# CORPORATE SOCIAL RESPONSIBILITY CASE IN CISCO COMPANY

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## WHAT IS "CISCO SYSTEMS"?

- American transnational company, networking hardware manufacturer and seller founded in 1984
- ► Total revenue of 49.29\$ billion in 2016\*
- Total net profit of 10,74\$ billion in 2016\*
- ▶ 71,883 employees in 2016\*

cisco Jasper

- a Cisco IoT and cloud business platform subsidiary

'disco' Meraki

- a Cisco network security

 8<sup>th</sup> place in Forbes' "10 Companies With The Best CSR Reputationsliary. In 2017" list (71 RepTrak pts)

cisco. Cisco Cloudlock

- a Cisco cloud computing security subsidiary.

\* - According to CISCO 2016 Annual Report



- Ethical Conduct
- Our people
- Building skills and entrepreneurship

### Planet

- Energy and greenhouse gas reduction

**CORPORATE SOCIAL RESPONSIBILITY** 

- Product end of life

- Building knowledge and the digital foundation

Society

- Human rights (ethics, labor, data security/ privacy, digital rights)
- Responsible sourcing and manufacturing

## BUT ... ?





1. CISCO ANNUAL REPORT 2016 https://www.cisco.com/c/en/us/about/annual-reports.html

2. CISCO CSR REPORT 2016 -https://www.cisco.com/c/dam/assets/csr/pdf/CSR-Report-2016.pdf

3. FORBES' "10 Companies With The Best CSR Reputations In 2017" list" https://www.forbes.com/sites/karstenstrauss/2017/09/13/the-10-companies-with -the-best-csr-reputations-in-2017/

4. "Cisco's CSR Program Under CEO Chuck Robbins Is Flourishing" by Patrick Moorhead; Forbes, 9.05.2016 -<u>https://www.forbes.com/sites/patrickmoorhead/2016/03/09/ciscos-csr-program</u> -<u>under-ceo-chuck-robbins-is-flourishing/#cec4a40574e2</u>

5. Reputation Institute https://www.reputationinstitute.com/reptrak-framework.aspx