

# Organisational slide

| Who talks   | About what                                      | Content itself   |
|-------------|---|--|
| <u>Lera</u> | Plan  | <ol style="list-style-type: none"> <li>1. Attributes of a leader</li> <li>2. Motivation tools</li> <li>3. Motivation theories</li> <li>4. Correlation between the team leader's actions and motivation theories</li> </ol> |
| Lena        | Skills of a leader (general)                    |  |
| Sveta       | Introduction ( <u>Ubisoft</u> )                 |  |
| Lena        | Skills of the leader in the focus team          |  |
| <u>Lera</u> | Monetary and Non-Monetary tools in the business |  |
| Alex        | Which tools the leader uses                     |  |
|             | Motivation theories                             |  |
| Sveta       | Hackman   |  |
| Alex        | Vroom   |  |
| <u>Lera</u> | 2-Factor  |  |
| Lena        | Maslow  |  |
|             | Correlation                                     |  |
| Sveta       | Hackman   |  |
| Alex        | Vroom   |  |
| <u>Lera</u> | 2-Factor  |  |
| Lena        | Maslow  |  |

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# Motivation in the Ubisoft team

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# PLAN

1. Attributes of a leader
2. Motivation tools
3. Motivation theories
4. Correlation between the team leader's actions and motivation theories

Leaders are people who do the right thing; managers are people who do things right.

– Professor Warren G. Bennis

## Differences between Leadership and Management

| Management                             | Leadership                          |
|--|-------------------------------------|
| appeals to head                        | appeals to heart                    |
| is concerned with being right          | is all about what is right          |
| requires subordinates                  | requires followers                  |
| plans in detail                        | sets direction                      |
| the essence of management is stability | the essence of leadership is change |
| wants results                          | wants achievement                   |
| charts existing routes                 | takes new directions                |

# Leadership Skills List

Setting goals and objectives

Planning tasks and activities to meet goals

Communicating with teams and individuals

Recognising other people's strengths, limitations and potential

Organising work and delegating to others

Inspiring others to act to meet goals

Giving and receiving feedback

Reviewing performance

Resolving problems

Continually improving processes

# About Ubisoft Kiev and the team



**Ubisoft Kiev** is a subsidiary of French multinational video game publisher

## Functional team

- 4 people in the team
- responsible for promoting goods on Ukraine market



# Skills of a leader in Ubisoft Kiev

Organization skills

Negotiation skills

Communication skills

Listening skills

Creativity skills

Visionary skills

Time management skills

Listening skills

Motivation skills

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# Motivation tools

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## Monetary

Salaries

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Bonuses

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## Non-monetary

Job security

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Flexible working hours

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Promotion opportunities

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Suggestion scheme

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Praise or recognition

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Trainings

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# Tools the Leaders use

Empowering others

Correlating employees' capability and performance

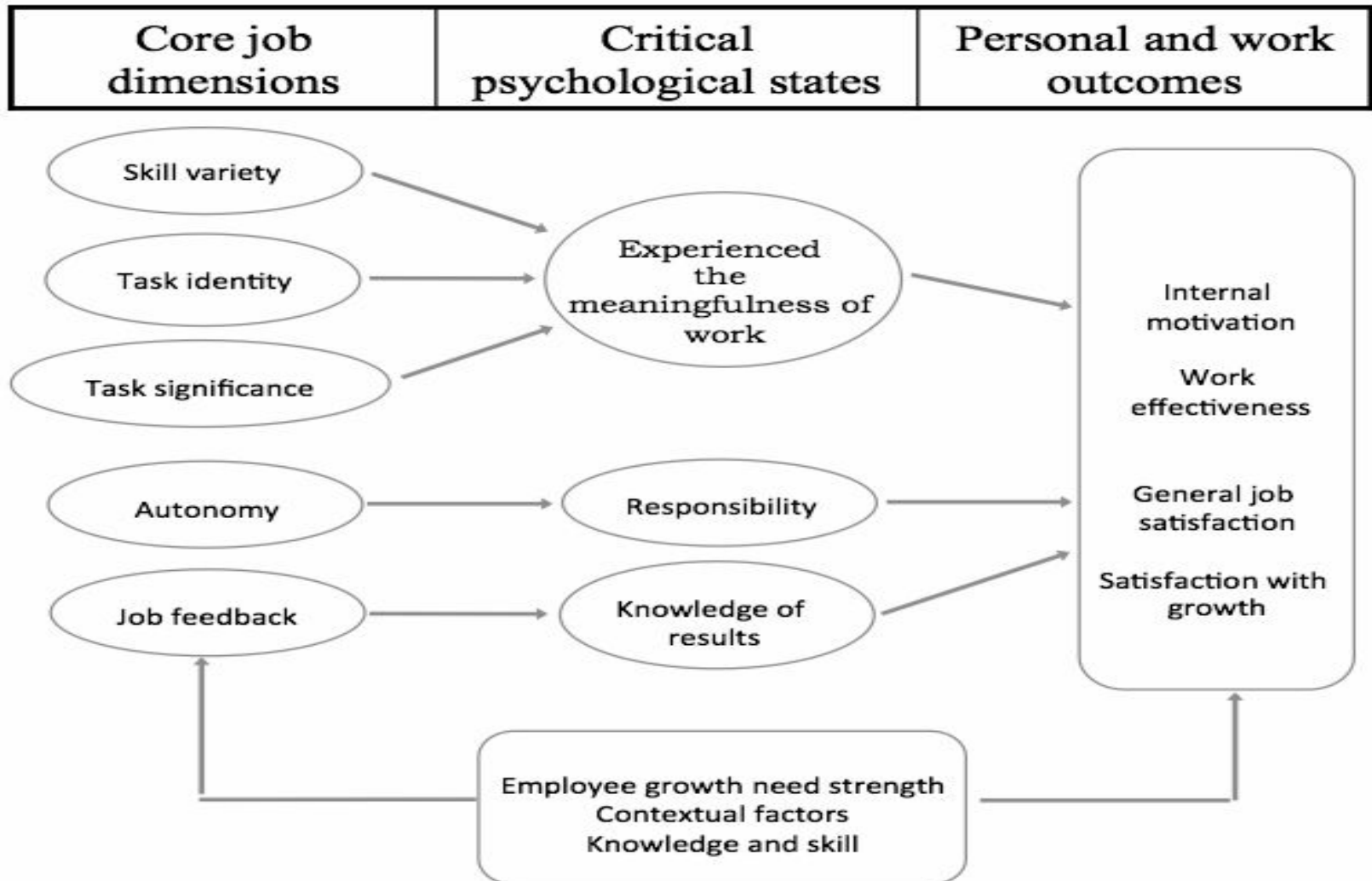
Developing others

Coaching

Recognising employees' achievements

Difficult conversations

# Oldham and Hackman Job Characteristics Theory



# V. Vroom Expectancy Theory

**Alex**  
*Motivational Force* = Expectancy x Instrumentality x Valence

Extent to which a person is likely to be engaged in a certain course of action

Belief that an increase in effort will result in an increase in performance

Belief that increased performance will lead to certain outcomes

Extent to which the outcome is desirable

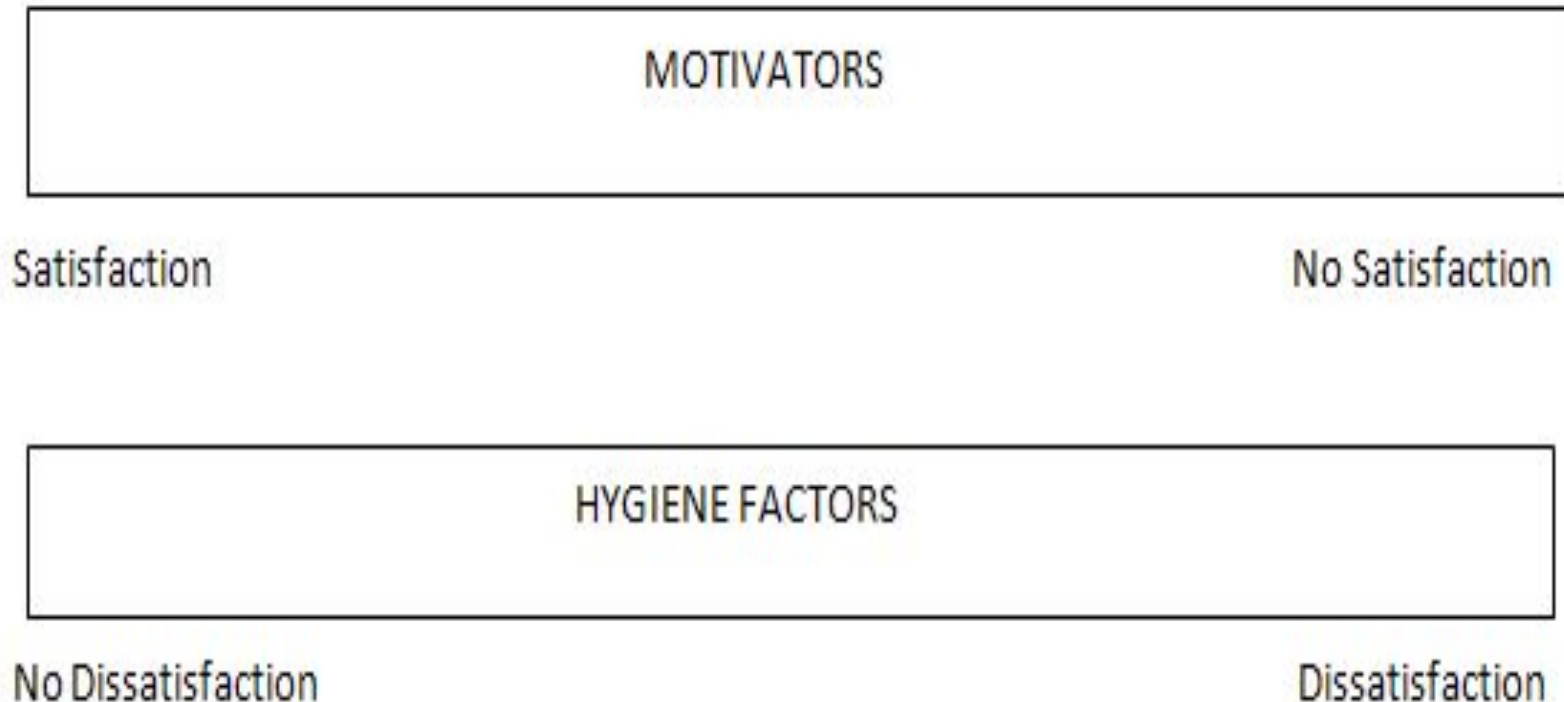
**Employees are motivated only if a high effort leads to high performance, which leads to the outcomes valued by the employee**



**Leaders need to understand**

- What employees value
- What motivate employees at different times
- Different employees are motivated by different things
- Rewards need to be sustained not a 'flavour of the week'

# Frederick Herzberg 2-Factor Theory



# Frederick Herzberg 2-Factor Theory

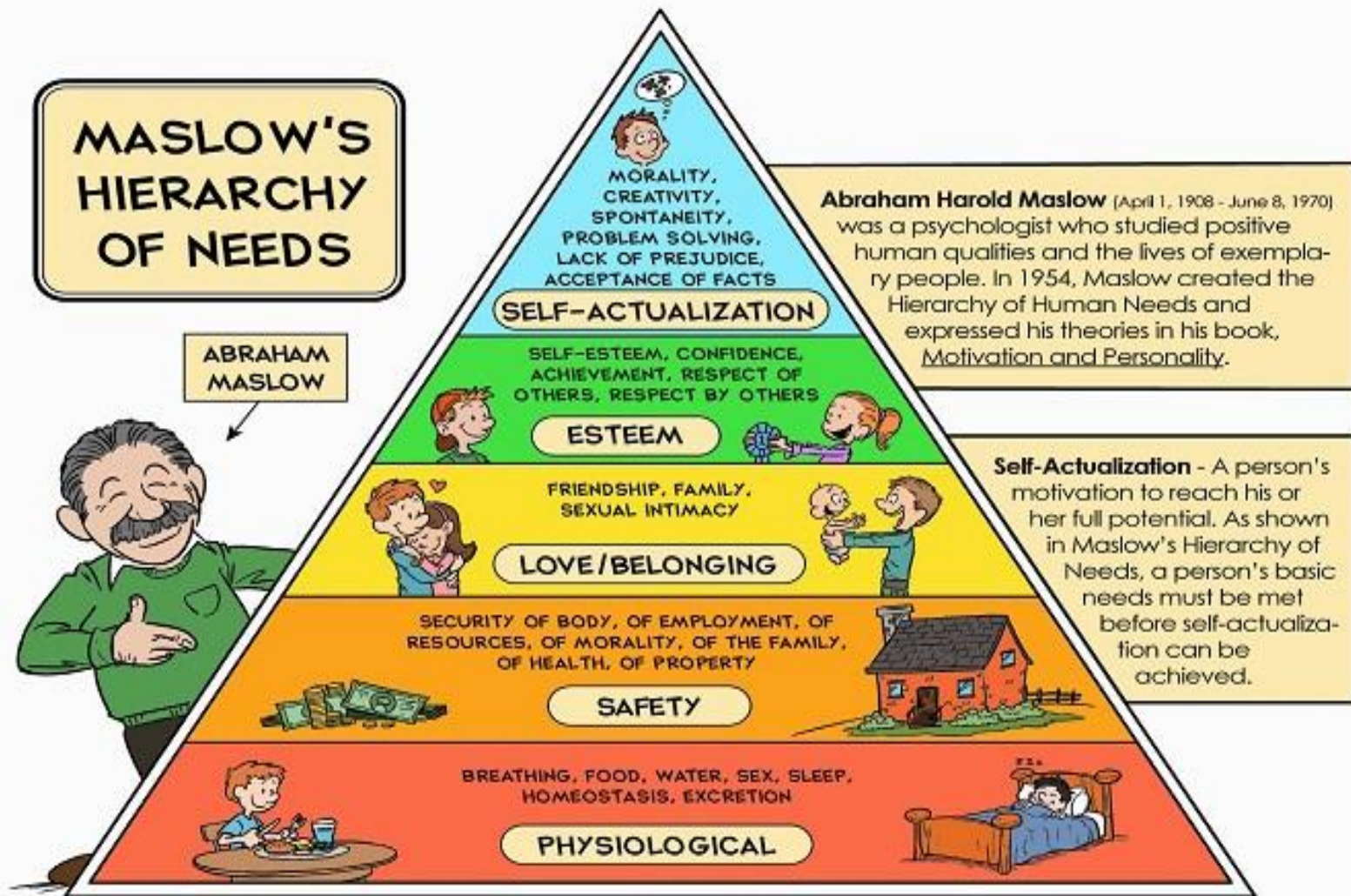
## Hygiene factors

- Pay
- Company Policies and administrative policies
- Fringe benefits
- Physical working conditions
- Interpersonal relations
- Job security

## Motivators

- Recognition
- Sense of achievement
- Growth and promotional opportunities
- Responsibility
- Meaningfulness of the work

# Maslow's Theory of needs





# Correlation between the team leader's action and motivation theories

| Motivation theories              | Motivation tools used by the business  | Motivation tools used by the team leader   |
|----------------------------------|--|--|
| <b>Hackman and Oldham Theory</b> | <ul style="list-style-type: none"> <li>● Skills and job responsibilities variation</li> <li>● Integrity of the work</li> <li>● Understanding the importance of the efficient job implementation</li> <li>● Staff feedback encouragement</li> </ul>                           | <ul style="list-style-type: none"> <li>● Opportunity to make independent decisions</li> <li>● Understanding main aims and objectives</li> <li>● Independence in planning actions and the choice of specific ways of work implementation</li> <li>● Distribution of responsibilities to ensure that there is no repetitiveness</li> </ul>     |
| <b>V.Vroom Expectancy Theory</b> | <ul style="list-style-type: none"> <li>● Individual approach to motivating an employee</li> <li>● Transparent and correct information</li> <li>● Providing the expectation of a certain outcome</li> <li>● Ensuring that rewards provided are deserved and wanted</li> </ul> | <ul style="list-style-type: none"> <li>● Considering individual factors (personality, skills, experience, knowledge and abilities)</li> <li>● Trust</li> <li>● Provide subordinates with support</li> <li>● Make the subordinates feel valued and respected</li> <li>● Ensuring that added effort will lead to better performance</li> </ul> |

| Motivation theories                | Motivation tools used by the business  | Motivation tools used by the team leader   |
|------------------------------------|--|--|
| <b>F.Herzberg 2-Factor Theory</b>  | <ul style="list-style-type: none"> <li>● Job security</li> <li>● Promotion opportunities</li> <li>● Flexible working hours</li> <li>● Interpersonal relations</li> <li>● Trainings</li> <li>● Recognition</li> <li>● Responsibility</li> <li>● Meaningfulness of the work</li> </ul>   | <ul style="list-style-type: none"> <li>● Flexible working hours</li> <li>● Interpersonal relations</li> <li>● Trainings</li> <li>● Recognition</li> <li>● Responsibility</li> <li>● Meaningfulness of the work</li> </ul>  |
| <b>Maslow's Hierarchy of Needs</b> | <ul style="list-style-type: none"> <li>● Allocating challenging and stimulating responsibilities to employees</li> <li>● A salary amount which enables the individual to have food shelter, clothing etc</li> <li>● Safe working conditions and clear work procedures to reduce stress and anxiety</li> <li>● Achievement recognition</li> </ul> | <ul style="list-style-type: none"> <li>● The opportunity to achieve and secure job promotions</li> <li>● Employee development plans to help employees reach their potential in the workplace</li> <li>● Positive work relationships, teamwork and work social events to encourage team building</li> </ul> |



Thank You