

Module Duration: 30 Minutes



EducateDell DSP Training

Step by Step Instructions for External Users



After completing this module you will be able to:

- **Complete the EducateDell Log In Process**
- **Retrieve or Change your Password**
- **View and Edit your Profile**
- **Search for Reference Material**
- **Add a Certification (Take a Certification)**
- **View Completed Certifications**
- **View Completed Courses**
- **Overview of Learning Materials (outside of a Certification)**
- **View the Certification Matrix**
- **Support for EducateDell**
- **Glossary**



For a learner whose account has been migrated from DTT:

1. Go to <https://educate.dell.com/Saba/Web/Field>
2. Enter the same Username that you used to access DTT
3. First time log in Default Password is: Welcome12!

Caution: *Do not click on Self Registration.* This process will create an Unverified, duplicate account that is unrelated to your DTT-migrated account and historical information.

A screenshot of the EducateDell login page. The page has a blue header with the Dell logo and the tagline "The power to do more". Below the header, there is a white box containing the login form. The form is titled "Sign On to EducateDell:" and includes fields for "Username" and "Password", and a "Log In" button. Below the form, there is a link for "Self Registration - For users who do not have Dell logins". To the right of the form, there is a section for "Questions? For EducateDell Support, please use the following:" with two bullet points: "External, non-Dell users: Email the support team" and "Internal users (on the Dell intranet)".

EducateDell

Sign On to EducateDell:

Username

Password

[Self Registration - For users who do not have Dell logins](#)

Questions? For EducateDell Support, please use the following:

- External, non-Dell users: [Email the support team](#)
- Internal users (on the Dell intranet)



For a new user who did not have an account in DTT

Have these requirements ready to complete your Self Registration:

1. Get the **Security Keyword** required by your Organization from your company's **Group Administrator** for EducateDell .

NOTE: *Without the **Security Keyword**, your account cannot be associated with a valid Organization in EducateDell and will remain Un-verified.*

2. **Username** cannot be all-numeric. All-numeric Usernames will be edited to start with DELL. **Example:** Username 1234 will become DELL1234
3. **Employee ID** from your company.

Next, go to <https://educate.dell.com/Saba/Web/Field> and click on **Self Registration**.

A screenshot of the EducateDell login page. The page title is "EducateDell". Below the title, it says "Sign On to EducateDell:". There are two input fields: "Username" and "Password". To the right of the "Password" field is a blue "Log In" button. Below the "Log In" button, there is a link that says "Self Registration - For users who do not have Dell logins". This link is circled in red in the original image.

Log In for New User



Fill in the **New User Self Registration Form**. Fields with red text are Required.

New User Registration

Username*	<input type="text"/>	Confirmed Password*	<input type="text"/>
Password*	<input type="password"/>	Confirm Your Answer	<input type="text"/>
Secret Question	-Select One- ▼		
Your Answer	<input type="text"/>		
First Name*	<input type="text"/>	Last Name*	<input type="text"/>
Middle Name	<input type="text"/>	Employee ID*	<input type="text"/>
Security Keyword	<input type="text"/>		
Location	<input type="text"/>		
Default Currency*	US Dollars		
TimeZone*	(GMT) Greenwich Mean Time : Dublin, Edinburgh, Lisbon, London ▼		
Contact Information			
Work Phone	<input type="text"/>	Home Phone	<input type="text"/>
E-mail*	<input type="text"/>		
Main Address			
Address 1	<input type="text"/>		
Address 2	<input type="text"/>		
Address 3	<input type="text"/>		
City	<input type="text"/>		
State/Province	<input type="text"/>		
Zip/Postal code	<input type="text"/>		
Country/Region	-Select One- ▼		

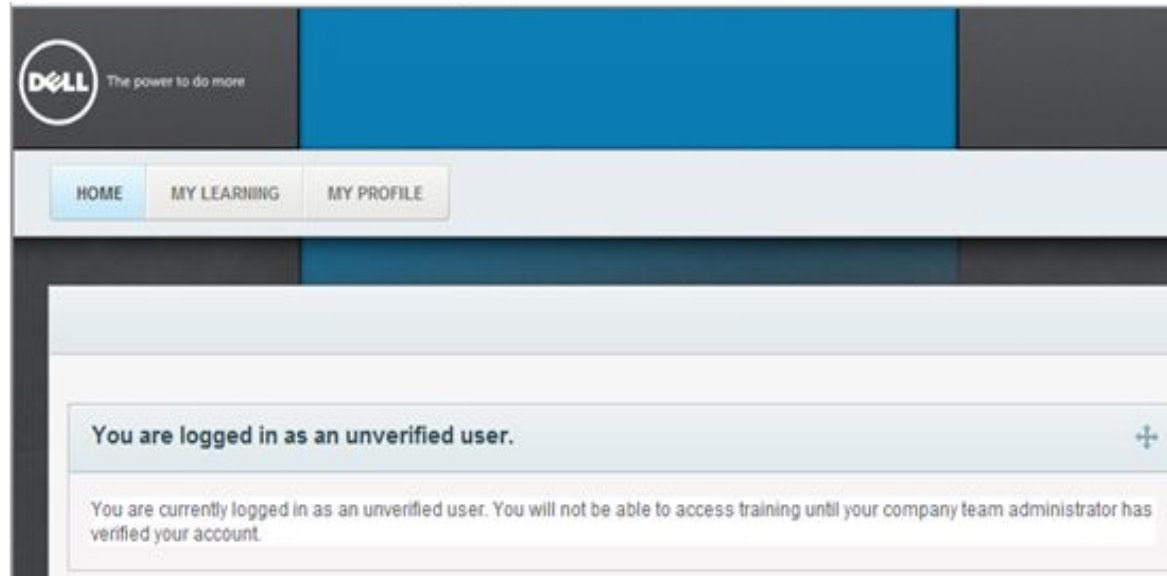
Username cannot be all-numeric. **NOTE: All-numeric Usernames will have DELL added i.e. DELL1234.**
Employee ID from your Organization.

Enter the **Security Keyword** required by your Organization. Your company's **Group Administrator** provides this. **NOTE: Without the Security Keyword, your account will not be associated with a valid Organization in EducateDell and will remain Un-verified.**

Location: Select the Location nearest to you, or contact the [HelpDesk](#) to have a new Location added to the dropdown.



Your new account will remain in an “Un-Verified” status until your company’s **Group Administrator** verifies the account, at which time, you will have full access to the tool.



Important: Do not create multiple individual accounts. Your Certifications will not be carried over. Instead, contact the [HelpDesk](#) to have additional Organization (company) information updated to your existing EducateDell account. Inquiries about new account verification, training requirements, and general use of EducateDell may be directed to your company’s **Group Administrator**.



Forgot Your Password?

From the EducateDell Homepage, click on “Forgot your password” to receive an email with a password reset.

EducateDell

Sign On to EducateDell:

Username

Password

[Self Registration - For users who do not have Dell logins](#)

[Forgot your password?](#)

Note: You may also contact the [HelpDesk](#) or your **Group Administrator** for a Password reset.

Forgot Your Password?

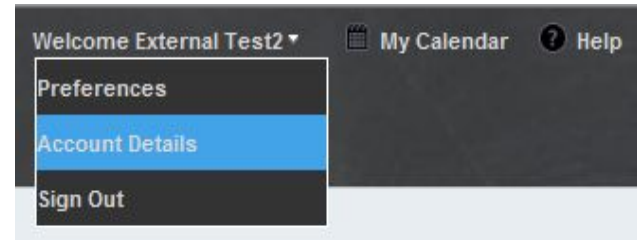
Enter your user name in the field below. Your password will be reset and your new password sent to the email address specified in your account preferences.

User Name*



Change Your Password:

After logging in, you can change your own **Password**. In the upper right corner of the screen, go to the **Welcome** dropdown and select **Account Details**.



In the **My Account: Account Details** window, enter your Current Password and then your New / Confirmed Password.

Note: *If there is an error, pay close attention to the criteria presented, this may be where the problem lies. You may also contact the [HelpDesk](#) or your **Group Administrator** for assistance.*

My Account: Account Details

You have entered an invalid password. Password must meet the following criteria:

- Must be a minimum of **8 characters in length**.
- Must contain at least **one upper-case character** and **one lower-case character**.
- Must **not include any part of your login ID or name**.
- **Cannot change more frequently than once in a 1 hour time period.**
- Password must contain a **minimum of 2 alphabetic characters**.
- Password must contain a **minimum of 1 numeric characters**.
- Password must contain a **minimum of 1 special characters**.

Please type a password which meets these requirements.

Change Password:

Current Password*

New Password*

Confirm New Password*

Your Profile



To update your Profile information, select the **My Profile** tab on the Homepage and click on the **Edit Profile Snapshot** link.

The screenshot shows the 'My Profile' page for 'External Test2'. The navigation tabs 'Home', 'My Learning', and 'My Profile' are at the top, with 'My Profile' highlighted and circled in red. The main content area shows a 'Snapshot' section for 'External Test2, externaltest02072013'. To the right of this section, the 'Edit Profile Snapshot' link with a pencil icon is circled in red. Below the snapshot is a 'Professional Profile Information' table.

Professional Profile Information	
Username: EXTERNALTEST2	Alias: External Test2
Organization: Generic DSP - Master	Job Type:



The fields shown below are available for editing on your Profile.

Profile Snapshot Self-Service for External Test2.

Region

Location

Timezone*

Email [Add Email](#)

Email	Delete
test@test.com	

Region: AMERICAS, EUROPE, ASIA PACIFIC, JAPAN

Location: Select the Location nearest to you, or contact the [HelpDesk](#) to have a new Location added.

Timezone: Dropdown of available Time zones

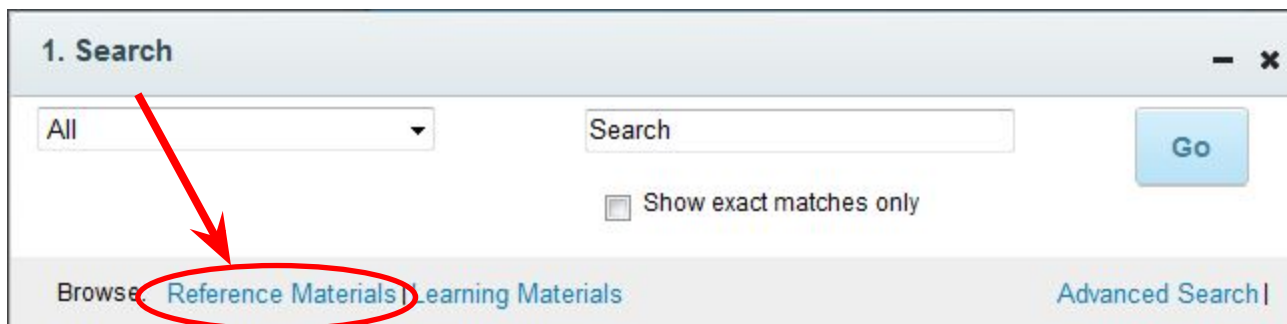
Add Email: Email is a required object. You can add an email address and set it to be the Primary. Old email addresses can be deleted.



Reference Materials enable quick viewing without a registration.

*Note: In order to take a Certification and be in compliance with CnT reporting, there is a separate process to “**Add a Certification**” and complete the required Learning Assignment, which is the Assessment. Certifications also include Reference Material as an optional Learning Assignment so that you have quick access to the material if needed during the Assessment.*

The quickest way to get to **Reference Materials** is to click on the **Reference Materials** link in the Search portlet from the Homepage. This will take you to the **EducateDell Knowledge Base**.



Search for Reference Material



Reference Materials in the EducateDell Knowledge Base can be found in the GSD folder by browsing the tree structure.

Search Browse

Knowledge Base

Item	Actions
Knowledge Base	
DES	
1 → GSD	
+ AE Training (KB)	
2 → DCSE Certifications (KB)	
Associates Server Versions (KB)	
3 → Certification Matrix (KB)	
Foundations Portables & Desktops (KB)	
Printer Materials (KB)	
+ DCSE Program (KB)	
+ Desktops (KB)	
+ Foundations (KB)	

Add To Interest List | My Interest List

Contents

Name	Version	Format	Launch
CNT Matrix	1.0.0	File	Launch
DCSE Force 10 Field Awareness		Zip File	Launch
DCSE Precision M4600 and M6600		Zip File	Launch
DCSE Precision M4600 and M6600 Offline Zip		File	Launch
DCSE Precision M4600 and M6600 - Services		Zip File	Launch
DCSE Precision			

The **Zip File** format **Launch** link will launch the material in a new window for your review.

The **File** format **Launch** link will allow you to **Save** the file to your desktop. *Note: Downloadable files have "Offline Zip" in their title.*

Search for Reference Material



Select the **Search** tab to change from the tree folder structure to the Advanced Search.

The **Zip Files Only** search by Title will return Zip files that will launch the material in a new window for your review.

Find Knowledge Resources - Advanced Search

Learning Material Other Files **Zip Files Only**

Name: **DCSE Precision M4600** Version Number:
Content Type: -Select One- Language:
Author: Keywords:
Folder Name: Available From >=:
Available From <=: Last Modified On >=:
Last Modified On <=: Competency:

Name	Version Number	Content Format	Folder Name	Actions
DCSE Precision M4600		Zip File	Precision1 (KB)	Launch
DCSE Precision M4600 and M6600		Zip File	Certification Matrix (KB)	Launch
DCSE Precision M4600 and M6600 - Services		Zip File	Certification Matrix (KB)	Launch

-Select One- **Search**

Search for Reference Material



The **Other Files** search by Title will return Offline Zip files that can be saved to your desktop after clicking the Launch link.

Find Knowledge Resources - Advanced Search

Learning Material **Other Files** Zip Files Only

Name **DCSE Precision M4600 ar** Version Number

Content Type **-Select One-** Language

Author Keywords

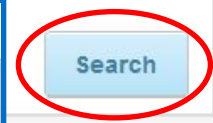
Folder Name Available From >=

Available From <= Last Modified On >=

Last Modified On <= Competency

Owner Content Provider **-Select One-**

Files				
Name	Version Number	Content Format	Folder Name	Actions
DCSE Precision M4600 and M6600 Offline Zip		File	Certification Matrix (KB)	Launch
DCSE Precision M4600 and M6600 - Services Offline Zip		File	Certification Matrix (KB)	Launch



Add a Certification (Take a Certification)



The process to “take” a Certification has several steps and starts with clicking the **Add Certification** button to begin a search for the **Certification** you are looking for.

After you find and add a **Certification** to your profile, you can **Register** for and complete the **Learning Assignments** (Course, Assessment) necessary to **Acquire** the Certification.

An **Acquired** status means that all of the Certification’s Learning Assignments (Course, Assessment) have been successfully completed.

Name	Version	Status	Target Date	Need Recertification
DCSE Dell C3765dnf Advanced Color Laser Multi Function Printer (Cert ID: 3078)	1	Assigned		No
DCSE Inspiron One 2330 (Cert ID : 3070)	1	Assigned		No
DCSE Inspiron One 2020 (Cert ID : 3067)	1	Assigned		No
3760 DCSE Dell C3760n-dn Color Laser Printer	1.0	Assigned		No

[All Certifications](#)

[Add Certification](#)

From the **Certifications** portlet on the Homepage, click on the **Add Certification** button.

Add a Certification (Take a Certification)



Next, click on the “Add a new Certification” link.

My Certifications

View the certifications that have been assigned to you. For suggestions of additional certifications you can complete, [see recommendations](#).

Certifications **External Certification**

View Certifications that are Active

Search Assigned Certs by Name Show Required Certifications Only

Acquired On Date >= Status

[Configure](#) | [Save Search Query](#)

IMPORTANT! This Search only populates already Acquired and Assigned Certifications to the table below. Do not use this search to find a new Certification.

Certifications [Add a new Certification](#) | [Print](#) | [Export](#) | [Modify Table](#)

Search Assigned Certs by Name	Version	Selected Path (% Complete)	Mastery Score	Status	Assigned By	Target Date	Actions
3760 DCSE Dell C3760n-dn Color Laser Printer	1.0	<input type="text"/> Course - 0% Completed	N/A	Assigned	External Test2		Actions

Note: Clicking on the blue Search button will return all of the Certifications that you have already Acquired, or have been Assigned. This is not the way to go if you are looking for a new Certification that you want to complete.

Add a Certification (Take a Certification)



From the **Select Certification** window, search for the desired Certification.

Select Certification

Name Discontinued From >=

Updated On >= Target Days <=

Past Credit Days <=

[Configure](#) | [Save Search Query](#)

Note: In this example, the wildcard % was used. The search returned Certifications with 'force 10' in the Name.

Certifications [Print](#) | [Export](#) | [Modify Table](#)

Select	Name	Available From	Discontinued From	Status	Custom0	Custom1	Custom2	Custom3
<input type="checkbox"/>	DCSE Force 10 Field Awareness (Cert ID: 3062)	01/26/2012		In Effect	741	true	3062	Standard

Next, click on the box in the **Select** column to Assign the Certification to yourself.

Add a Certification (Take a Certification)



From **My Certifications**, hover over the **Actions** link for the newly Assigned Certification.

My Certifications

View the certifications that have been assigned to you. For suggestions of additional certifications you can complete, [see recommendations](#).

Certifications

External Certification

View Certifications that are Active

Search Assigned Certs by Name

Show Required Certifications Only

Acquired On Date >=



Status

-Select One-

[Configure](#) | [Save Search Query](#)

Search

Certifications

[Add a new Certification](#) | [Print](#) | [Export](#) | [Modify T](#)

Search Assigned Certs by Name	Version	Selected Path (% Complete)	Mastery Score	Status	Assigned By	Target Date	Actions
DCSE Force 10 Field Awareness (Cert ID: 3062)	1	<div style="display: flex; align-items: center;">●<input type="text" value="0%"/>DCSE Force 10 Field Awareness - 0% Completed</div>	N/A	Assigned	Alaina Miller		<div style="border: 1px solid gray; padding: 5px;"><p>View Certification History</p><p>View Progress for All Paths</p><p>Begin Registration</p><p>Delete</p></div> <p>Actions</p>

Click on **Begin Registration** from the list of Actions.

Add a Certification (Take a Certification)



To Register, click on **Select Offering**.

Register for DCSE Force 10 Field Awareness (Cert ID: 3062)

To register for [DCSE Force 10 Field Awareness \(Cert ID: 3062\)](#), verify the path, select modules and learning elements within the module that you would like to complete. [See complete registration guidelines.](#)

Path

Note: Actual seat availability might vary at the time of registration, due to existing registrations.

Selected Learning	Actions
<input type="checkbox"/> DCSE Force 10 Field Awareness (Required, complete 1 of 1)	
<input checked="" type="checkbox"/> DCSE Force 10 Field Awareness (Course : VT_HW_GLO6436, Version 1)	Select Offering

Click on the box in the **Add** column.

Learning Offerings

[Print](#) | [Export](#)

Add	Title	Version	Delivery Type	Start Date	End Date	Session	Location	Facility	Language	Actions
<input checked="" type="checkbox"/>	DCSE Force 10 Field Awareness	1	Web Based Training						English	

Add a Certification (Take a Certification)



Click on **Complete Registration**.

Register for DCSE Force 10 Field Awareness (Cert ID: 3062)

To register for [DCSE Force 10 Field Awareness \(Cert ID: 3062\)](#), verify the path, select modules and learning elements within the module that you would like to complete. [See complete registration guidelines.](#)

Path

Note: Actual seat availability might vary at the time of registration, due to existing registrations.

Selected Learning	Actions
<input type="checkbox"/> DCSE Force 10 Field Awareness (Required, complete 1 of 1)	
<input checked="" type="checkbox"/> DCSE Force 10 Field Awareness (Course : VT_HW_GLO6436, Version 1)	
<input checked="" type="radio"/> Create a new registration Offering ID: 00002278 Language: English	Change Offering Remove Offering
Offered As: Web Based Training	

Click on **Launch Content**.

Order Items

Title	Learners	Delivery Type	Status	Actions	Launch Content
<input type="checkbox"/> DCSE Force 10 Field Awareness (Cert ID: 3062)	Alaina Miller				
<input type="checkbox"/> DCSE Force 10 Field Awareness		Web Based Training	Confirmed	Notes	<input type="button" value="Launch Content"/>

Add a Certification (Take a Certification)



Click on **Place Order**.

Create Order

[Expand All](#) | [Collapse All](#)

▼ 3760 DCSE Dell C3760n-dn Color Laser Printer

Learner
External Test2

▼ 3760 DCSE Dell C3760n-dn Color Laser Printer (Web Based Training, ID: 00001004)

Learner	Status
External Test2	Confirmed

Note: This screen should soon be disabled and will not be a part of the Registration process in the future.

Add a Certification (Take a Certification)



The optional **Learning Assignment** (Course) for the **Certification** launches for your review. This window may be closed at any time.

EducateDell - Windows Internet Explorer provided by Dell Client Engineering Team



Dell Training - Force 10 Field Awareness



Next

Expand All Collapse All

Introduction

- Welcome
- Using This Material

Elearning

- E-Learning

Appendices

- Document History
- Printer-Friendly Format

Force 10 Field Awareness

This Session provides an overview of the Force 10 product line.

RTS Dates: World Wide - 01/26/2012

Departments: GFS

Authors: David Cameron

Contributing Sources:

Contacting Dell: To contact Dell regarding issues with this training material, click the following link: [Feedback](#) .



Add a Certification (Take a Certification)



Delivery Type	Web Based Training	More Actions Go to In-Progress Learning View Confirmation View Audit Trail
Abstract	DCSE Force 10 Field Awareness	
Description	DCSE Force 10 Field Awareness	

Main Learning Assignments **Associated**

Completion Status	Not Evaluated
Score	0

After completing the optional **Learning Assignment** and closing that window, you are returned to the main **Learning Assignments** page for the **Certification**.

Note: If the Learning Assignment **Completion Status** is “Successful (Pending Sign Off)”, click on the **Sign Off** button to update it to Successful.

Module	Assignment Type	Requirement	Details	Completion Status	Completed On	Actions
DCSE Force 10 Field Awareness	Training Content	Optional	Attempts Allowed: Unlimited Sign Off: Required	Successful (Pending Sign Off)	04/02/2013	Sign Off more actions
VT_HW_GLO6436-11762 (Cert ID 3062)	Training Content	Required	Attempts Allowed: Unlimited Mastery Score: 80.00	Not Evaluated		Launch
VT_HW_GLO6436-11765 Self Assessment	Training Content	Optional	Attempts Allowed: Unlimited Mastery	Not Evaluated		Launch

Add a Certification (Take a Certification)



Delivery Type	Web Based Training	More Actions Go to In-Progress Learning View Confirmation View Audit Trail
Abstract	DCSE Force 10 Field Awareness	
Description	DCSE Force 10 Field Awareness	

Main | Learning Assignments | **Associated Learning**

Completion Status: Not Evaluated
Score: 0

Next, look for the **Required Learning Assignment (Assessment)** for the **Certification** and click on **Launch**.

Learning Assignments [Print](#) | [Export](#) | [Modify Table](#)

Module	Assignment Type	Requirement	Details	Completion Status	Completed On	Actions
DCSE Force 10 Field Awareness	Training Content	Optional	Attempts Allowed: Unlimited Sign Off: Required	Successful (Pending Sign Off)	04/02/2013	Sign Off more actions
VT_HW_GLO6436-11762 (Cert ID 3062)	Training Content	Required	Attempts Allowed: Unlimited Mastery Score: 80.00	Not Evaluated		Launch
VT_HW_GLO6436-11765 Self Assessment	Training Content	Optional	Attempts Allowed: Unlimited Mastery	Not Evaluated		Launch

Add a Certification (Take a Certification)



After the Required **Learning Assignment** (Assessment) for the **Certification** is completed successfully, the Completion Status will update to **Successful** with a **Score**.

Main Learning Assignments **Associated Learning**

Completion Status Successful
Score 97

Learning Assignments [Print](#) | [Export](#) | [Modify Tab](#)

Module	Assignment Type	Requirement	Details	Completion Status	Completed On	Actions
DCSE Force 10 Field Awareness	Training Content	Optional	Attempts Allowed: Unlimited	Successful	04/03/2013	Launch more actions
VT_HW_GLO6436-11762 (Cert ID 3062)	Training Content	Required	Attempts Allowed: Unlimited Mastery Score: 80.00 Score: 97.00	Successful	04/03/2013	Launch more actions
VT_HW_GLO6436-11765 Self Assessment	Training Content	Optional	Attempts Allowed: Unlimited Mastery Score: 80.00	Not Evaluated		Launch

View Completed Certifications



Click on **My Certifications** in the left hand navigation to view the **Acquired** status of the completed **Certification**.

In-Progress Learning

My Certifications

My Completed Courses

Search Catalog

My Certifications

View the certifications that have been assigned to you. For suggestions of additional certifications you can complete

Certifications

External Certification

View C

Search Assigned Certs by Name

Show Required Certifications Only

Acquired On Date >=



Status

-Select One-

[Configure](#) | [Save Search Query](#)

Search

Certifications

[Add a new Certification](#) | [Print](#) | [E](#)

Search Assigned Certs by Name	Version	Selected Path (% Complete)	Mastery Score	Status	Assigned By	T
DCSE Force 10 Field Awareness (Cert ID: 3062)	1	<div style="display: flex; align-items: center;"><div style="width: 100%; height: 10px; background-color: green; border: 1px solid green;"></div>1</div> <p>DCSE Force 10 Field Awareness - 100% Completed</p>	N/A	Acquired	External Test2	

NOTE:
Certifications that were migrated from DTT will show as Acquired, but **may not** show a % Complete in the bar graphic. This does not impact reporting.

View Completed Courses



Click on **My Completed Courses** in the left hand navigation to view the individual **Learning Assignments** (Course, Assessment) from the **Certification**.

In-Progress Learning

My Certifications

My Completed Courses

Search Catalog

Browse Catalog

Approvals Inbox

Evaluations & Surveys

My Completed Courses

View the courses you have completed. For suggestions of additional courses you can complete, [see recommendations](#)

Completion Date after

Completion Date before

Delivery Type

Completed Courses

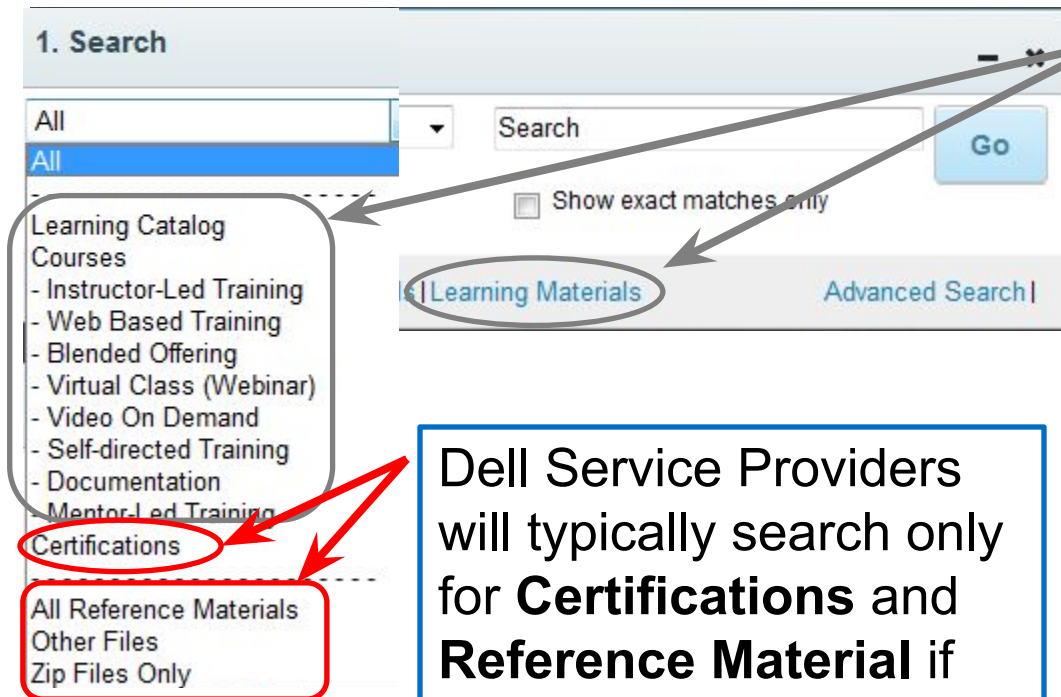
[Add Completed Course](#) | [Print](#)

Title	Course No	Language	Delivery Type	Registration Date	Completion Status	Date Marked Complete	Score
DCSE Force 10 Field Awareness	VT_HW_GLO6436	English	Web Based Training	04/03/2013	Successful	04/03/2013	97

Learning Material Overview



The **Learning Materials** search will seldom be used by a Dell Service Provider. Instead, the **Add a Certification (Take a Certification)** described in the preceding slides is how to Acquire a Certification and receive credit for its Learning Assignments, which are the **Learning Materials** (Course, Assessment).



For your understanding, clicking on **Learning Materials** or any of the drop down menu choices under **Learning Catalog** will return results for **Offerings** in a variety of Delivery Types.

Note: Registering for an Offering alone does not make an association with a Certification.

Dell Service Providers will typically search only for **Certifications** and **Reference Material** if the dropdown search is used.



The **CNT Matrix** is available within the **Reference Material** area.

Search Browse

Knowledge Base

Item	Actions
Knowledge Base	
DES	
GSD	
AE Training (KB)	
DCSE Certifications (KB)	
Associates Server Versions (KB)	
Certification Matrix (KB)	
Foundations Portables & Desktops (KB)	
Printer Materials (KB)	
DCSE Program (KB)	
Desktops (KB)	
Foundations (KB)	

Add To Interest List | My Interest List

Contents

Name	Version	Format	Launch
CNT Matrix	1.0.0	File	Launch
DCSE Force 10 Field Awareness		Zip File	Launch
DCSE Precision M4600 and M6600		Zip File	Launch
DCSE Precision M4600 and M6600 Offline Zip		File	Launch
DCSE Precision M4600 and M6600 - Services		Zip File	Launch
DCSE Precision			

1. In the Knowledge Base, click on the + to open the GSD folder.
2. Open the DCSE Certifications folder.
3. Click on Certification Matrix.
4. Click on Launch beside the CNT Matrix.

Certification Matrix



IMPORTANT: After clicking on **Launch** beside the CNT Matrix, you must select **Save** (not Open). Name the file and Save to a location of your choice.

Note: The **Open** option is currently defective. If you do select **Open**, a Windows Security prompt will appear. Click on **Cancel**.

The screenshot shows Microsoft Excel with a PivotTable titled 'CNTMatrix.xls [Compatibility Mode]'. The PivotTable has three columns: 'PRODUCT_DESC', 'CRT NAME', and 'BRAND'. The 'CRT ACTIVE' cell in row 1 is selected. A Windows Security dialog box is overlaid on the right, titled 'Connect to educate.dell.com'. The dialog box has fields for 'User name' and 'Password', and a checkbox for 'Remember my credentials'. The 'Cancel' button is circled in red, and a red arrow points to it from the top right.

PRODUCT_DESC	CRT NAME	BRAND
Alienware Desktops	DCSE Alienware X51 (Cert ID : 3060)	ALIENW,
	Foundation 2010 Desktops Certification (DCSE Cert ID 3016)	ALIENW,
Alienware Notebooks	Foundations 2010 Portables Certification (ID 2003)	ALIENW,
		ALIENW,
		ALIENW,
Fixed Workstations	DCSE_Precision_Workstation_T7600_T5600_and_T3600 (Cert ID: 3076)	PRECISI
		PRECISI
		PRECISI
	Foundation 2010 Desktops Certification (DCSE Cert ID 3016)	PRECISI
		PRECISI
		PRFCISI



Support for [EducateDell](#):

- The URL for the external EducateDell site is:
<https://educate.dell.com/Saba/Web/Field>
- Inquiries about new account verification, training requirements, and general use of EducateDell may be directed to your **Group Administrator**. Your **Group Administrator** is the point of contact within your company who supports your use of EducateDell.
- Please contact the Dell [HelpDesk](#) for support with any questions or issues you experience with EducateDell.
- To locate detailed **Reference Material** for EducateDell navigation and functionality, enter “EducateDell” in the search field for Reference Material.



Reference Material (Knowledge Base): Access course content quickly without a registration to find all the details about the products that you need to study.

Certification: After you are assigned a Certification, you can register for the Offering that it contains. The registered Offering is added to your My Enrollments page. DCSE Certification Offerings typically provide optional Reference Material plus a required Assessment as their Learning Assignments.

Learning Assignments: Elements of an Offering that may be optional or required.

Learning Materials: Web Based Training or Instructor Led Training Offerings found in the Catalog. It is important to understand that registering for an Offering does not create a Certification assignment.

Security Keyword: Maps a self registering user to their Organization.

Group Administrator: The point of contact in your company who supports the use of EducateDell.

My Learning tab: Alternative to the Portlet searches on the homepage.

Congratulations!
You have completed the
EducateDell DSP Training.

After selecting and submitting the response below, you may view your Successful completion in EducateDell, under the My Learning tab, "My Completed Courses".

○ MY ACKNOWLEDGEMENT

PROPERTIES

On passing, 'Finish' button:

On failing, 'Finish' button:

Allow user to leave quiz:

User may view slides after quiz:

User may attempt quiz:

[Goes to Next Slide](#)

[Goes to Next Slide](#)

[After user has completed quiz](#)

[At any time](#)

[Unlimited times](#)



Properties...



Edit in Quizmaker