Zoho Cliq

Your solution to all questions on workplace communication and productivity

About Cliq

- Business messaging software
- Organization, Team level communications
- Reminders & Calendar Events
- Audio / Video calls / Screen Sharing
- Desktop & Mobile Apps
- Connect with other applications with our extensible platform powered by deluge

Direct Messaging Space

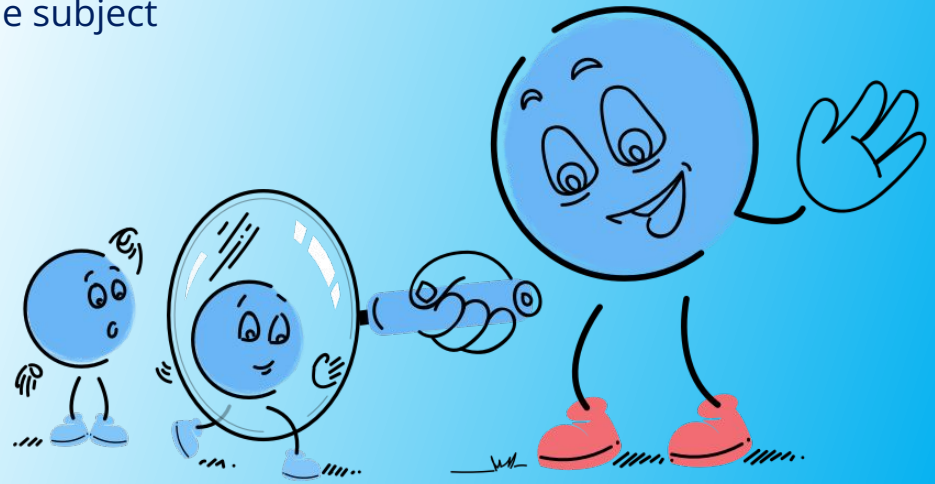
- Unique broadsheet view with multi chat layout
- Share files, annotate images, contact, location, events
- Star messages based on categories
- @mention users, bots and channels
- Instant peek at any shared URL - thanks to URL Unfurling!
- Apply markdowns to convert plain boring messages to rich text
- Fork Chat - Extend your conversation with a new set of user, while preserving the context

Group Conversations : Adhoc Chats

- Direct messaging space with multiple people
- Generally created in an instant to arrive at quicker decisions
- Short term collaboration within or across teams
- Private Group Participants Limit - 500
- Quote & Reply to a message

Channels - An organized platform for topics of discussion

- Tune In / Tune Out mode of participation
- Assign roles and enable permissions based on roles
- Open access or Invite Only access based on the subject
- Current Channel Participant Limit - 2000
- Integration with external applications
- Serves as a Knowledge Base



Channel Levels

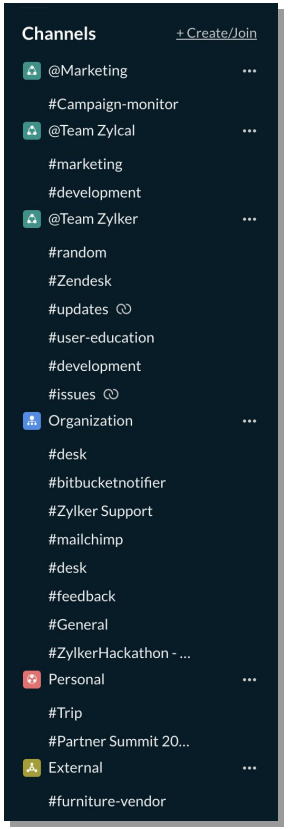
Organization

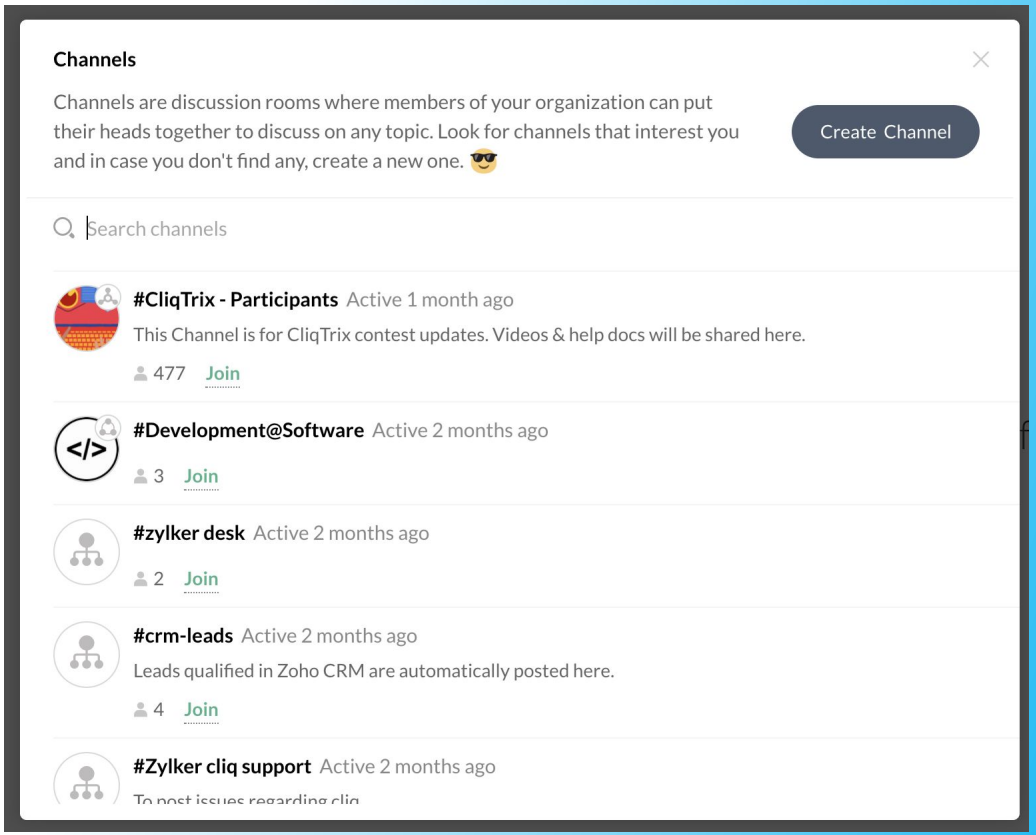
Team

Personal

External

Channel Listing in Cliq





Cliq Global Search – Messages

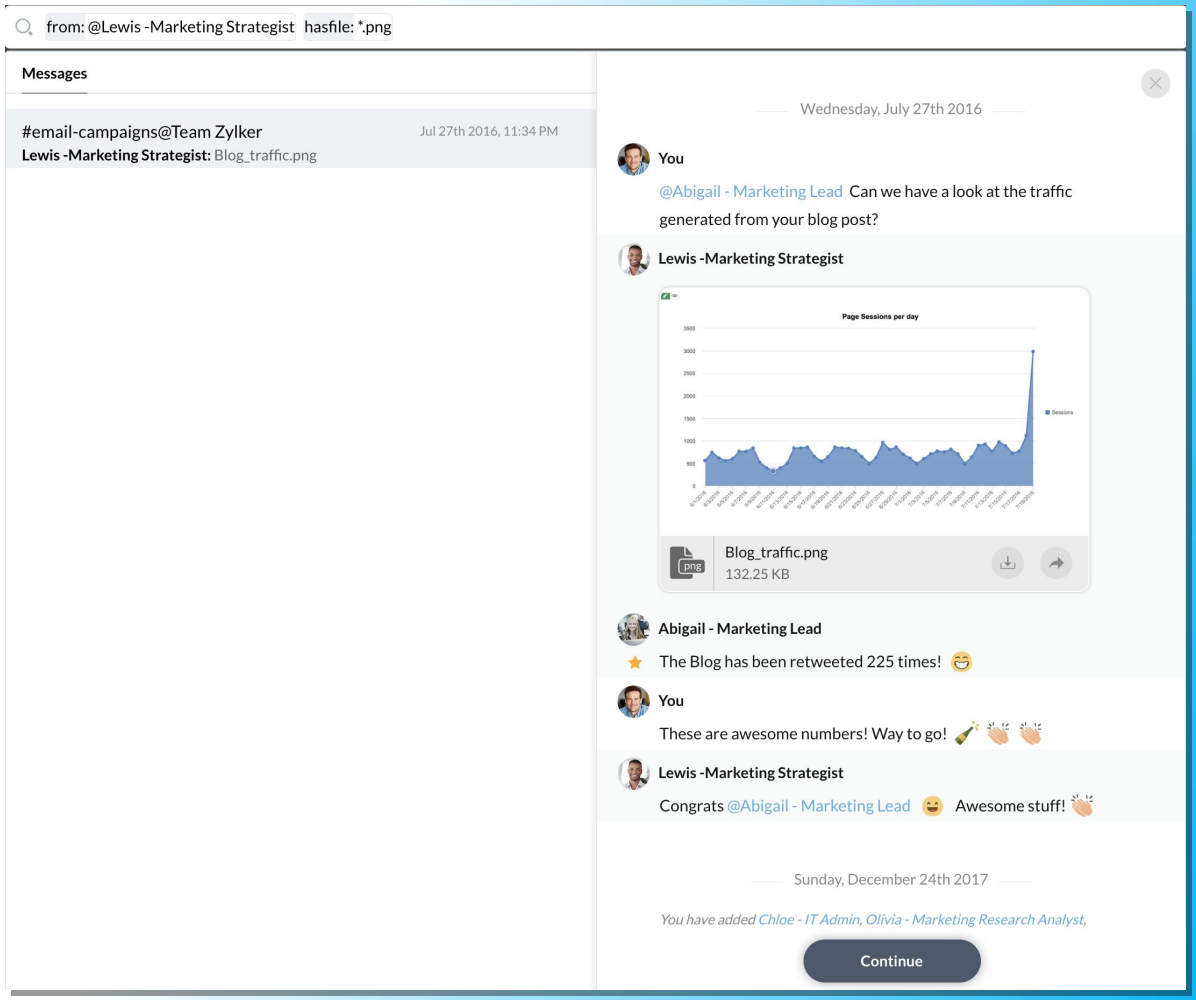
- Narrow down your search results using the following search tags
    - from:@user
    - to:@user
    - hasfile:filename
    - haslink:linkdetail
    - in:#channel or chat
    - after: a date
    - before: a date
    - on: a date

Cliq Global Search - Users

- Directly search for users in your Organization
    - Name
    - Department
    - Email ID
    - Employee ID
    - Phone Number
- User search works with Zoho People

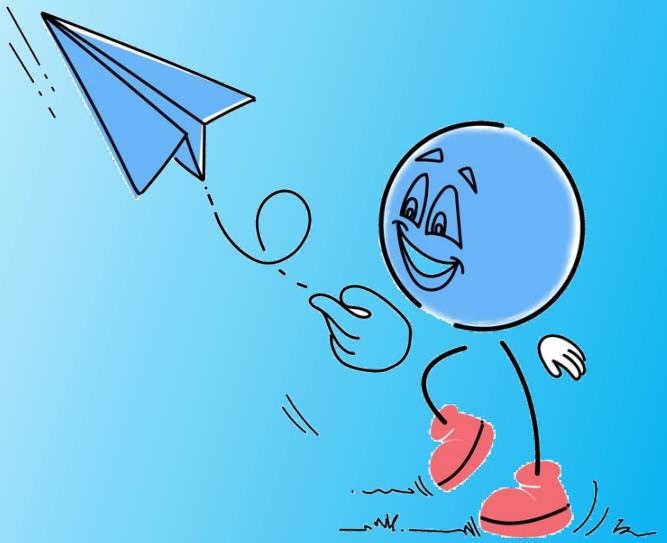
Search powered with search tags

For example: To search for a file sent by a user use, from:@user followed by hasfile:filename*.filetype



Audio, Video Calls & Screen sharing

- WebRTC based
- Audio and Video device Preferences
- No installation required
- Screen sharing with browser extension



Cliq

Search (cmd + shift + f)

Manage

Direct Messages

- Patricia James
- Paula Rojas
- Emma - Developer
- Alejandro Mendoza
- Leads

show all

Contacts

- Amelia
- Martha - Product Lead
- Mustafa - Technical A...
- Chloe - IT Admin
- Timothy - CEO
- Tai Chang
- Raghav Rao
- Peter (VP of Sales)
- Quinn Rivers
- Ryan - Support Agent

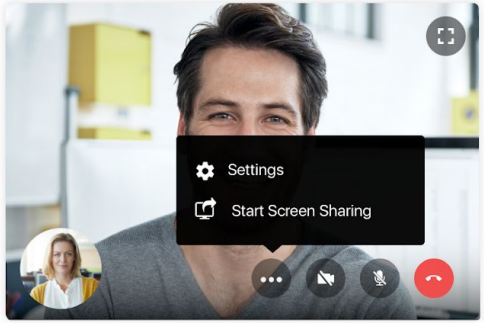
show all

Patricia James
Online

Friday, September 22nd

Patricia James

Hello Scott, I am still thinking about using a sorted array to have the list of events in our calendar applications view.
Any recommendations?
Build Label:



Actions

Bold _Italics_ ~Strike~ !Blockquote

Alejandro Mendoza
Offline

Friday, September 22nd

You

Hi

Sunday, September 24th

You

Hi Alejandro
Let's schedule a meeting tomorrow to discuss the upcoming product launch with @Abigail - Marketing Lead and @Jacob ?
Hi Scott
Yes! How does 3 pm tomorrow sound? I'll inform @Abigail - Marketing Lead and @Jacob about it.
Thanks man! See you then

Alejandro Mendoza is offline. Your messages will be delivered when Alejandro Mendoza comes online.

Actions

#User Education@Team Zylker
6 participants

Awesome!
I'll write a function for our feedback form, to get notified in Cliq directly when a new feedback is submitted. Will keep us all posted!

Emma - Developer

That's a great idea Lewis!

Lewis - Marketing Strategist

It's done guys! Let's keep them feedbacks coming

You

> **Hi! We've got a new feedback.**
>
> youremail@yourdomain.com says
> Great write up. Would love to have some more examples, with sample use cases.

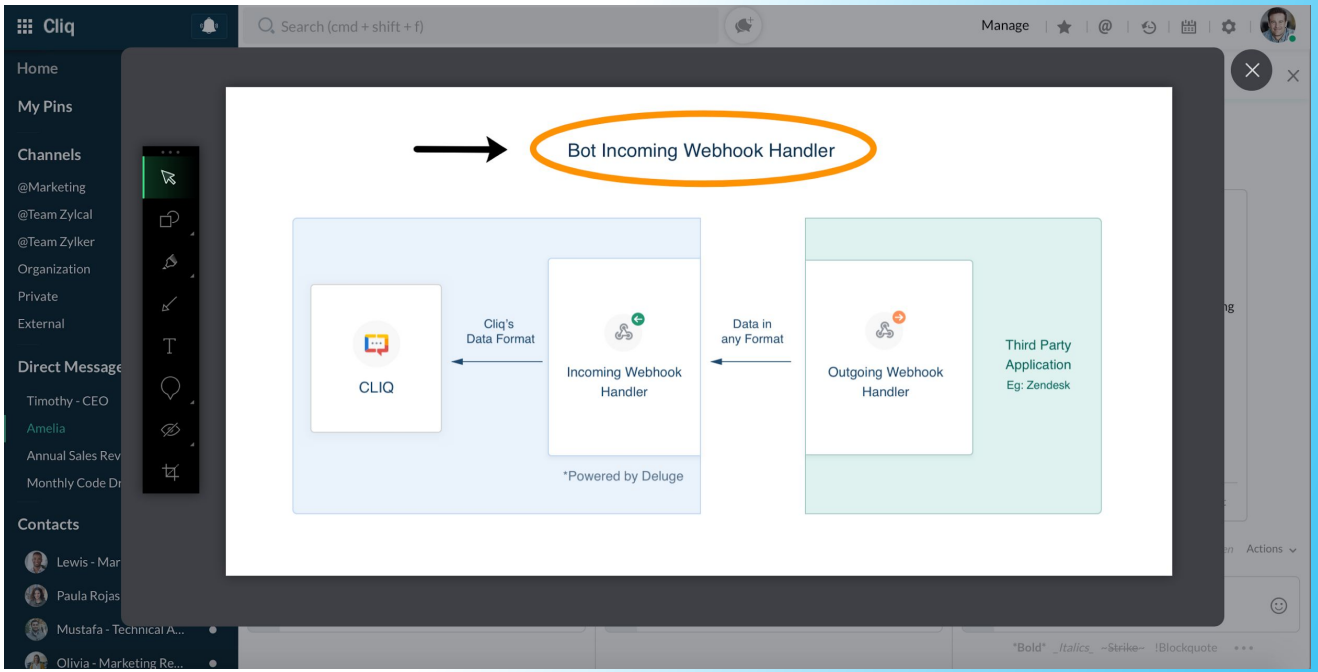
Actions

PrimeTime - Video broadcast for Teams

- Conduct standup meetings or present to an audience
- Request to speak to participate in the call
- Option to chat with all the participants
- Available for Group Conversations and Channels
- Instant and scheduled PrimeTime

Image Annotator

- Annotate image attachments before sharing the file
- Edit the file shared in Cliq and forward



Event Management

- Schedule and manage events
- Events stay in sync with Zoho Calendar
- Google, Outlook, CalDAV sync
- Let Zia, our AI Driven Event Manager handle your events
    - She creates a group chat with all the event participants
    - Posts timely reminders before the event starts
    - Provides an option to conduct your meeting through PrimeTime

Reminders

- Add a reminder for any message in a chat, with auto detect time
- Create, view and manage your reminders with the reminder widget in Cliq's top nav bar
- Set reminders for yourself, a colleague, a chat or a channel
- Another shortcut for creating a reminder - /reminder command
- View reminders using /reminders

Zoho Cliq is **extensible** and **Integrated**

Zoho Integrations

CRM

Expense

Desk

People

Calendar

Flow

Invoice

Books

Subscriptions

Third-party Integrations

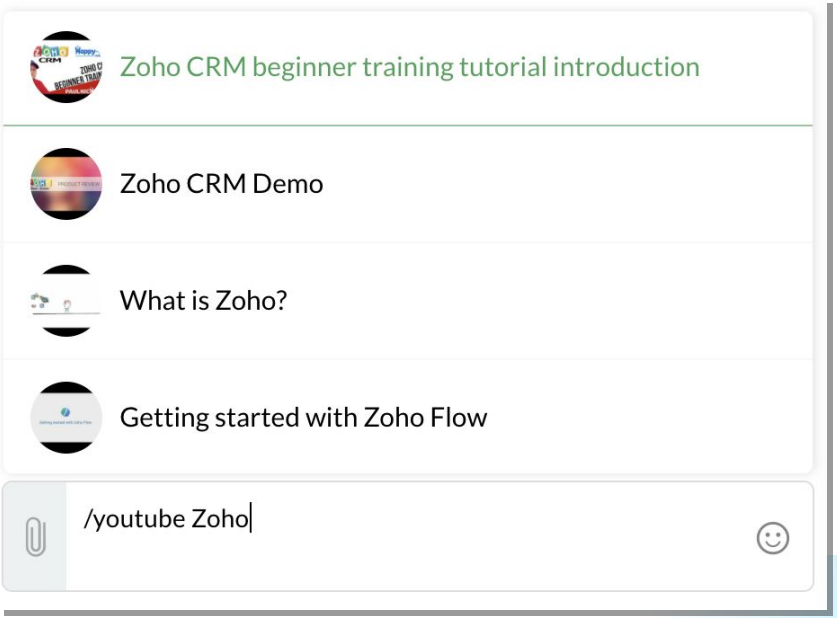
Zoho Marketplace

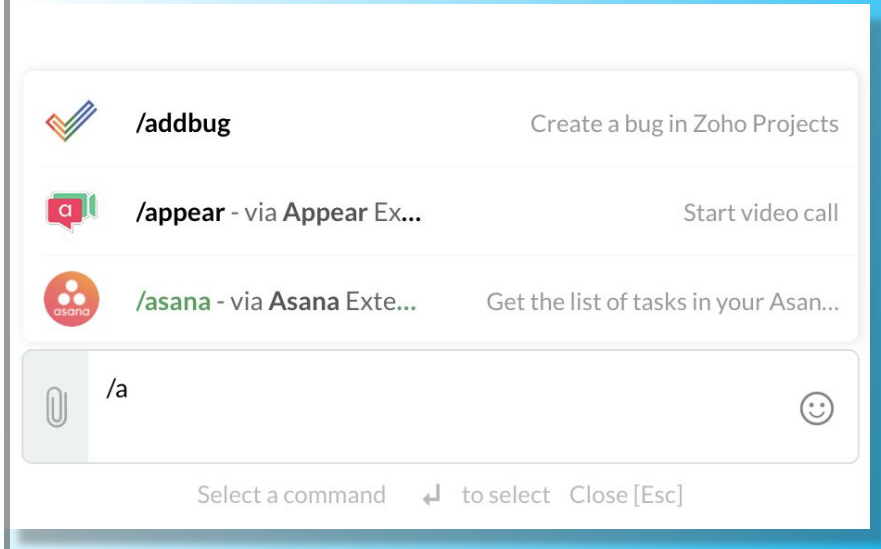
- Platform to find extensions & Integrations that work with Zoho applications
- Currently has over 200 apps, out of which 30 are exclusive to Cliq
- Caters applications to our 30 million customer base

Extensible Cliq Platform

- Powered by deluge
- Connect with third party applications seamlessly
- Build Integrations components such as
  - ✎ Slash Commands
  - ✎ Bots
  - ✎ Message Actions
  - ✎ Storage
  - ✎ Schedulers

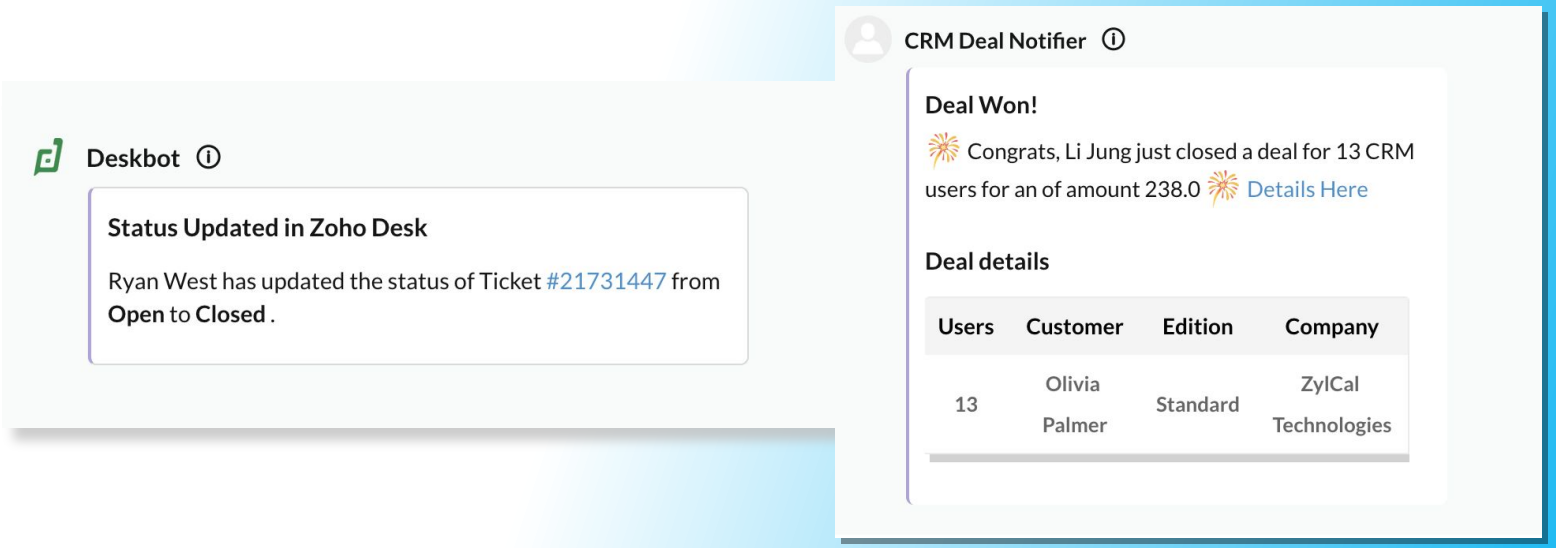
Slash Commands





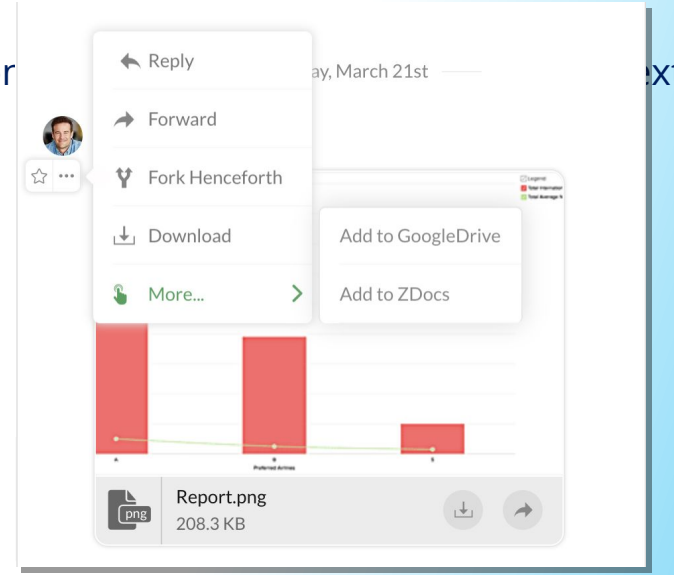
Bots to notify updates instantly

- Rec



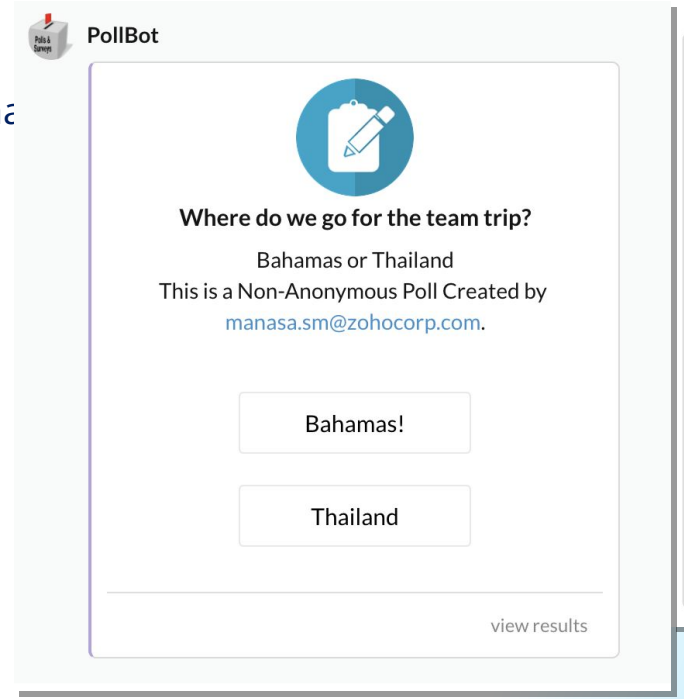
Custom Message Actions

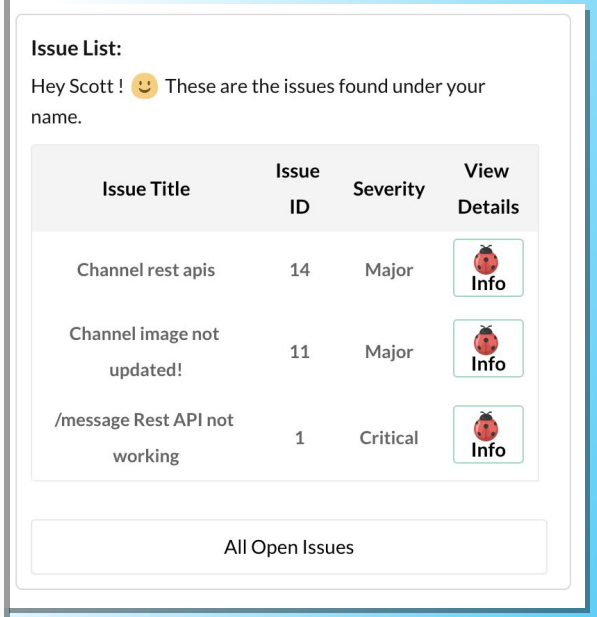
- Perform custom actior ext, attachment, URL



Message Cards and Buttons

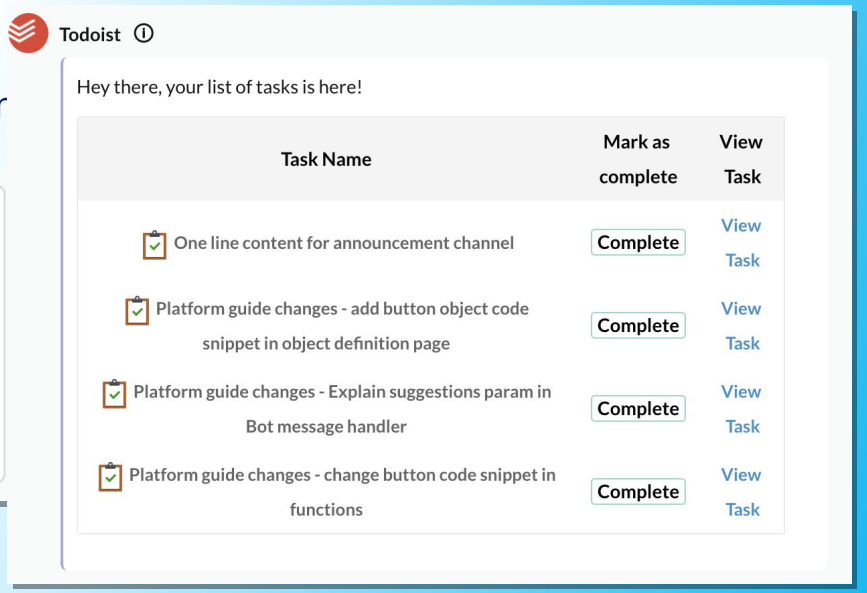
- Sha





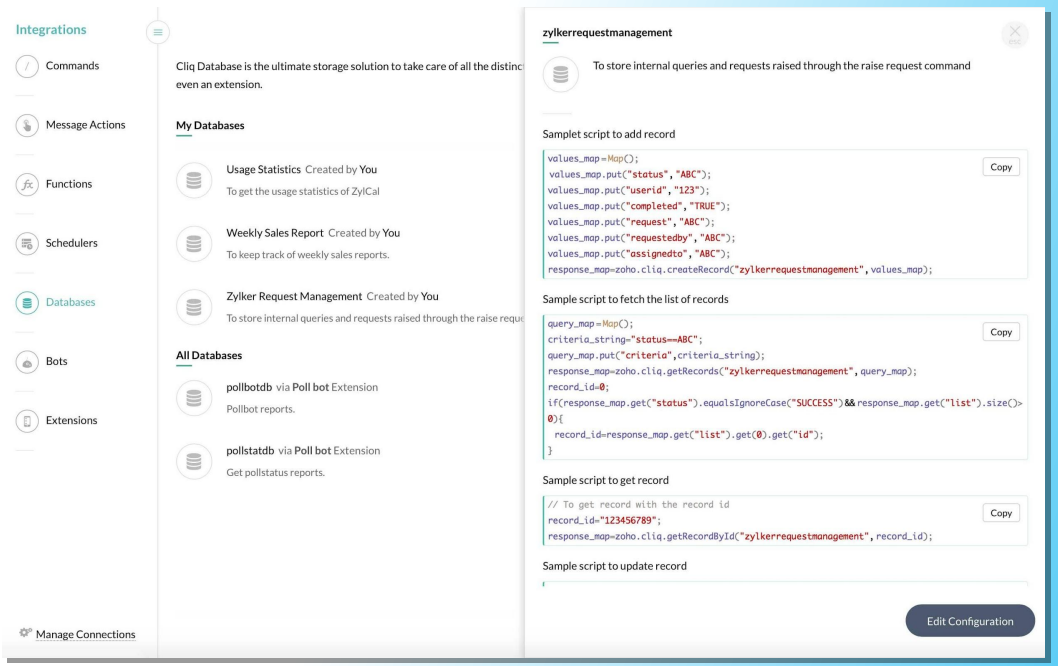
Schedulers

- Configure schedulers to perform timed actior



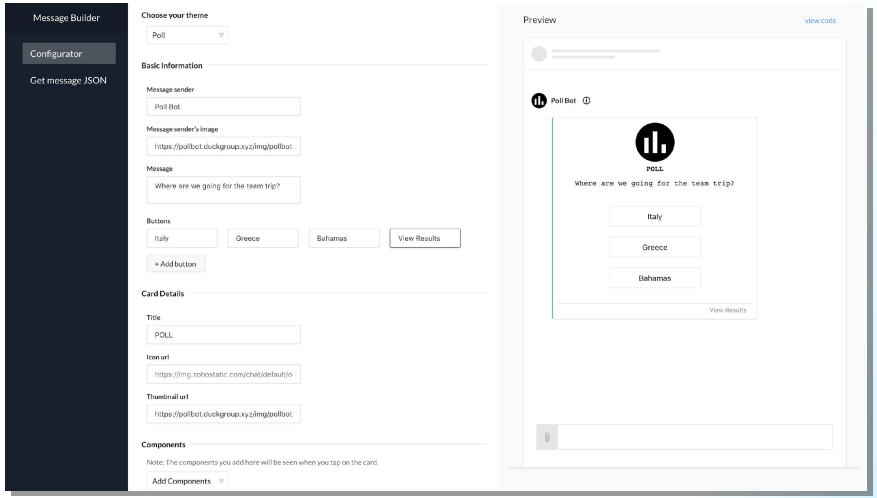
Cliq Storage

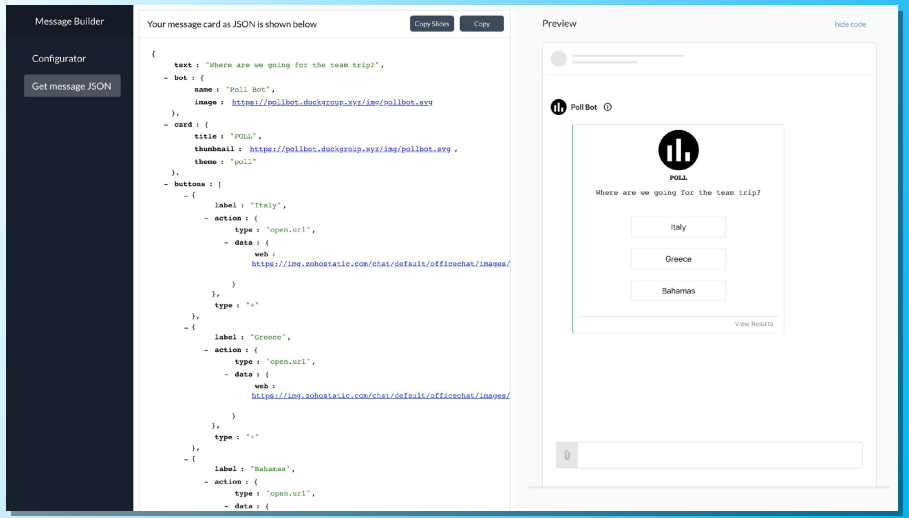
- Use Cliq storage to store, sync and work with data seamlessly



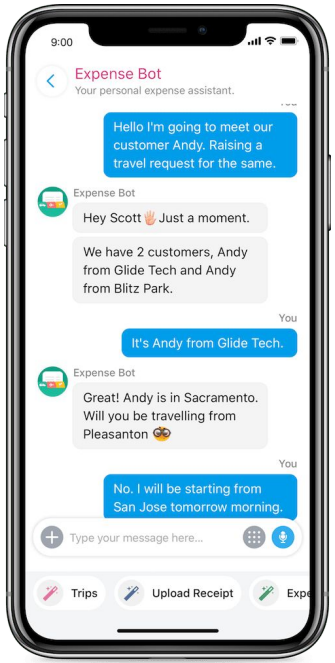
Message Builder

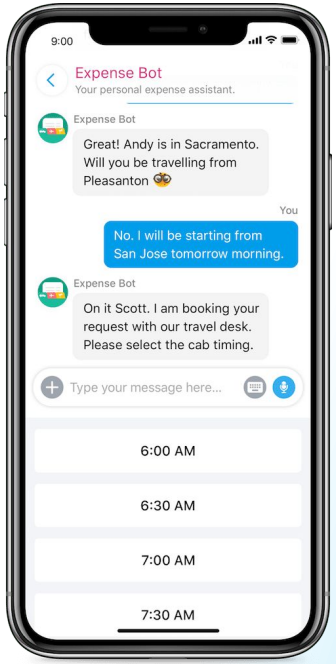
- Design cards with different components and themes
- Get your card's JSON instantly - hands free coding!

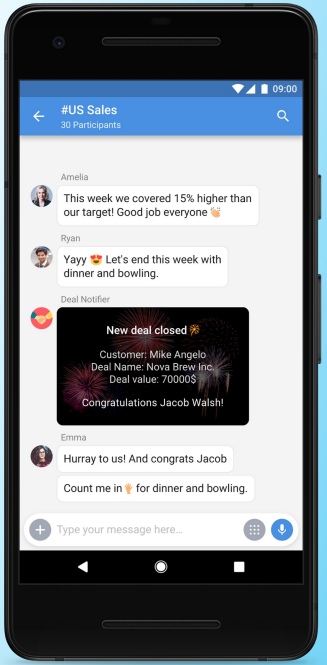


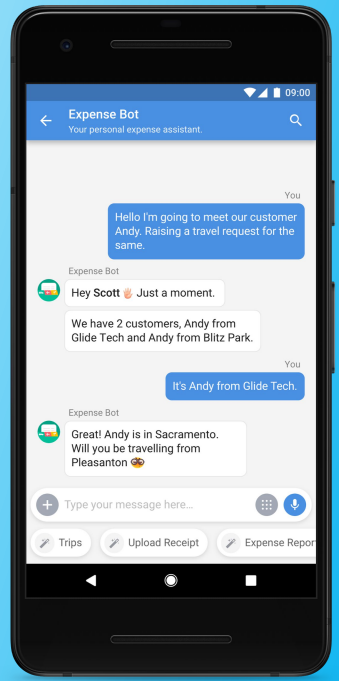


Mobile Ready

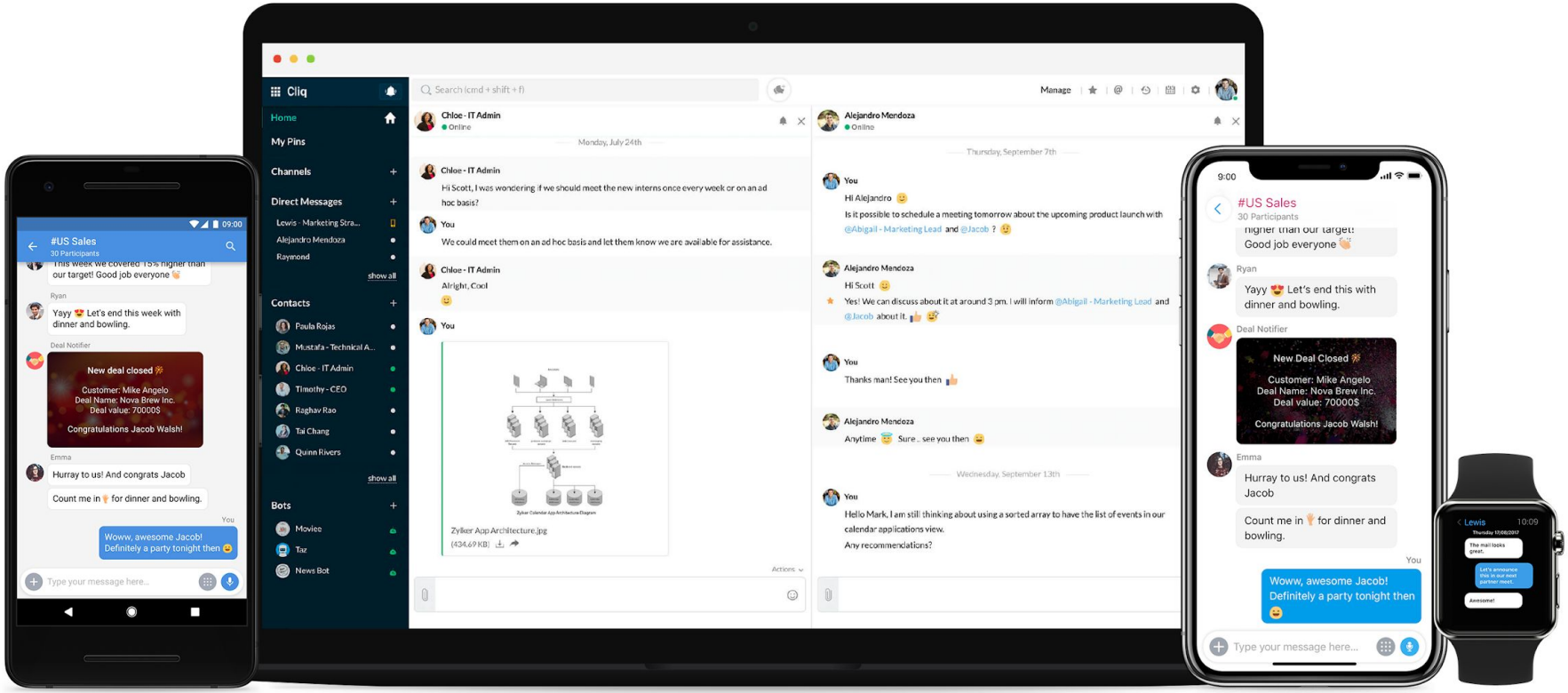








Cliq


Cliq
Search (cmd + shift + f)
Manage
Home
My Pins
Channels
Direct Messages
Lewis - Marketing Stra...
Alejandro Mendoza
Raymond
show all
Contacts
Paula Rojas
Mustafa - Technical A...
Chloe - IT Admin
Timothy - CEO
Raghav Rao
Tai Chang
Quinn Rivers
show all
Bots
Movieo
Taz
News Bot
Chloe - IT Admin
Online
Monday, July 24th
Chloe - IT Admin
Hi Scott, I was wondering if we should meet the new interns once every week or on an ad hoc basis?
You
We could meet them on an ad hoc basis and let them know we are available for assistance.
Chloe - IT Admin
Alright, Cool
You
Zylker App Architecture.jpg
(434.69 KB)
Actions
Alejandro Mendoza
Online
Thursday, September 7th
You
Hi Alejandro
Is it possible to schedule a meeting tomorrow about the upcoming product launch with @Abigail - Marketing Lead and @Jacob ?
Alejandro Mendoza
Hi Scott
Yes! We can discuss about it at around 3 pm. I will inform @Abigail - Marketing Lead and @Jacob about it.
You
Thanks man! See you then
Alejandro Mendoza
Anytime
Sure.. see you then
Wednesday, September 13th
You
Hello Mark, I am still thinking about using a sorted array to have the list of events in our calendar applications view.
Any recommendations?
09:00
#US Sales
30 Participants
This week we covered 15% higher than our target! Good job everyone
Ryan
Yayy Let's end this week with dinner and bowling.
Deal Notifier
New deal closed
Customer: Mike Angelo
Deal Name: Nova Brew Inc.
Deal value: 70000$
Congratulations Jacob Walsh!
Emma
Hurray to us! And congrats Jacob
Count me in for dinner and bowling.
You
Woww, awesome Jacob! Definitely a party tonight then
Type your message here...
9:00
#US Sales
30 Participants
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Deal Notifier
New Deal Closed
Customer: Mike Angelo
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Deal value: 70000$
Congratulations Jacob Walsh!
Emma
Hurray to us! And congrats Jacob
Count me in for dinner and bowling.
You
Woww, awesome Jacob! Definitely a party tonight then
Type your message here...
Lewis
10:09
Thursday 12/08/2017
The mail looks great.
Let's announce this in our next partner meet..
Awesome!

Compliance

- ISO 27001:2013 certified
- SOC 2 Type II compliant
- GDPR compliant

Thank You