



РАНХиГС

РОССИЙСКАЯ АКАДЕМИЯ НАРОДНОГО ХОЗЯЙСТВА
И ГОСУДАРСТВЕННОЙ СЛУЖБЫ
ПРИ ПРЕЗИДЕНТЕ РОССИЙСКОЙ ФЕДЕРАЦИИ

HOTEL MANAGEMENT

FOOD AND BEVERAGE OVERVIEW

FOOD AND BEVERAGE OUTLETS

FULL SERVICE HOTEL

ALL DAY DINING

NATIONAL CUISINE

FINE DINING

BARs (LOBBY, POOL, JUICE)

LOUNGES

ROOM SERVICE

MINIBARS

BANQUET ROOMS

BBQs



FOOD AND BEVERAGE

HOTEL SPECIFICS



FOREIGN GUESTS

BUSINESSMEN

VEGETARIANS

CHILDREN



FOOD AND BEVERAGE

TYPES OF SERVICE



A LA CARTE

BUFFET

SET MENU

FOOD AND BEVERAGE

ROOM SERVICE



BREAKFAST MENU
Please bring your order card from your hotel room.
Breakfast is served from 6:00 a.m. to 11:00 a.m.

Name: _____ Room: _____
Room Number: _____

Continental Breakfast (10.00) No. of plates: _____
Full Breakfast (12.00) No. of plates: _____
American Breakfast (13.00) No. of plates: _____
Full Lunch (15.00) No. of plates: _____
Full Dinner (18.00) No. of plates: _____

Special Requests: _____



FOOD AND BEVERAGE

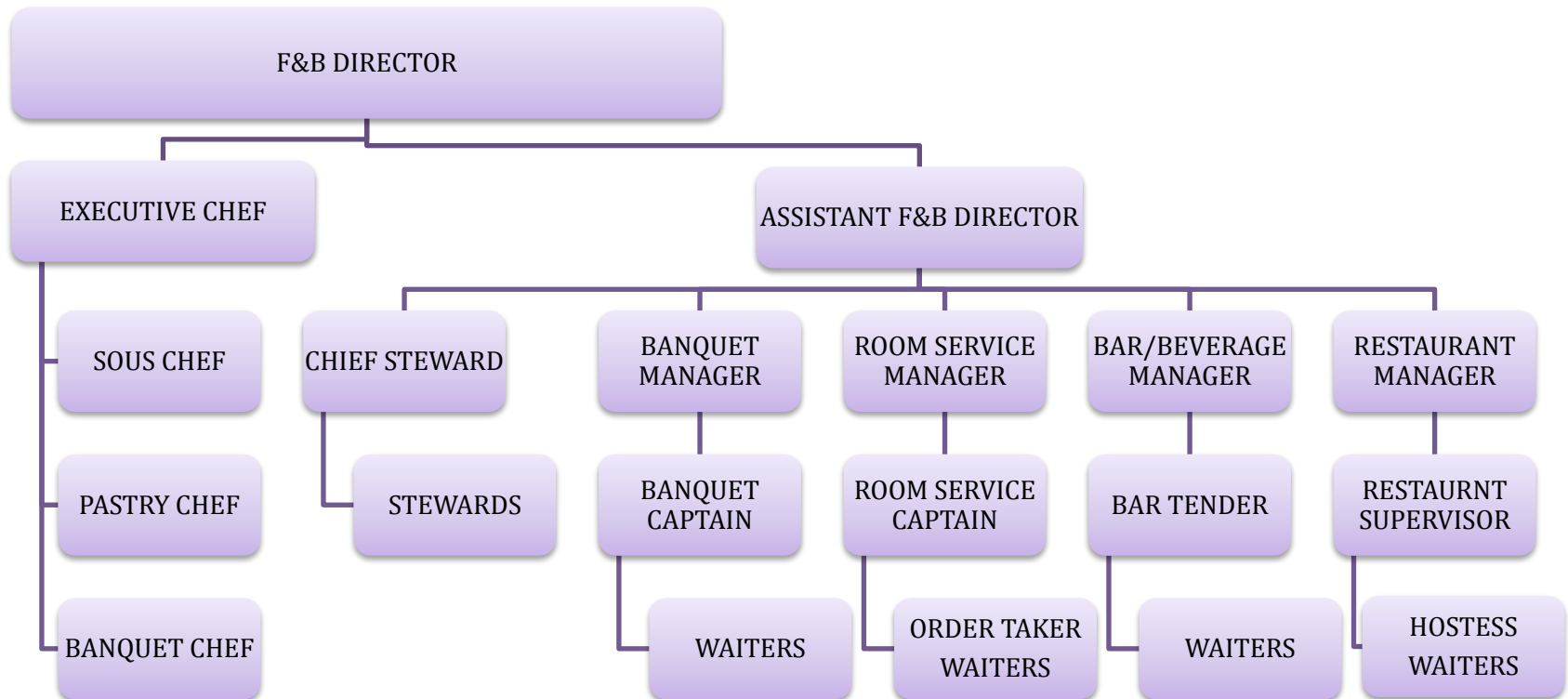
BREAKFAST



FOOD AND BEVERAGE MINIBARS



FOOD AND BEVERAGE ORGANIZATIONAL CHART





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HOTEL MANAGEMENT

**FOOD AND BEVERAGE
SERVICE**

FOOD AND BEVERAGE CYCLE



FOOD AND BEVERAGE

PREPARING FOR SERVICE

FURNITURE ARRANGEMENT

SET THE TABLE FABRICS

DECORATIONS ARRANGEMENT

PUT THE PLATES

PUT THE CUTLERY

GLASSWARE ARRANGEMENT



FOOD AND BEVERAGE GUEST CYCLE



FOOD AND BEVERAGE

GUEST CYCLE – TABLE RESERVATION



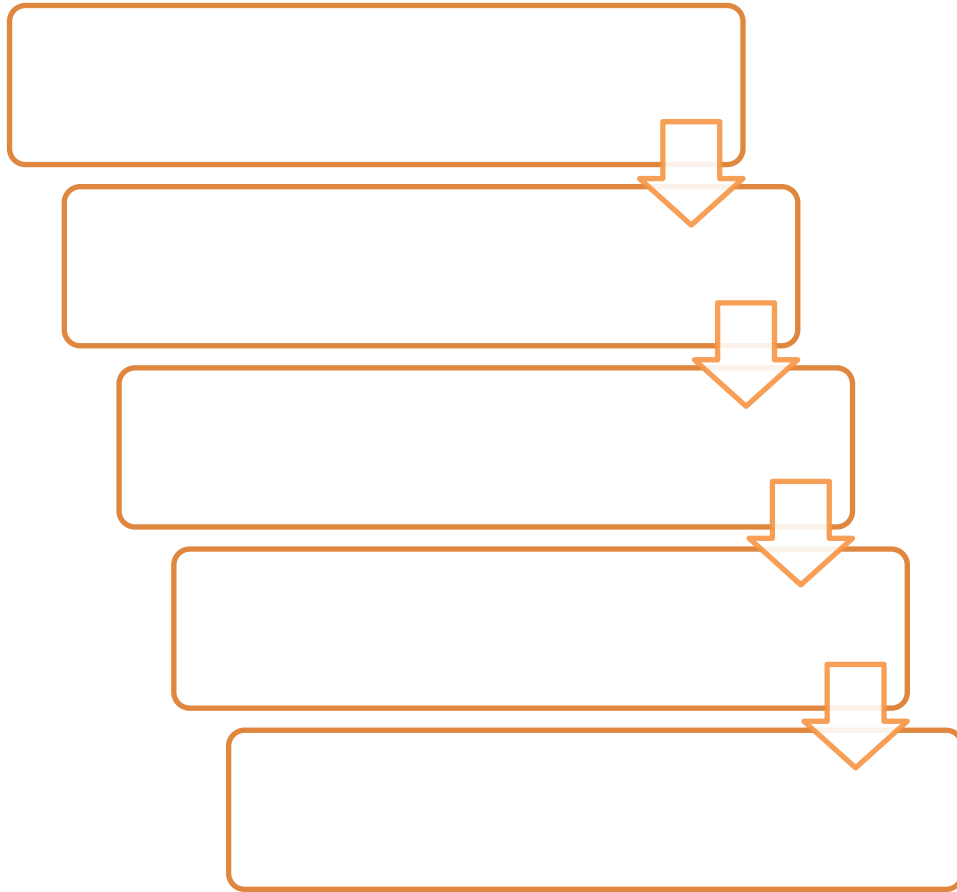
FOOD AND BEVERAGE - GUEST CYCLE

GREETING, SEATING, RECOMMENDATIONS



FOOD AND BEVERAGE

GUEST CYCLE – TAKING ORDER



FOOD AND BEVERAGE

GUEST CYCLE – TABLE SERVICE



FOOD AND BEVERAGE

GUEST CYCLE – FINAL BILLING



FOOD AND BEVERAGE

ROOM SERVICE

TAKING ORDER

FOOD DELIVERY

ENTERING THE ROOM

GREETING

GUEST SERVICE

BILLING

FAREWELL

LEAVING THE ROOM



