decisions

Conserving water

Studying for an exam

Technology acceptance

Gift-giving

Using safety helmets

Hunting

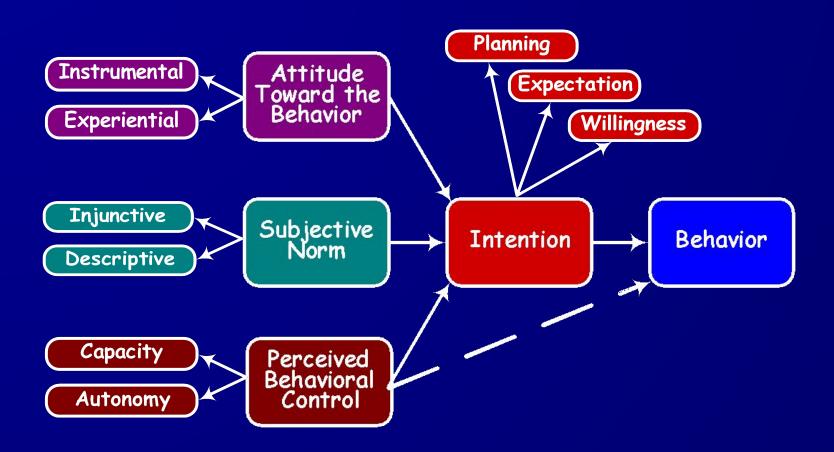
Leisure behavior

List of references on the Web:

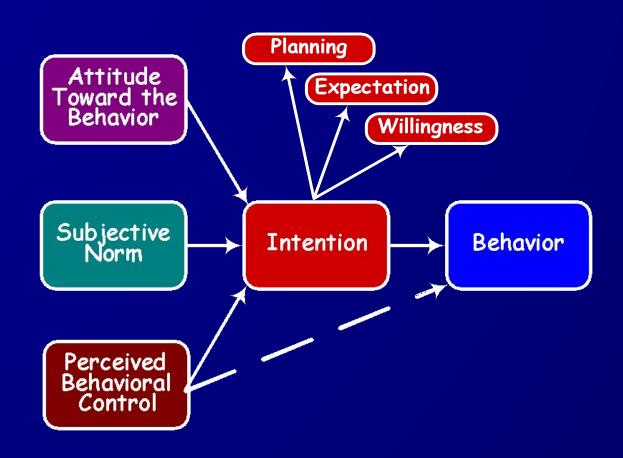
http://www.people.umass.edu/aizen/tpbrefs.html

Direct Assessment of TPB Components

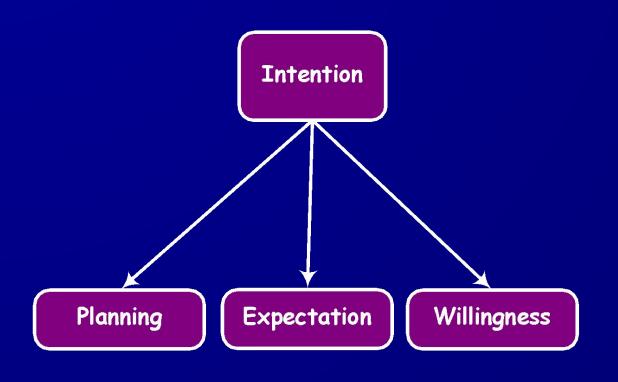
#### Nature of the Theory's Components



#### Nature of the Theory's Components



#### Intention



#### **Planning**

I intend to...
I am planning to...

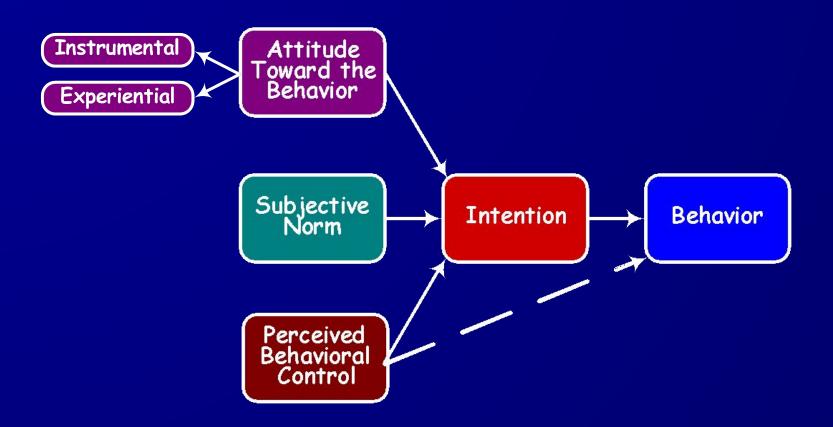
#### Expectation

I expect to ...
I will ...

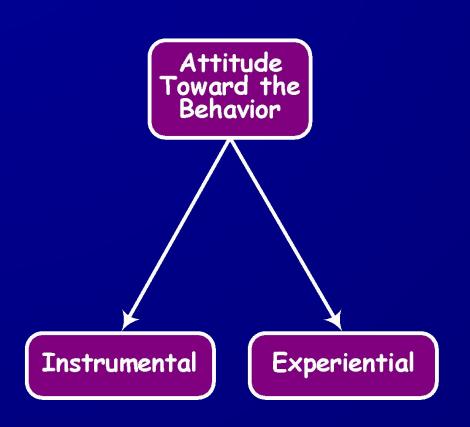
#### Willingness

I would...
I am willing to...

#### Nature of the Theory's Components



#### Instrumental vs. Experiential Attitudes



#### Instrumental

Good-Bad

Useless – Useful

Harmful – Beneficial

Valuable – Worthless

#### Experiential (Affective)

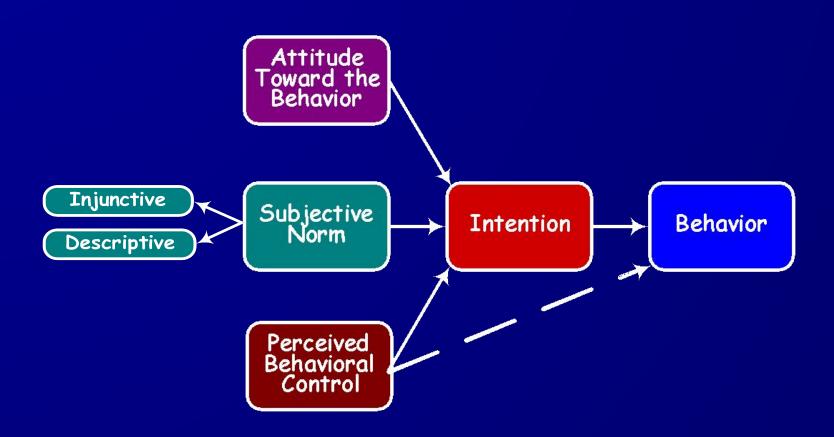
Dull – Exciting

Painful – Enjoyable

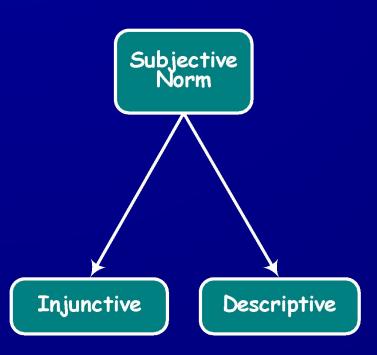
Pleasant – Unpleasant

Boring – Interesting

#### Nature of the Theory's Components



#### Injunctive vs. Descriptive Norms



#### *Injunctive*

Most people who are important to me think I should...
Most people whose opinions I value would approve...
Most people I respect think it is appropriate for me to ...
It is expected of me that I ...

#### **Descriptive**

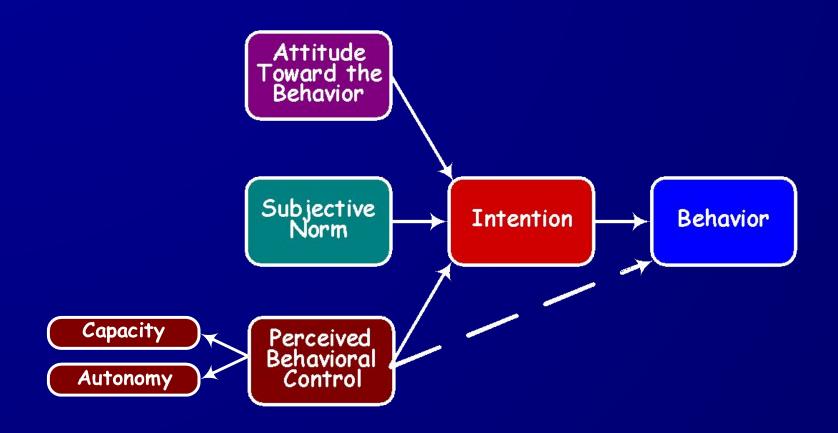
Most people who are important to me engage in...

Most people like me perform...

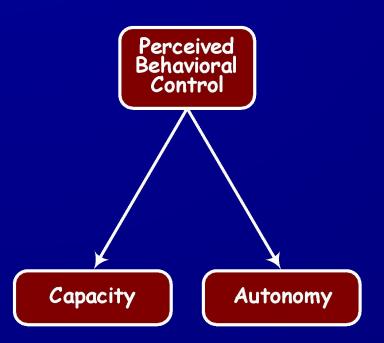
Most people in my situation engage in ...

Most people similar to me perform...

#### Nature of the Theory's Components



#### Capacity vs. Autonomy Aspects of Perceived Control



#### Capacity

I have the ability to...
I am capable of...
I am confident that I can...
If I wanted to I could easily...

#### Autonomy

I have complete control over...

It is entirely up to me whether I...

There are few outside events that could prevent me from...

Doing X is beyond my control...

### Drinking Alcohol: TPB Attitude Measure (5-point scales) - Ajzen, Joyce, Gilbert Cote, & Sheikh (2011)

For me to drink alcohol this semester would be...

- 1. Very unpleasant --- Very pleasant
- 2. Extremely undesirable --- Extremely desirable
- 3. Extremely bad --- Extremely good
- 4. Drinking alcohol this semester is something I would Strongly dislike --- Strongly like

$$\alpha = .92$$

#### Drinking Alcohol: TPB Subjective Norm Measure (5-point scales)

- 1. People whose opinions I care about approve of my drinking alcohol this semester.
- 2. People who are close to me would approve of my drinking alcohol this semester.
- 3. Most people who are important to me will drink alcohol this semester.
- 4. People who are close to me expect me to drink alcohol this semester.

Strongly disagree --- Strongly agree

#### Drinking Alcohol: TPB Perceived Behavioral Control Measure

- 1. If I wanted to, I could easily drink alcohol this semester.

  Strongly disagree --- Strongly agree
- 2. For me to drink alcohol this semester is

  Very impossible --- Very possible
- 3. It will be difficult for me to drink alcohol this semester.

  Strongly disagree --- Strongly agree
- 4. I should have no trouble drinking alcohol this semester.

  Strongly disagree --- Strongly agree

#### Drinking Alcohol: TPB Intention Measure

- 1. I am planning to drink alcohol this semester.

  Strongly disagree --- Strongly agree
- 2. I intend to drink alcohol this semester.

  Definitely will not --- Definitely will
- 3. I will probably drink alcohol this semester.

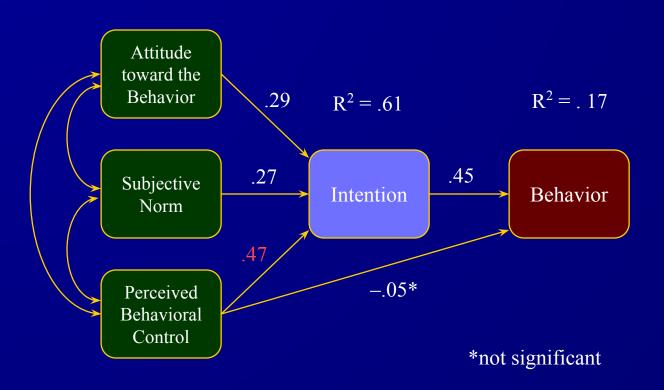
  Definitely will not --- Definitely will
- 4. I expect I will drink alcohol this semester.

  Strongly disagree --- Strongly agree

### Drinking Alcohol: Current Behavior Measure

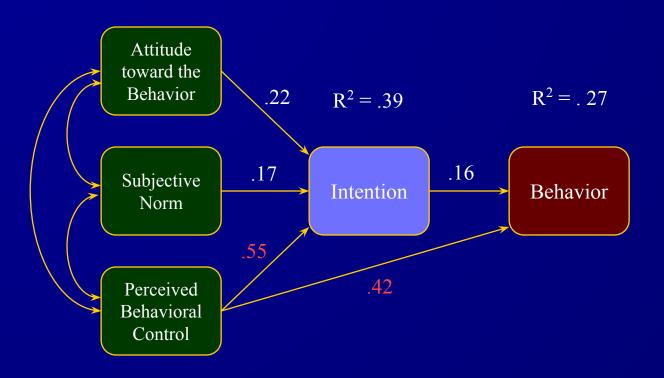
1. Please rate how often you drink alcohol	
Never 1 2 3 4 5 6 7 Virtually every day	
2. How many drinks do you typically consume on one occasion?	
drinks	
3. How would you describe yourself in terms of your current use of alcohol?	
abstainer moderate drinker	
infrequent drinker heavy drinker	
light drinker chronic alcohol abuser	
4. On how many occasions have you had one or more drinks in the past 30 day	s?
none 6 to 9 occasions	
1 to 2 occasions 10 to 15 occasions	
3 to 5 occasions more than 16 occasions	
$\alpha = .79$	

### Sample Application: Physical Activity With Spinal Cord Injury — Latimer & Martin Ginis (2005)



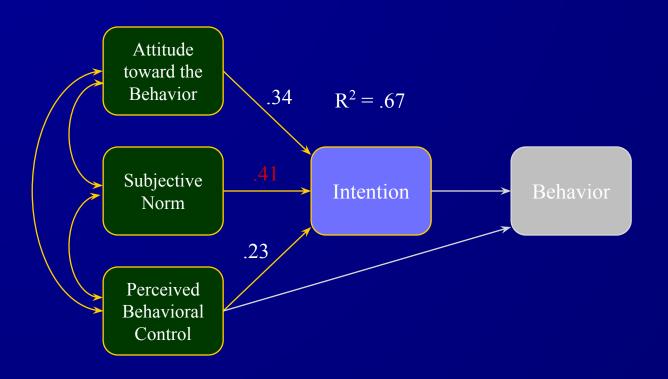
#### Sample Application: Not Smoking

(Godin, Valois, Lepage, & Desharnais, 1992)

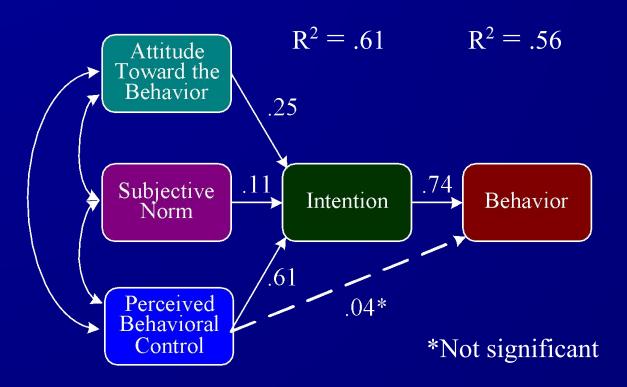


#### Sample Application: Driving After Drinking

(Armitage, Norman, & Conner, 2002)

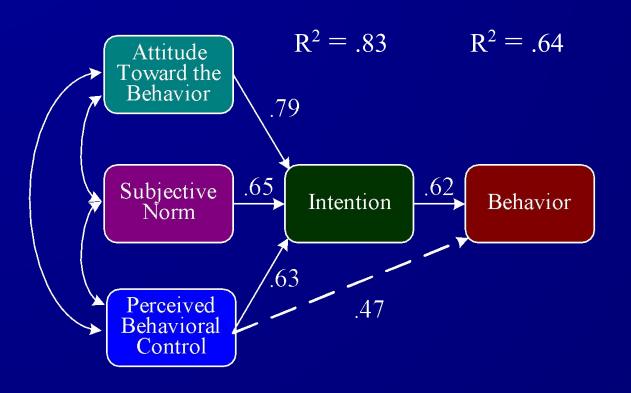


### TPB: Donating Blood (Giles & Cairns, 1995)

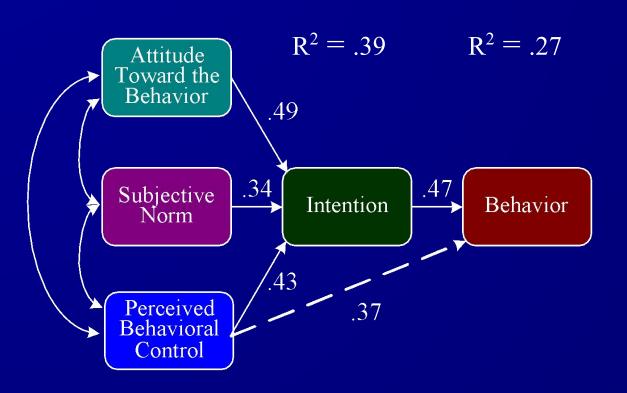


#### TPB: Energy Conservation

(Ajzen, Joyce, Sheikh, & Gilbert Cote, 2011)



#### Meta Analysis – Mean Correlations (K = 185) (Armitage & Conner, 2001)



#### Changing Intentions and Behavior



### Behavior Change Interventions: Uses of the TPB

- Motivating people to engage in a behavior
  - Influencing intentions.
- Helping people implement their intentions
  - Overcoming obstacles to performance of the behavior.
- Evaluating the success or failure of the intervention
  - Tracing the effects of the intervention as mediated by the TPB's predictor variables.

## Influencing Intentions

Intentions can be modified by changing the major determinants of intentions: Attitudes, subjective norms, and/or perceptions of behavioral control

# Getting Information About Accessible Behavioral, Normative, and Control Beliefs

- Elicit accessible beliefs using open-ended questions
  - Outcome evaluations: Advantages & disadvantages; likes and dislikes associated with the behavior
  - *Normative referents:* People or groups who approve or disapprove; perform or do not perform the behavior
  - Control factors: Factors that make performance of the behavior easier or more difficult
- Construct lists of accessible personal or modal behavioral, normative, and control beliefs

## Designing and Pretesting the Intervention

The TpB provides general guidelines and suggests possible target beliefs. Designing the details of an effective intervention depends on the investigator's experience and creativity.

- Possible approaches
  - Persuasive communication (ads, flyers, lectures)
  - Face-to-face discussions
- Pretesting to establish that the intervention influences the beliefs it was designed to change, and that it does not have unanticipated (and undesirable) impact effects on other beliefs

# Evaluating Intervention Effectiveness by Means of the TPB

# Taking the Bus to/from Campus (Bamberg, Ajzen, & Schmidt, 2003)

- Population: College students at the University of Giessen, Germany.
- □ Behavior: Self-reported bus use to get to the campus.

### Choice of Travel Mode in the Theory of Planned Behavior: The Roles of Past Behavior, Habit, and Reasoned Action

#### Sebastian Bamberg

Department of Psychology Universität Giessen, Germany

#### Icek Ajzen

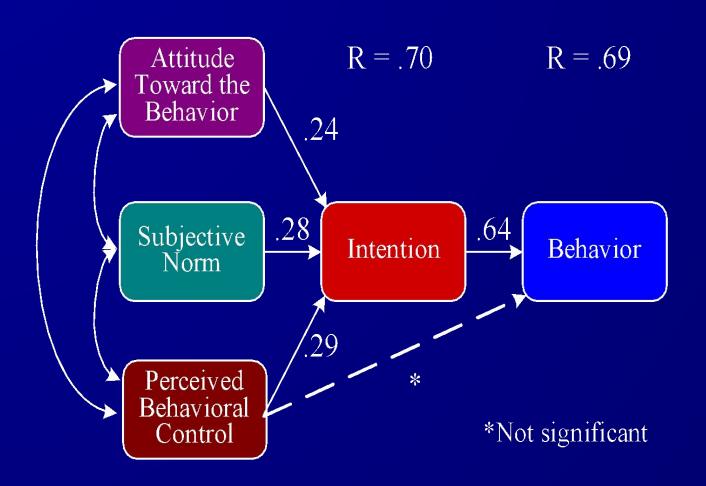
Department of Psychology University of Massachusetts-Amherst

#### Peter Schmidt

Department of Sociology Universität Giessen, Germany

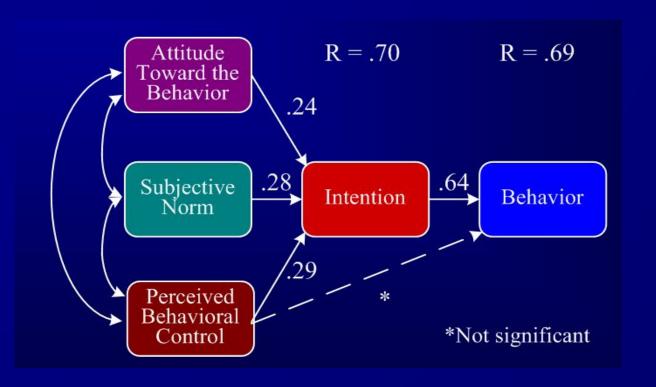
Relying on the theory of planned behavior (Ajzen, 1991), a longitudinal study investigated the effects of an intervention—introduction of a prepaid bus ticket—on increased bus use among college students. In this context, the logic of the proposition that past behavior is the best predictor of later behavior was also examined. The intervention was found to influence attitudes toward bus use, subjective norms, and perceptions of behavioral control and, consistent with the theory, to affect intentions and behavior in the desired direction. Furthermore, the theory afforded accurate prediction of intention and behavior both before and after the intervention. In contrast, a measure of past behavior improved prediction of travel mode prior to the intervention, but lost its predictive utility for behavior following the intervention. In a test of the proposition that the effect of past on later behavior is due to habit formation, an independent measure of habit failed to mediate the effects of past on later behavior. It is concluded that choice of travel mode is largely a reasoned decision; that this decision can be affected by interventions that produce change in attitudes, subjective norms, and perceptions of behavioral control; and that past travel choice contributes to the prediction of later behavior only if circumstances remain relatively stable.

# Taking the Bus to Campus (Bamberg, Ajzen, & Schmidt, 2003)



# Taking the Bus to/from Campus (Bamberg, Ajzen, & Schmidt, 2003)

Intervention: Prepaid semester bus ticket, accompanied by an extensive informational campaign.



# Taking the Bus to Campus: Intervention Outcomes (Bamberg, Ajzen, & Schmidt, 2003)

	1994	1995
Attitude	2.31	2.60*
Subjective Norm	2.24	2.46*
Perceived Behavioral Control	2.57	2.99*
Intention	1.65	2.11*
Behavior (%)	15	30*

Individual Social Capital and the Implementation of Entrepreneurial Intentions: the case of Russia

Asian Journal of Social Psychology (2015)

#### DOI: 10.1111/ajsp.12113

# Individual social capital and the implementation of entrepreneurial intentions: The case of Russia

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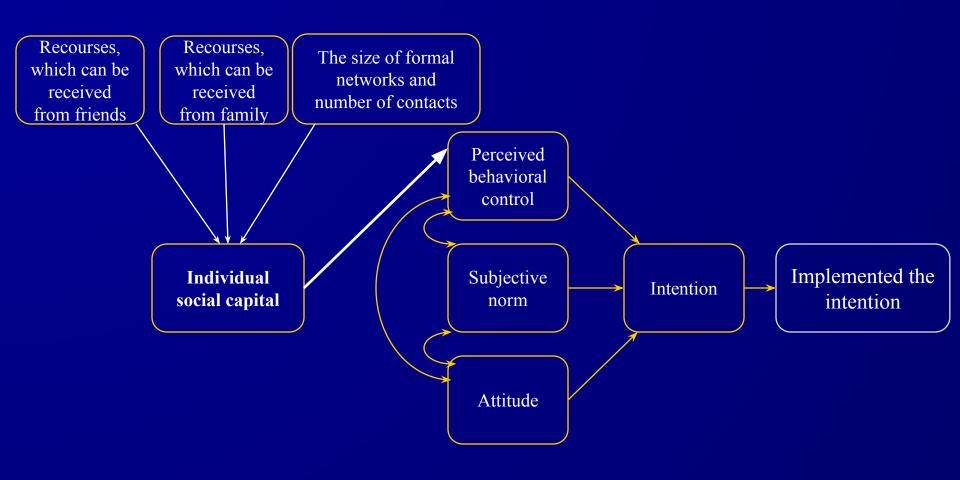
The current research hypothesized that individual social capital facilitates the implementation of one's intention to start a business. The research samples were drawn from a sample of 2061 adult respondents: a sub-sample of 269 adults who stated their intention to start their own business during the next two years ('intenders') and a matching sub-sample of 270 who said they did not intend to do so ('non-intenders'). The study shows that the 'intenders' possessed greater individual social capital. These resources had a positive indirect impact (through increased perceived behavioural control and attitude) on their intention to start their own business.

Key words: entrepreneurial intention, individual social capital, perceived behavioural control, social support, theory of planned behaviour.

#### Introduction

This paper aims to examine and explain the psychological mechanism underlying the influence of individual social nomic progress (Altman, 2001; Harrison & Huntington, 2000). Social capital is one of the most important non-economic facilitators of progress (Fukuyama, 2002; Helliwell & Putnam, 1995; Knack & Keefer, 1997). Social

Figure 1. The theoretical mechanism of the influence of individual social capital on the intention to open one's own business



### Sampling procedure

- 1) We ordered a survey to Institute for Comparative Social Research Ltd. (CESSI, Russia) in the third quarter 2012. The CESSI applied a multistage (3-stage) area sample.
- 2) The effective total sample size was 2,061 respondents:
- 1,024 respondents where interviewed in the Central Federal District including Moscow
- 1,034 respondents where interviewed in the North Caucasian Federal District.

- 3) Furthermore, those respondents were selected from this sample, those who were (or not) planning to start a new business in the next 2 years.
- For this purpose the respondents were asked the following question: "Are you thinking about starting your own business within the forthcoming two years?" The options of answers were following: "Yes", "Maybe/Not sure" and "No".
- The **sample of "intenders"** (n=269) included those respondents who answered this question either "Yes", or "Maybe/Not sure".

### Entrepreneurial behavior evaluation using the TPB.

**Behavior intention** was measured by 2 items:

"How likely is it that you would start a business within the forthcoming two years?" (Very unlikely: -3-2-1 0 1 2 3 Very likely)

"I expect to start a new business within the forthcoming two years" (Strongly disagree: -3-2-1 0 1 2 3 Strongly agree).

- We measured *behavioral attitude* (α=0.86) using two statements: (1) "The idea of starting a business within the next two years is for me..." with answers ranging on a 7-point Likert scale from "very inappropriate" (-3) to "very appropriate"
- (2); "The idea of starting a business within the next two years is for me..." with answers ranging on a 7-point Likert scale from "very bad" (-3) to "very good" (3).
- We measured *subjective norm* ( $\alpha$ =0.60) using two items:
- (1) "Most people who are important to me think I should start my own business within the next two years";
- (2) "Many people I know would like to start their own business in the next two years." For both questions answers ranged on a 7-point Likert scale from "strongly disagree" (-3) to "strongly agree" (3).

- We measured *perceived behavioral control* ( $\alpha$ =0.93) using two items:
- (1) "For me to start a business within the next two years is..." with answers ranging on a 7-point Likert scale from "very difficult" (-3) to "very easy (3);
  - (2) "To start a business within the next two years is beyond my control" with answers ranging on a 7-point Likert scale from "strongly disagree" (-3) to "strongly agree" (3) (reverse coded).

- We measured *implementation intention* ( $\alpha$ =0.73) using three items:
- (1) "Have you thought about an idea that could serve as a basis for starting your own company?"
  - 1- No, I don't have any idea yet;
  - 2- I don't have a certain idea, only general thoughts;
  - 3- I have some ideas, but they are not clear yet;
  - 4- I have an idea, but it still requires elaboration;
  - 5- Yes, I have a specific well thought-out idea);

- We measured *implementation intention* ( $\alpha$ =0.73) using three items:
- (2) "Are you currently developing a product/service?" with answers ranging on a 5-point Likert scale from "No, I am not" (1)-- to-- "I have been actively doing this/have already done this" (5);
- (3) "Are you currently saving money for your intention to start a business?" with answers ranging on a 5-point Likert scale from "No, I am not" (1) --- to --- "I have been actively doing this/have already done this." (5).

### 2. Individual social capital.

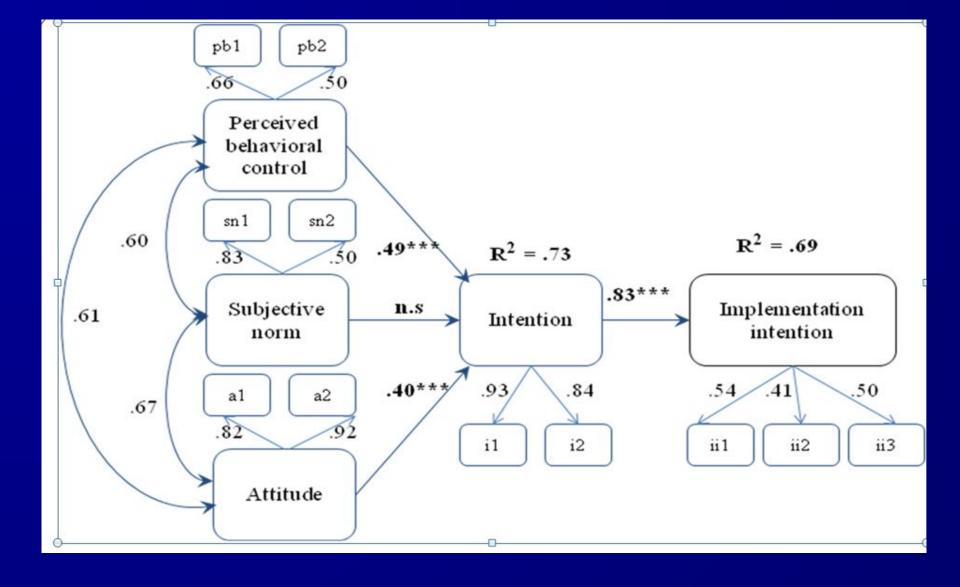
Resources, which can be received from informal networks (friends and family): from receiving help in house repair to legal and financial assistance (Häuberer, 2011; Gaag, 2005; Verhaeghe & Tampubolon, 2012).

This method shows how many family members and how many friends/acquaintances do the respondent have who are willing "to help him/her with small repairs in he/her house or flat," "to advise him/her in case of personal problems," "to advise him/her about legal or bureaucratic problems," "to help him/her or another family member to find a job". etc.

### 2. Individual social capital.

c) The size of formal networks: membership in organizations and associations (Yang, 2007; Beilmann & Realo, 2012; Häuberer, 2011).

We measured the formal network of organizational membership by asking the respondent about his/her membership to political party, trade union, professional association, church, religious, charity organizations, public beneficial organization, sport or interest organization, civic associations, non-governmental organization that he/she belongs to (cf. Häuberer, 2011).



The measures of goodness of global fit satisfactorily for Model:  $(\chi^2/df = 2.1; CFI = .961; RMSEA = 0.064; PCLOSE = 0.117).$ 

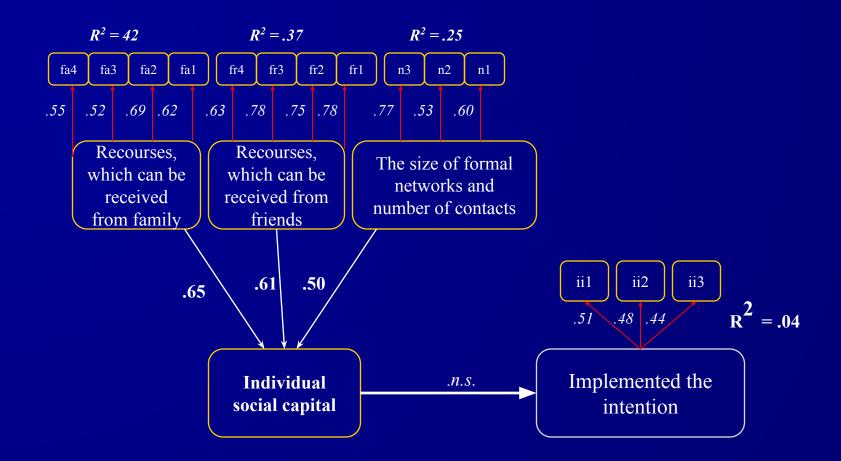
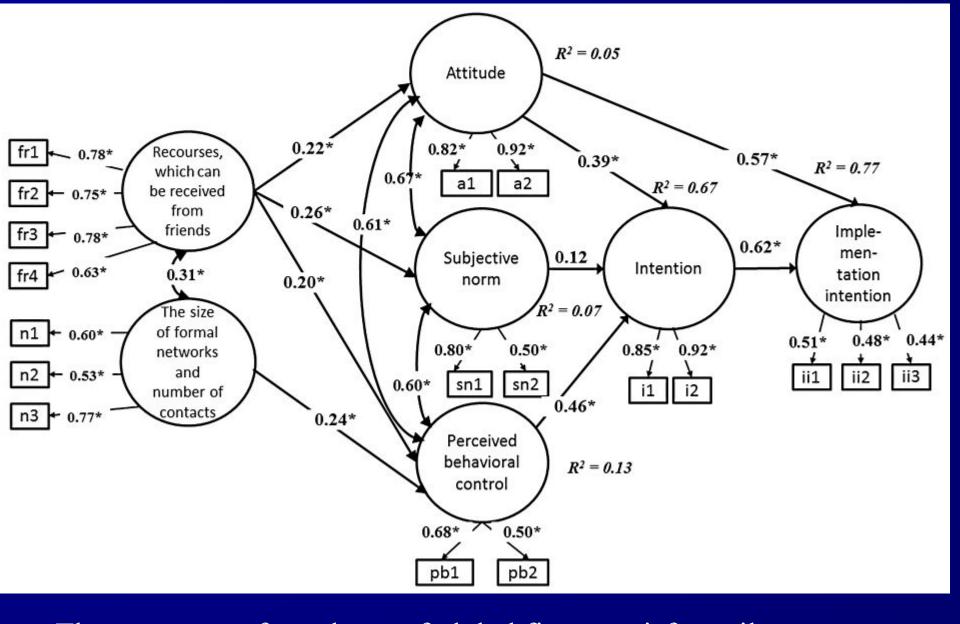


Figure 2 shows the direct effect of individual social capital on the implementation of entrepreneurial intentions (Model 1).

The measures of goodness of global fit are satisfactory  $(\chi^2/df = 1.6; CFI = 0.933; RMSEA = 0.054; PCLOSE = 0.340).$ 



The measures of goodness of global fit are satisfactorily  $(\chi^2/df = 1,35; CFI = 0.958; RMSEA = 0.039; PCLOSE = 0.950).$