

ECLIS

**the Technical and
Legal Assistance
Company was
established in 2003
Kiev, Ukraine**



**You will never stay alone with a
problem if you collaborate
with ECLIS**

**The whole complex of services
associated with automobile
operation including
but not limited to
auto commodity examination
services
and cargo surveyor service**

Our representatives offices

ECLIS



MAPQUEST.COM

Our structure

ECLIS

Call centre

```
graph TD; CC[Call centre] --- EC[Emergency commissars department]; CC --- LA[Legal advisers and Loss adjusters department]; CC --- AC[auto commodity examination department];
```

**Emergency
commissars
department**

**Legal advisers
and Loss adjusters
department**

**auto
commodity
examination
department**

Our clients



Car owners

ECLIS



Insurance companies



International carriers



Our services



Call Centre

- **Round-the-clock receiving and transferring information from and to the client**
- **Audio recording**
- **Calling emergency services, Medical, Traffic Policy, evacuation**
- **Organization client accommodation at the hotel**
- **Organization of the placement of the damaged car at a guarded parking**

Automobile assistance

- **Round-the-clock reception and transmission of information from and to car owners**
- **Prompt visit of an accident commissar to an auto accident location. Participation in preparing primary documents such as an auto accident picture, the explanations of those involved in the auto accident, and others**
- **Customer's car evacuation including loading, in whole or in part, throughout the territory of Ukraine**
- **Preparing documents for the insurance indemnity**

Low assistance

- **Legal Expenses Claims**
- **Services during administrative case proceedings prejudicial inquiry, and in courts**
- **The presentation of customer's interests in courts**
- **Appealing against court's decisions in cases related to auto accident damage compensation**
- **Recoveries for KASCO and Liability**

Surveyor Services

- **The inspection and examination of damaged cargoes**
- **Damage investigation. Preparing an auto accident certificate. Photographing. Video filming**
- **Truck evacuation**
- **Repairing customers' trucks at maintenance stations of the ECLIS partner network**
- **The organization of storing a damaged automobile at guarded parking lots of the ECLIS partner network**

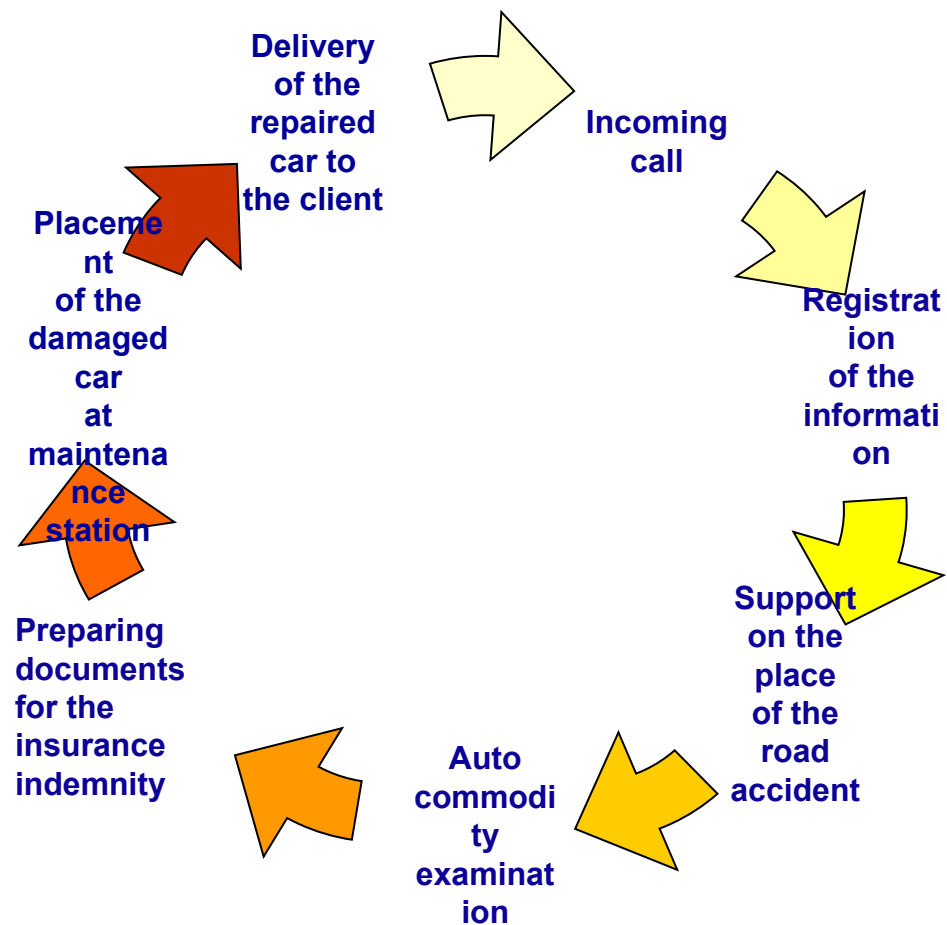
Auto Commodity Examination of the Damaged Automobile

- **Valuation of the damage to a car caused by an auto accident**
- **AUDANET program implementation**

Our service for the international carriers

- **The inspection and examination of damaged cargoes**
- **Damage investigation. Preparing an auto accident certificate. Photographing. Video filming**
- **Truck evacuation**
- **Repairing customers' trucks at maintenance stations of the ECLIS partner network**
- **The organization of storing a damaged automobile at guarded parking lots of the ECLIS partner network**

Settlement of the loss



OUR IT

ECLIS



The software includes customized SOFT software ensuring a smooth operation of the round-the-clock Call Center this enabling on-line navigation services to be provided throughout the territory of Ukraine.

- **The customer database**
- **The partner database**
- **Recording all call-ins**
- **The software allows the detection of insurance fraud cases**
- **Possibility to produce any reporting forms**

Our advantages

ECLIS

- **fast response**
- **certificated staff**
- **technical and IT support**
- **client - orientated approach**

Advantages for the INSURER

- **Round-the-clock information and practical support to the insured persons got involved in auto accidents**
- **A prompt collection of documents concerning an insurance event**
- **The opportunity to prevent insurance frauds**
- **Decrease in insurer's costs of damaged car renewal through auditing the invoices and operations of maintenance stations**

Advantages for the INSURED

- Round-the-clock information support in how to act in the event of auto accident
- Visit of an accident commissar to an auto accident location
- Calling ambulances, inspectors of the State Traffic Inspectorate, representatives of other service facilities
- Placing a damaged car to a maintenance station
- The preparation and transfer to the Insurer of the documents required for the payment of insurance compensation
- Assistance in relations with official Authorities of Ukraine

AND AS A RESULT:

ECLIS

- **Insurer's image improves owing to populating an insurance product with additional services.**
- **Customer's loyalty towards the insurance company increases due to the provision of comprehensive services**
- **Insurer's costs for the organization of servicing customers and settling insurance events are reduced.**
- **A streamlined professional work of the Company's staff increases the interest of prospect customers in insurance.**

A pocket watch with a silver chain is the central focus, resting on a technical drawing. The drawing features a coordinate system with a grid and various mathematical notations, including $y = a \cos(x/a)$ and $y = 0$. A wooden ruler is visible at the bottom of the frame. Three 3D arrows are present: a green arrow pointing upwards, a blue arrow pointing downwards and to the left, and a red arrow pointing to the right. The text "You will save time and material resources cooperating with us" is overlaid in white, bold font across the center of the image.

**You will save time
and material resources
cooperating with us**